## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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In the Matter of:

ADJUSTMENT OF RATES OF )
GENERAL TELEPHONE COMPANY ) CASE NO. 8859
OF KENTUCKY )

## ORDER

On February 24, 1984, General Telephone Company of Rentucky ("General") filed its motion for leave to file corrected tariff pages concerning the billing of key telephone lines. The tariffs were originally proposed and approved for service rendered on and after January 4, 1984, pursuant to the Commission's Order in this case. General claims that it inadvertently erred in its billing analysis by misstating the number of billing units resulting in rates that do not produce the required level of revenues. The tariff pages are intended to correct technical omissions and to conform with the intent of the January 4, 1984, Order. In addition, the Commission has received numerous complaints from single-line business customers who have received unexpectedly large increases in rates. A review of these complaints indicates that these increases are related to the subject of this motion.

The Commission, after consideration of the motion and complaints, and being advised, is of the opinion and FINDS that General's motion should be sustained and that a public hearing should be held to consider the impact upon the level of revenues and customer rates as a result of these omissions.

IT IS THEREFORE ORDERED that General's motion of February 24, 1984, be and it hereby is sustained.

IT IS FURTHER ORDERED that this matter be and it hereby is set for public hearing on the 5th day of April, 1984, at 9:00 a.m., Eastern Standard Time, in the Commission's Offices at Frankfort, Kentucky.

IT IS FURTHER ORDERED that General shall give notice of the hearing in accordance with the provisions of 807 KAR 5:011, Section 8(5) (Tariffs), and shall give notice of any increase in rates required pursuant to 807 KAR 5:011, Section 8(2) (Tariffs).

IT IS FURTHER ORDERED that General shall file testimony to support its motion 2 weeks prior to the scheduled hearing date. The testimony should include, at a minimum, a complete and accurate billing analysis reflecting the revenue impact of the rates approved in the January 4, 1984, Order and the proposed rates and any revenue discrepancies due to the technical omissions.

Done at Frankfort, Kentucky, this 14th day of March, 1984.

PUBLIC SERVICE COMMISSION

Challman

Vice Chairman

Commissioner

ATTEST:

Secretary