

# Potential Topics

Utility Law Update  
DOW Update  
Regulation Updates  
PSC Recent Developments  
Consumer Services  
Open Records/Open Meetings  
Water Quality Operational Issues  
Budgeting and Capital Asset Planning  
Basic Water Quality Law  
Open Forum Panel Discussion  
Rate Cases and Electronic Case Filing  
Ethics  
Internal Controls  
Emergency Management  
Inspection Updates  
Utility/Elected Officials' Relationships  
Energy Efficiency  
Annual Report  
Cyber Security

☞ *Free Consumer Services Sessions at Northern Kentucky Water District and the Public Service Commission.*

☞☞ *Free Evening Sessions at the two-day Seminars (except at the Public Service Commission) for Office Personnel and others interested in attending.*

Public Service Commission  
Attn: Sonya Harward  
P.O. Box 615  
Frankfort, KY 40602

# The Kentucky Public Service Commission presents the 2013 WATER TRAINING SEMINARS

With Presentations By:  
KY Division of Water  
Rural Community Action Program  
KY Rural Water Association  
KY Public Service Commission  
Kentucky Association of Counties  
and Others

April 9-10, 2013  
Lake Barkley State Resort Park

June 25, 2013  
Northern Kentucky Water District

August 13-14, 2013  
Lake Cumberland State Resort Park

October 8-9, 2013  
Carter Caves State Resort Park

December 10-11, 2013  
Public Service Commission

## Lake Barkley State Resort Park

**Registration Deadline: April 1, 2013**

Dates: April 9-10, 2013

Location: 3500 State Park Road, Cadiz, KY 42211

Telephone: 800-325-1708

Fee: \$75.00<sup>☞</sup> See note about Evening Session ☞☞

Reservations: 25 rooms have been reserved for the nights of April 8<sup>th</sup> and 9<sup>th</sup> under the group name Public Service Commission. [These rooms will be released on March 8, 2013.] The room rate is \$64.95 + fees and tax.

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## Northern Kentucky Water District

**Registration deadline: June 10, 2013**

Date: June 25, 2013

Location: 2835 Crescent Springs Road, Erlanger, KY 41018

Fee: \$50.00<sup>☞</sup> See note about Customer Service Session ☞

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## Lake Cumberland State Resort Park

**Registration Deadline: August 5, 2013**

Dates: August 13-14, 2013

Location: 5465 State Park Road, Jamestown, KY 42629

Telephone: 800-325-1709

Fee: \$75.00<sup>☞</sup> See note about Evening Session ☞☞

Reservations: 25 rooms have been reserved for the nights of August 12<sup>th</sup> and 13<sup>th</sup> under the group name Public Service Commission. [These rooms will be released on July 27, 2013.] The room rate is \$64.95 + fees and tax.

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## Carter Caves State Resort Park

**Registration Deadline: October 1, 2013**

Dates: October 8-9, 2013

Location: 344 Caveland Drive, Olive Hill, KY 41164

Telephone: 800-325-0059

Fee: \$75.00<sup>☞</sup> See note about Evening Session ☞☞

Reservations: 25 rooms have been reserved for the nights of October 7<sup>th</sup> and 8<sup>th</sup> under the group name Public Service Commission. [These rooms will be released on September 7, 2013.] The room rate is \$64.95 + fees and tax.

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## Public Service Commission

**Registration Deadline: December 2, 2013**

Date: December 10-11, 2013

Location: 211 Sower Blvd., Frankfort, KY 40601

Telephone: (502) 564-3940

Fee: \$75.00<sup>☞</sup> See note about Customer Service Session ☞

Reservations: 10 rooms have been reserved at the Hampton Inn Frankfort for the nights of December 9<sup>th</sup> and 10<sup>th</sup> under the group name Public Service Commission. [These rooms will be released on November 29, 2013.] The room rate is \$79.00 + fees and tax.

Hotel Location: 1310 US 127 South, Frankfort, KY Telephone: (502) 223-7600

## Training Credit Hours:

The PSC is requesting approval for:

- Up to 6 hours of *continuing education* for water commissioners;
- Up to 12 hours of *CLE accreditation* for attorneys;
- Up to 12 hours of *training for new water commissioners*;
- Up to 12 hours of *operator training credit*;
- Up to 12 hours for the *DLG County Elected Officials Training*

*Incentive Program.*

-Engineers are eligible for up to 12 hours of *PDH, Professional Development Hours.*

## New Commissioner Training will be presented at Lake Barkley, Lake Cumberland, Carter Caves, and the Public Service Commission.

☞ The registration fee is *non-refundable* and *does not* include lodging costs and meals. Meals can be purchased in Park restaurants or off site. Morning and afternoon snacks will be provided.

☞ The Consumer Services session is **free** and office personnel attending only this part of the training will not be charged a fee. Ginny Smith, Director of the Consumer Services Division, will meet with call center representatives and office personnel to discuss customer service issues in an open forum/question-answer session.

☞☞ Evening sessions are **free** and those attending only this part of the training will not be charged a fee. These sessions **may be cancelled** if no one registers for them. PSC employees from the tariff, consumer services, legal, and rate design branches will discuss office personnel-specific questions and attendees will be able to talk in a smaller, more-focused group setting.



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# Registration Form

Choose One:

- \_\_\_\_\_ Lake Barkley S.R.P.      April 9-10    -- \$75<sup>us</sup>
- \_\_\_\_\_ Northern Kentucky W. D.    June 25        -- \$50<sup>us</sup>
- \_\_\_\_\_ Lake Cumberland S.R.P.      August 13-14 -- \$75<sup>us</sup>
- \_\_\_\_\_ Carter Caves S.R.P.            October 8-9    -- \$75<sup>us</sup>
- \_\_\_\_\_ Public Service Commission    Dec. 10-11    -- \$75<sup>us</sup>

*Please return by deadline to:*  
**Public Service Commission**  
**Attn: Sonya Harward**  
**P.O. Box 615**  
**Frankfort, KY 40602**  
**Phone: (502) 782-2646**  
**Fax: (502) 564-1582**  
**Email: Sonya.Harward@ky.gov**  
*Make checks payable to the*  
*Kentucky State Treasurer.*

Utility Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_

Complete Mailing Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

*(Email address is necessary to receive the agenda in advance. Please print clearly.)*

Number Attending: \_\_\_\_\_ Total Amount Enclosed for Registration Fees \$ \_\_\_\_\_

Name	Title / Position	NEW Commissioner?	Attending Night Session?
_____	_____	yes or no	yes or no
_____	_____	yes or no	yes or no
_____	_____	yes or no	yes or no
_____	_____	yes or no	yes or no



**Steven L. Beshear**  
Governor

**Leonard K. Peters**  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
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Fax: (502) 564-3460  
psc.ky.gov

**David L. Armstrong**  
Chairman

**James W. Gardner**  
Vice Chairman

**Linda Breathitt**  
Commissioner

**TO:** All Regulated Water Utilities, Municipal Water Utilities, County Judge Executives, County Attorneys, County Fiscal Court Members, and Area Development Districts

**RE:** 2013 Water Training Seminars

With the ever-changing environment that water utilities are operating in today, it is vital to stay informed of important industry issues. In an effort to assist utilities, we are pleased to announce the dates and locations for this year's Water Training Seminars.

- April 9<sup>th</sup> and 10<sup>th</sup>, 2013 – Lake Barkley State Resort Park
- June 25<sup>th</sup>, 2013 – Northern Kentucky Water District
- August 13<sup>th</sup> and 14<sup>th</sup>, 2013 – Lake Cumberland State Resort Park
- October 8<sup>th</sup> and 9<sup>th</sup>, 2013 – Carter Caves State Resort Park
- December 10<sup>th</sup> and 11<sup>th</sup>, 2013 – Public Service Commission

In addition to Public Service Commission personnel, the seminars will have presenters from the Kentucky Rural Water Association, Kentucky Division of Water, the Rural Community Assistance Program, Kentucky Association of Counties, and other Kentucky agencies.

Although the seminars are designed for the decision-makers, the agenda offers great benefit to office personnel who attend with their commissioners. We also believe there is great value for municipal utility personnel and local governmental officials. Topics will include legal issues, consumer relations, rates, recent developments, and other issues facing water personnel.

A registration form for the seminars is attached. To help defray the cost of the sessions, a non-refundable registration fee will be charged for each person attending the seminars (see registration form for details). Registration forms and fees should be returned by the registration deadline. Checks are to be made payable to the "Kentucky State Treasurer."

Should you have any questions or comments, please do not hesitate to contact Sonya Harward at (502) 782-2646.