

LIFELINE/LINK-UP FACT SHEET

1. The Lifeline program was designed to preserve and promote telephone services to qualified low-income households. The program provides a monthly credit for local service.
2. The Link-Up program offers eligible individuals a reduction in the local telephone company's charges for starting telephone service. The program pays for half of the installation charge up to \$30.
3. Eligibility for the Lifeline program or the Link-Up program is determined by participation in one of the following:
 - Medicaid
 - Food Stamps
 - Federal Public Housing
 - Supplemental Security Income
 - Low-Income Home Energy Assistance Program
 - Temporary Assistance to Needy Families
 - National School Free Lunch Program

AND

- Payment of or valid payment arrangements for any outstanding balance for telephone services provided to anyone residing at the current address
4. Enrollment in Lifeline provides the following benefits:
 - Waiver of the federal subscriber line charge.
 - Reduction in monthly residence line charge.
 - Waiver of deposit for local service.
 - Waiver of charge to activate new service.
 - Free toll blocking service.
 5. Local telephone companies should be contacted for enrollment details. Proof of participation in a qualifying program is required.
 6. The Kentucky Public Service Commission has approved a small charge to be placed on all telephone customers' bills to help eligible low-income consumers maintain basic phone service.