

# POTENTIAL TOPICS FOR DISCUSSION

(NOT ALL TOPICS WILL BE COVERED AT EACH SESSION.)

- COMMISSIONER'S OPENING REMARKS
- RECENT DEVELOPMENTS
- CREDIT CARDS
- ASSISTANCE TO LOW INCOME CUSTOMERS
- BOUNDARY DISPUTES
- BOARD MEETINGS
- ETHICS
- EMERGENCY PREPAREDNESS
- POLICY ISSUES
- INTERNAL CONTROLS
- CAPACITY DEVELOPMENT
- RATES
- PERSONNEL MANAGEMENT
- CONSUMER SERVICES AND RELATIONS
- PURCHASED WATER ADJUSTMENTS AND NONRECURRING CHARGES
- TARIFFS AND ELECTRONIC FILING
- OPEN RECORDS
- RISK MANAGEMENT

PLEASE INCLUDE YOUR EMAIL ADDRESS ON THE REGISTRATION FORM AND THE AGENDA WILL BE SENT TO YOU IN ADVANCE.

PUBLIC SERVICE COMMISSION  
ATTN: SONYA BOYD  
P.O. Box 615  
FRANKFORT, KY 40602

# 2010 WATER PERSONNEL TRAINING SEMINARS

PRESENTED BY  
KENTUCKY  
PUBLIC SERVICE COMMISSION

PICTURE OF JENNY WILEY S.R.P. BY TODD OSTERLOH

MAY 13<sup>TH</sup>, 2010  
NORTHERN KENTUCKY WATER DISTRICT

AUGUST 31<sup>ST</sup> – SEPTEMBER 1<sup>ST</sup>, 2010  
PINE MOUNTAIN STATE RESORT PARK

OCTOBER 5<sup>TH</sup> – 6<sup>TH</sup>, 2010  
ROUGH RIVER DAM STATE RESORT PARK

NOVEMBER 9<sup>TH</sup> – 10<sup>TH</sup>, 2010  
GENERAL BUTLER STATE RESORT PARK

DECEMBER 8<sup>TH</sup>, 2010  
PUBLIC SERVICE COMMISSION

## NORTHERN KENTUCKY WATER DISTRICT

REGISTRATION DEADLINE: MAY 9<sup>TH</sup>

DATE: MAY 13<sup>TH</sup>

LOCATION: 2835 CRESCENT SPRINGS ROAD  
ERLANGER, KY 41018

FEE: \$30.00<sup>Ⓢ</sup> (SEE NOTE ABOUT LUNCH)

## PINE MOUNTAIN STATE RESORT PARK

REGISTRATION DEADLINE: AUGUST 22<sup>ND</sup>

DATES: AUGUST 31<sup>ST</sup> – SEPTEMBER 1<sup>ST</sup>

LOCATION: 1050 STATE PARK ROAD  
PINEVILLE, KY 40977

TELEPHONE: 800-325-1712

FEE: \$50.00<sup>Ⓢ</sup>

RESERVATIONS: 20 ROOMS HAVE BEEN RESERVED FOR THE NIGHTS OF AUG. 30<sup>TH</sup> AND 31<sup>ST</sup> UNDER THE NAME PUBLIC SERVICE COMMISSION. THESE ROOMS WILL NOT BE AVAILABLE AFTER JULY 31, 2010. THE ROOM RATE IS \$79.95 (\$84.95/KING) + TAX.

## ROUGH RIVER DAM STATE RESORT PARK

REGISTRATION DEADLINE: SEPTEMBER 26<sup>TH</sup>

DATES: OCTOBER 5<sup>TH</sup> – 6<sup>TH</sup>

LOCATION: 450 LODGE ROAD  
FALLS OF ROUGH, KY 40119

TELEPHONE: 800-325-1713

FEE: \$50.00<sup>Ⓢ</sup>

RESERVATIONS: 20 ROOMS HAVE BEEN RESERVED FOR THE NIGHTS OF OCT. 4<sup>TH</sup> AND 5<sup>TH</sup> UNDER THE NAME PUBLIC SERVICE COMMISSION. THESE ROOMS WILL NOT BE AVAILABLE AFTER SEPT. 4, 2010. THE ROOM RATE IS \$59.95 + TAX.

## GENERAL BUTLER STATE RESORT PARK

REGISTRATION DEADLINE: OCTOBER 31<sup>ST</sup>

DATES: NOVEMBER 9<sup>TH</sup> – 10<sup>TH</sup>

LOCATION: 608 HWY. 227, CARROLLTON, KY 41008

TELEPHONE: 866-462-8853

FEE: \$50.00<sup>Ⓢ</sup>

RESERVATIONS: 30 ROOMS HAVE BEEN RESERVED FOR THE NIGHTS OF NOV. 8<sup>TH</sup> AND 9<sup>TH</sup> UNDER THE NAME PUBLIC SERVICE COMMISSION. THESE ROOMS WILL NOT BE AVAILABLE AFTER OCT. 10, 2010. THE ROOM RATE IS \$59.95 + TAX.

## PUBLIC SERVICE COMMISSION

REGISTRATION DEADLINE: DECEMBER 3<sup>RD</sup>

DATE: DECEMBER 8<sup>TH</sup>

LOCATION: 211 SOWER BLVD,  
FRANKFORT, KY 40601

TELEPHONE: (502) 564-3940, EXT. 240

FEE: \$30.00<sup>Ⓢ</sup>

# REGISTRATION FORM

SESSION ATTENDING: \_\_\_\_\_

SITE

DATE

NORTHERN KENTUCKY W.D.

\$30<sup>Ⓢ</sup>

MAY 13, 2010

PINE MOUNTAIN S.R.P.

\$50<sup>Ⓢ</sup>

AUG. 31 – SEPT. 1, 2010

ROUGH RIVER DAM S.R.P.

\$50<sup>Ⓢ</sup>

OCT. 5 – 6, 2010

GENERAL BUTLER S.R.P.

\$50<sup>Ⓢ</sup>

NOV. 9 – 10, 2010

PUBLIC SERVICE COMMISSION

\$30<sup>Ⓢ</sup>

DEC. 8, 2010

UTILITY NAME: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_

PHONE #: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

(EMAIL ADDRESS WILL ALLOW YOU TO RECEIVE THE AGENDA IN ADVANCE. PLEASE PRINT CLEARLY.)

NUMBER ATTENDING: \_\_\_\_\_

TOTAL AMOUNT ENCLOSED FOR REGISTRATION FEE(S) \$ \_\_\_\_\_

NAME OF ATTENDEE(S)

TITLE / POSITION

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

*PLEASE RETURN BY DEADLINE TO:*

PUBLIC SERVICE COMMISSION

ATTN: SONYA BOYD

P.O. Box 615

FRANKFORT, KY 40602

(502) 564-3940 EXT. 240

FAX: (502) 564-1582

EMAIL: SONYAJ.BOYD@KY.GOV

*MAKE CHECKS PAYABLE TO THE  
KENTUCKY STATE TREASURER.*

### TRAINING CREDIT HOURS:

KPSC IS REQUESTING APPROVAL FOR UP TO 6 HOURS OF CONTINUING EDUCATION FOR WATER COMMISSIONERS. UP TO 12 DW/HOURS FOR OPERATORS, AND UP TO 12 HOURS OF CLE ACCREDITATION FOR ATTORNEYS.

KPSC WILL ALSO BE SEEKING APPROVAL BY DLG TO PROVIDE UP TO 12.5 HOURS FOR THE DLG COUNTY ELECTED OFFICIALS TRAINING INCENTIVE PROGRAM.

☞ THE REGISTRATION FEE IS NON-REFUNDABLE AND *DOES NOT* INCLUDE LODGING COSTS AND MEALS. LUNCH CAN BE PURCHASED IN PARK RESTAURANTS OR OFF SITE.

☞ FOR NORTHERN KENTUCKY WATER DISTRICT TRAINING ONLY: A LUNCH BUFFET IS AVAILABLE FOR \$10 ON SITE. IF YOU WOULD LIKE TO PURCHASE THE BUFFET, INDICATE HOW MANY:  [PLEASE PAY FOR LUNCH ON SITE.]

REGISTRATION: 7:30 A.M. - 8:00 A.M.

PROGRAM: 8:00 A.M. - 4:30 P.M.