

Potential Topics for Discussion

(Not all topics will be covered at each session.)

- Commissioner's Opening Remarks
- Recent Developments
- Credit Cards
- Boundary Disputes
- Board Meetings
- Ethics
- Emergency Preparedness
- Public Education
- Safety
- Capacity Development
- Rates
- High Water Loss and Leak Detection
- Consumer Services
- Purchased Water Adjustments and Nonrecurring Charges
- Tariffs
- Open Records
- Management Audits and Best Practices

Please include your email address in the registration and the Agenda will be sent to you in advance.

Registration begins at 7:30 a.m.
Program is from 8:00 a.m. to 4:30 p.m.

Public Service Commission
Attn: Sonya Boyd
P.O. Box 615
Frankfort, KY 40602

2009 Water Personnel Training Seminars

Presented by

Kentucky Public Service Commission &
Kentucky Rural Water Association



September 29th – 30th, 2009
Cumberland Falls State Resort Park

October 20th – 21st, 2009
Carter Caves State Resort Park

November 4th – 5th, 2009
Kentucky Dam Village State Resort Park

December 9th, 2009
Public Service Commission

Cumberland Falls State Resort Park

Dates: September 29th – 30th
 Location: 7351 Highway 90, Corbin, KY 40701
 Telephone: (606) 528-4121 Toll-free: (800) 325-0063
 Fee: \$50.00
 Reservations: 35 rooms have been reserved for the nights of Sept. 28th and 29th under the name Public Service Commission. *[These rooms are first-come, first-served and will not be available after August 14, 2009. The room rate is \$89.99 + tax.]*

Carter Caves State Resort Park

Dates: October 20th – 21st
 Location: 344 Caveland Drive, Olive Hill, KY 41164
 Telephone: 606-286-4411 Toll-Free: 800-325-0059
 Fee: \$50.00
 Reservations: 17 rooms have been reserved for the nights of Oct. 19th and 20th under the name Public Service Commission. *[These rooms are first-come, first-served and will not be available after September 19, 2009. The room rate is \$84.95 + tax.]*

Kentucky Dam Village State Resort Park

Dates: November 4th – 5th
 Location: 113 Administration Drive, Gilbertsville, KY 42044
 Telephone: 270-362-4271 Toll Free: 800-325-0146
 Fee: \$50.00
 Reservations: 25 rooms have been reserved for the nights of Nov. 3rd and 4th under the name Public Service Commission. *[These rooms are first-come, first-served and will not be available after October 2, 2009. The room rate is \$59.95 + tax.]*

Public Service Commission

Date: December 9th
 Location: 211 Sower Blvd, Frankfort, KY 40601
 Fee: \$30.00

Registration Form

Session Attending:	Site		Date
_____	Cumberland Falls S.R.P.	\$50	Sept. 29-30, 2009
_____	Carter Caves S.R.P.	\$50	Oct. 20-21, 2009
_____	Kentucky Dam Village S.R.P.	\$50	Nov. 4-5, 2009
_____	Public Service Commission	\$30	Dec. 9, 2009

Utility Name: _____

Contact Person: _____ Phone #: _____

Address: _____

Email Address: _____
 (Email address required to receive the agenda in advance. Please print very clearly.)

Number Attending: _____ Total Amount Enclosed for Registration Fee(s) \$ _____
 Attach additional names on a separate sheet if necessary.

Name of Attendee(s)	Title / Position
_____	_____
_____	_____
_____	_____
_____	_____

Please return by deadline to: Sonya Boyd
 Public Service Commission (502) 564-3940 ext. 240
 P.O. Box 615 Fax: (502) 564-1582
 Frankfort, KY 40602
 Email: SonyaJ.Boyd@ky.gov

Make checks payable to the Kentucky State Treasurer.

*The registration fee is non-refundable and does not include lodging costs and meals. [The most recent Edition of *Laws Affecting Public Utilities* book was issued last year, it will not be issued again this year but can be purchased for \$15.00, payable at the training session. The online cost of this book is about \$23.00 (\$18 plus S&H).]

Additional Notes:

- Lunch at State Parks can be purchased in their restaurants or off-site.
- PSC and KRWA are requesting approval for continuing education for commissioners and operators.