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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2023-00115 RECEIVED: 04/03/23 FILED: 04/03/23 FINAL: 12/20/23 REOPENED: SUSPENSION DATE:

CASE NATURE: Richard Hall Jouett, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

12/20/23	Final Order Entered: 1. Mr. Jouett's formal complaint is dismissed and is removed from the Commission's docket. 2. A copy of this Order shall be served on the Complainant, Richard Jouett, by U.S. certified mail, return receipt requested at 2379 Harrods Pointe Trace, Lexington, Kentucky 40514.
10/10/23	Order Entered: 1. Within 20 days of the date of service of this Order, Mr. Jouett may file additional information into the record in support of his complaint. 2. Mr. Jouett shall file the documents pursuant to ordering paragraph 1 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602- 0615, referencing the case number for this proceeding. 3. A copy of this Order shall be served on the Complainant, Richard Jouett, by U.S. certified mail, return receipt requested at 2379 Harrods Pointe Trace, Lexington, Kentucky 40514.
05/08/23	Richard H. Jouett Response to Commission Order
05/02/23	Order Entered: 1. Mr. Jouett shall file the following with the Commission within 20 days of service of this Order: a. Copies of Mr. Jouett's Kentucky-American bills from January 2022 through the current bill. b. Copies of any written requests to Kentucky-American for the meter to be tested. If a request was made by phone, information regarding the date of the request and the date of the meter test. c. Copies of a meter test on the meter at issue. 2. Mr. Jouett shall file the documents pursuant to ordering paragraph 1 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602-0615, referencing the case number for this proceeding. 3. A copy of this Order will be served by U.S. Mail, first class, to Mr. Jouett at 2379 Harrods Pointe Trace, Lexington, Kentucky 40514.
04/03/23	Acknowledge Receipt of Filing
04/03/23	Richard Hall Jouett v. Kentucky-American Water Company

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Total Number of Cases: 1