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Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of September 18, 2026***2025-00355**

RECEIVED: 11/21/25

FILED: 11/21/25

FINAL: 01/21/26

REOPENED:

SUSPENSION DATE:

CASE NATURE: Hensley Plumbing

CASE CODE

Damage Prevention

HEARINGS:

01/29/26 Formal Hearing

INDEX OF EVENTS:

01/21/26 NOTICE OF SATISFACTION
12/08/25 Hensley Plumbing Response to Commission Order
11/21/25 Order Entered: 1. Hensley Plumbing shall submit to the Commission, via email sent to PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order. 2. Hensley Plumbing shall appear on January 29, 2026, at 9 a.m. Eastern Daylight Time, in the Richard Raff Hearing Room at the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act. 3. The January 29, 2026 hearing shall be conducted via video conferencing. 4. Hensley Plumbing shall attend the hearing by using referenced link in Order. 5. Hensley Plumbing shall notify the Commission at least ten days prior to the hearing if Hensley Plumbing is unable to appear by video conferencing and will therefore appear in person. 6. Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission. 7. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.

Total Number of Cases: 1