

DOC11R

Case Management System - KY Public Service Commission*Complaint Cases Before the Commission as of January 17, 2026***2025-00118**

RECEIVED: 04/07/25

FILED: 04/07/25

FINAL:

REOPENED:

SUSPENSION DATE:

CASE NATURE: Stephanie Monette Smith, Complainant; Duke Energy Kentucky, Inc., Defendant

CASE CODE

Complaints - Rates

UTILITIES:

Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

10/20/25	Complainants First Request for Information to Duke Energy Kentucky, Inc.
08/29/25	Duke Energy Kentucky, Inc. Response to Commission Staff First Request for Information
08/13/25	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
07/16/25	Duke Energy Kentucky, Inc. Answer to Complaint
07/15/25	Duke Energy Kentucky, Inc. Notice of Entry of Appearance
07/03/25	Stephanie Monette Smith Notice of Substitution of Counsel and Response to Order
06/24/25	Order Entered: 1. Duke Kentucky shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Duke Kentucky shall send any answer filed in this matter to the complainant at her service address. 3. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, Duke Kentucky shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served. 4. The Executive Director should mail this Order through the U.S. Postal Service, First-Class Mail, to Ms. Stephanie Smith at and Olivia Davis Rzesutock, Esq. at 104 East Seventh St. Covington, KY 41011. 5. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, if complainant is represented, counsel shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served.
04/11/25	Acknowledge Receipt of Filing
04/07/25	Stephanie Monette Smith Complaint

 Total Number of Cases: 1