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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 13, 2026

2022-00435 RECEIVED: 12/27/22 FILED: 12/27/22 FINAL: 09/27/24 REOPENED: SUSPENSION DATE:

CASE NATURE: Jeane Cole, Complainant; Duke Energy Kentucky, Inc., Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

09/27/24	Order Entered: 1. Ms. Cole's formal complaint is dismissed with prejudice and is removed from the Commission's docket. 2. A copy of this Order shall be served on Jeane Cole by U.S. certified mail, return receipt requested, at 319 Ervin Terrace, Dayton, Kentucky 41074.
09/04/24	Notice of Filing Meter Test Results into the Record
08/09/23	Duke Energy Kentucky, Inc. Response to Commission Staff First Request for Information
07/20/23	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
04/10/23	Duke Energy Kentucky, Inc. Answer to Complaint and Motion to Dismiss
03/30/23	Order Entered: 1. Duke Kentucky shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. If Duke Kentucky files a written answer instead of satisfying the matters complained of then Duke Kentucky shall include with its written answer a copy of all meter test results for tests performed on Ms. Cole's meter that is at issue in this matter.
02/21/23	Jeane Cole Response to Commission Order
01/19/23	Order Entered: 1. Ms. Cole shall file the following within 20 days of service of this Order: A copy of Ms. Cole's bills for service from March 2022 through August 2022. 2. Ms. Cole shall file the documents pursuant to ordering paragraph 1 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602-0615. 3. A copy of this Order will be mailed to Ms. Cole at the mailing address provided in the complaint.
12/27/22	Acknowledge Receipt of Filing
12/27/22	Jeane Cole v. Duke Energy Kentucky, Inc.

Total Number of Cases: 1