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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of March 16, 2026

2020-00055 RECEIVED: 02/25/20 FILED: 02/25/20 FINAL: 05/25/21 REOPENED: SUSPENSION DATE:

CASE NATURE: Amy J. Catudal, Complainant; Nicholas County Water District, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Nicholas County Water District

INDEX OF EVENTS:

05/25/21	Final Order Entered: This case is dismissed with prejudice as satisfied and is removed from the Commission's docket.
10/22/20	Nicholas County Water District Evidence of Refund
10/06/20	Order Entered: 1. Within ten days of the date of service of this Order, Nicholas District shall file with the Commission evidence that $92.08 was credited to Ms. Catudal's account. 2. Within ten days of the date of service of this Order, Nicholas District shall file a corrected sample bill with the Commission using the Commission's electronic Tariff Filing System. 3. A copy of this Order shall be mailed to Ms. Catudal at her residence via U.S. mail.
07/06/20	Commission Staff's First Request for Information to Amy J. Catudal
06/24/20	Nicholas County Water District Request to Dismiss Complaint
06/04/20	Order Entered: 1. A copy of this Order shall be served upon Nicholas District for the purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Within ten days of the date of entry of this Order, Nicholas District, by and through counsel, shall file a response to the following: a. State upon what date Nicholas District began mailing customer bills containing the language, "Unpaid accounts will be disconnected on the last business day of the month. The original bill plus a $55.00 disconnect fee and a $55.00 reconnect fee must be paid in order to restore service." b. State how many customers Nicholas District disconnected for nonpayment between December 27, 2019, and the date provided in the response above. c. Commission Regulation 807 KAR 5:006, Section 7(3), requires each utility to include in its tariff the billing form to be used by the utility. State whether Nicholas District's billing format in its tariff on file with the Commission accurately reflects the billing form used by Nicholas District.
03/30/20	Nicholas County Water District Response to Commission Order
03/23/20	Order Entered: 1. A copy of this Order shall be served upon Nicholas District for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Within ten days of the date of this Order, Nicholas District shall file copies of the bills (first and second notices, front and back) issued between December 1, 2019, and the current date for Ms. Catudal's account. Pursuant to the Commission's Order in Case No. 2020-00085, Nicholas District shall file the requested information with the Commission by sending electronic copies to PSCED@ky.gov.
02/27/20	Acknowledge Receipt of Filing
02/25/20	Amy J. Catudal v. Nicholas County Water District

Total Number of Cases: 1