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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of August 06, 2025***2018-00312**

RECEIVED: 09/13/18

FILED: 09/13/18

FINAL: 04/12/19

REOPENED:

SUSPENSION DATE:

CASE NATURE: Sherry L. Basore, Complainant; Kentucky-American Water Company, Defendant

**CASE CODE**

Complaints - Rates, Service

**UTILITIES:**

Kentucky-American Water Company

Kentucky-American Water Company

**INDEX OF EVENTS:**

04/12/19	Final Order Entered: This case is dismissed as satisfied with prejudice and is removed from the Commission's docket.
02/01/19	Sherry Basore Response to Kentucky-American Water Company
01/16/19	Order Entered: Within 14 days of the date of entry of this Order Sherry Basore may file with the Commission any reply to Kentucky-American's response, and to provide the Commission with any additional information that she feels is relevant.
10/29/18	Order Entered: Sherry Basore may file with the Commission any reply to Kentucky-American's response and to provide the Commission with any additional information that she feels is relevant within 14 days of the date of entry of this Order.
10/19/18	Kentucky-American Water Company Response to Complainant and Motion to Dismiss Complaint as Satisfied
10/09/18	Order Entered: Kentucky-American is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order.
09/14/18	Acknowledge Receipt of Filing
09/13/18	Sherry L. Basore V. Kentucky-American Water Company

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 Total Number of Cases: 1