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# Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of January 16, 2026*

**2013-00017**

RECEIVED: 01/11/13 FILED: 01/11/13 FINAL: 03/06/14  
SUSPENSION DATE:

REOPENED:

CASE NATURE: Robert Hawkins, Complainant; Fountain Run Water District, Defendant

**CASE CODE**

Complaints - Rates, Service

**HEARINGS:**

08/16/13 Formal Hearing  
07/31/13 Formal Hearing  
07/11/13 Formal Hearing  
07/09/13 Formal Hearing

**INDEX OF EVENTS:**

08/08/14 Order Entered: Fountain Run's May 7, 2014 filing is accepted for filing in compliance with the Commission's March 6, 2014 and April 8, 2014 Orders.

05/09/14 POST CASE: Fountain Run Water District Motion for Leave to File  
05/07/14 POST CASE: Fountain Run Water District Response to Commission's Order  
04/08/14 Order Entered: Fountain Run's motion for an extension of time is granted.  
2. Fountain Run shall file the information required by ordering paragraph 4 of the Commission's March 6, 2014 Order no later than May 5, 2014.  
3. All other provisions of the March 6, 2014 Order that do not conflict with this Order remain in full force and effect.

04/04/14 POST CASE: Fountain Run Water District Motion for Extension of Time  
04/04/14 POST CASE: Fountain Run Water District Entry of Appearance  
03/06/14 Order Entered:  
1. Fountain Run shall discontinue assessing payment of monthly sewer charges for unoccupied properties that have discontinued water service.  
2. Fountain Run shall not recover from Complainant any charges for sewer service from 2008 through the present during which time Complainant discontinued water service.  
3. Fountain Run shall refund all amounts paid for sewer service by customers of unoccupied properties that discontinued water service at any time during the five-year period preceding the date of this Order.  
4. Within 30 days of the date of this Order, Fountain Run shall submit to the Commission detailed documentation regarding the number of customers, that discontinued water service, that were billed for sewer service at any time during the five-year period prior to the date of this Order, the amounts billed to each customer, and the date and manner in which refunds will be applied.

08/22/13 Notice of Filing Hearing Documents  
08/12/13 Letter to Hawkins with Subpoenas  
08/09/13 Robert Hawkins Additional Information  
08/08/13 Robert Hawkins Request to Compel  
07/18/13 Order Entered:  
1. Hawkins' motion to modify the existing procedural schedule is granted.  
2. Each party shall file with the Commission and serve upon the other parties of record a list of all witnesses that it intends to call at the scheduled hearing and a summary of each witness's expected testimony no later than August 6, 2013.  
3. The remaining provisions of the procedural schedule in the Commission's April 25, 2013 Order shall remain in effect, except as modified by this Order and the Commission's June 28, 2013 Order rescheduling the hearing in this matter.

07/01/13 Robert Hawkins Request For Extension Of Time  
06/28/13 Order Entered:  
1. Fountain Run's motion to reschedule the hearing is granted.  
2. The hearing in this matter scheduled on July 31, 2013, is rescheduled for Friday, August 16, 2013, at 10:00 a.m. Eastern Daylight Time, in Hearing Room I at the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky.

06/20/13 Fountain Run Water District Request for a New Public Hearing Date  
06/17/13 Fountain Run Water District Response to Commission Staffs Request for Information

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05/30/13	Order Entered: The hearing in this matter scheduled for July 11, 2013 is rescheduled for Wednesday, July 31, 2013, at 1:00 p.m. EDT, at the Commission's offices at 211 Sower Boulevard, Frankfort, KY.
05/22/13	Commission Staff's First Request for Information to Fountain Run Water District
05/15/13	Order Entered: 1. Fountain Run's motion to reschedule the hearing is granted. 2. The hearing in this matter scheduled on July 9, 2013, is rescheduled for Thursday, July 11, 2013, at 1:00 p.m., Eastern Daylight Time, at the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky.
05/03/13	Fountain Run Water District Request for a New Public Hearing Date
04/25/13	The procedural schedule set forth in the Appendix to this Order shall be followed b. Each response shall be under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry. 9. If a party is unable to appear at the scheduled hearing due to the hearing's location, that party may request the use of videoconferencing to permit its attendance. Such request shall be made no later than June 28, 2013. Commission Staff shall make a written list of all exhibits presented at the hearing and shall file this list with the Commission with all exhibits and a copy of the video transcript of the hearing.
04/16/13	Robert Hawkins Additional Information
04/04/13	Robert Hawkins Additional Information
03/28/13	Fountain Run Water District Response
03/20/13	Order Entered: Fountain Run shall show cause in writing by April 5, 2013 why its failure to comply with the Commission's Order of February 14, 2013 should not be considered an admission of the allegations contained in the complaint regarding the utility's billing practices for sewer service and why the Commission should not grant the relief the Complainant seeks regarding those practices.
03/08/13	Robert Hawkins additional documents
02/14/13	Order Entered: Fountain Run's motion for an extension of time to file its answer to the complaint of Robert Hawkins is granted. 2. Fountain Run shall satisfy the matters complained of or file a written answer to the complaint within 14 days from the date of this Order.
02/11/13	Fountain Run Water District response to Order of Jan 29, 13
01/29/13	Order Entered satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.
01/14/13	Acknowledge Receipt of Filing
01/11/13	Robert Hawkins vs. Fountain Run Water District

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Total Number of Cases: 1