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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of April 13, 2026***2011-00211**

RECEIVED: 05/19/11

FILED: 05/19/11

FINAL: 04/24/12

REOPENED:

SUSPENSION DATE:

CASE NATURE: Brenda J. Clayton, Complainant; Louisville Gas and Electric Company, Defendant

**CASE CODE**

Complaints - Rates, Service

**INDEX OF EVENTS:**

04/24/12 Final Order Entered: (1) LG&E's motion to dismiss is granted. (2) Complainant owes LG&E an arrearage of \$601.09 for gas service she received prior to June 2009. (3) Complainant shall be given twelve months from the date of this Order to pay arrearage of \$601.19. (4) A separate action shall be established for LG&E to show cause, if any, why it should not be subject to the penalties prescribed by KRS 278.990(1) for its alleged conduct in this matter. (5) Nothing in this Order shall apply to Complainant's obligation to pay for her current gas and electric service.

01/20/12 LG&E's Response to Commission Staff's 2nd Request for Info dtd 010612

01/06/12 COMMISSION STAFF'S SECOND INFORMATON REQUEST TO LOUISVILLE GAS AND ELECTRIC COMPANY

12/05/11 LG&E's Response to Commission Staff's 1st Request for Information

11/15/11 COMMISSION STAFF'S FIRST REQUEST FOR INFORMATON TO LOUISVILLE GAS AND ELECTRIC COMPANY

10/06/11 Letter to Allyson Sturgeon granting LG&E 's petition for confidentiality filed 9/12/11 for protection of certain information.

09/12/11 LG&E's Answer to Complaint of Brenda Joyce Clayton with Confidential Petition

08/31/11 Order Entered: Pursuant to 807 KAR 5:001, Section 12, LG&E is hereby ordered to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of this Order.

08/04/11 Brenda Joyce Clayton Amended Complaint Against LG&E (Original)

08/02/11 Brenda J. Clayton Amended Complaint Against LG&E (FAX)

07/15/11 Order Entered:  
 (1) Within 20 days of the date of this Order, Complainant shall file with the Commission a revised complaint that states a prima facie case.  
 (2) Should Complainant fail to file with the Commission within the specified time a revised complaint that states a prima facie case, the complaint shall be dismissed.

06/17/11 Acknowledge Receipt of Filing

05/19/11 Brenda J. Clayton vs. Louisville Gas and Electric Company

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 Total Number of Cases: 1