COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MICHAEL GREEN COMPLAINANT V. LOUISVILLE GAS AND ELECTRIC COMPANY DEFENDANT	)))))))))	CASE NO. 2026-00116

<u>O R D E R</u>

On May 1, 2026, Michael Green (Complainant) tendered a formal complaint with the Commission against Louisville Gas and Electric Company (LG&E).

Pursuant to Commission regulation in 807 KAR 5:001, Section 20(1), a complaint is required, amongst other items, to state:

> (c) Fully, clearly, and with reasonable certainty, the act or omission, of which compliant is made, with a reference, if practicable, to the law, order, or administrative regulation, of which a failure to comply is alleged, and other matters, or facts, if any, as necessary to acquaint the commission fully with the details of the alleged failure; and
> (d) The relief sought.

Pursuant to Commission regulation in 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint, the Commission must determine whether the complaint establishes a *prima facie* case. A complaint establishes a *prima facie* case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief. If a complaint fails to establish a *prima facie* case, it may be dismissed. It is the Complainant's responsibility to file information in his complaint that says what the issue is, the relief he is requesting, the basis for the claimed relief, and any documentation to supplement the complaint.

Complainant claims that LG&E had previously charged him a monthly Advanced Metering Infrastructure (AMI) opt-out charge of $12 for electric service and $5 for gas service. Complainant claims that LG&E increased the monthly AMI opt-out charge to $20 for electric service and $9 for gas service in January 2026. Complainant seeks reimbursement for the difference between the prior AMI opt-out charges and the new ones and a return to a monthly AMI opt-out charge of $12 for electric service and $5 for gas service.

In LG&E's most recent rate case, Case No. 2025-00114, it applied for a rate increase, among others, to its monthly AMI opt-out fee to $20 for electric service and $9 for gas service.[1] LG&E proposed that the rates become effective on July 1, 2025, but the Commission issued a June 18, 2025, Order suspending the effective date of the proposed rates for six months, up to and including December 31, 2025.[2] In its February 16, 2026, final Order, the Commission approved LG&E's proposed monthly AMI opt-out rates for electric and gas service.[3] LG&E's most recent tariff filing reflects monthly AMI opt-out

[1] Case No. 2025-00114, *Electronic Application of Louisville Gas and Electric Company for an Adjustment of its Electric and Gas Rates and Approval of Certain Regulatory and Accounting Treatment* (LG&E May 30, 2025), LG&E Customer Notice of Rate Adjustment at 4-6.

[2] Case No. 2025-00114, *Electronic Application of Louisville Gas and Electric Company for an Adjustment of its Electric and Gas Rates and Approval of Certain Regulatory and Accounting Treatment* (Ky. PSC Feb. 16, 2026), final Order at 1.

[3] Case No. 2025-00114, *Electronic Application of Louisville Gas and Electric Company for an Adjustment of its Electric and Gas Rates and Approval of Certain Regulatory and Accounting Treatment* (Ky. PSC Feb. 16, 2026), final Order at 168, ordering paragraph 26.

charges of $20 for electric service[4] and $9 for gas service.[5] LG&E filed a certificate of notice in the case, stating that LG&E had provided customer notice of the rate increase via publication in newspapers of general circulation, posting on LG&E's website, general press advisories to known news media, and bill inserts sent directly to customers.[6]

Complainant's allegation that LG&E improperly increased its AMI opt-out rates for electric and gas service does not establish a *prima facie* case because LG&E has implemented the rates with Commission approval and according to its most recent tariff filing. The complaint therefore fails to establish that LG&E violated a law, order, or administrative regulation for which Complainant would be entitled to relief.

For the foregoing reasons, the Commissions finds that the complaint does not comply with 807 KAR 5:001, Section 20(1), and a *prima facie* case has not been established. Pursuant to 807 KAR 5:001, Section 20(4)(a)(1), Complainant shall be permitted 20 days to file an amended complaint establishing a *prima facie* case.

IT IS THEREFORE ORDERED that:

1. The complaint fails to establish a *prima facie* case.

2. Complainant shall have 20 days from service of this Order to file an amended complaint establishing a *prima facie* case.

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[4] P.S.C. Electric No. 14, at Original Sheet No. 45.2.

[5] P.S.C. Gas No. 14, at Original Sheet No. 45.2.

[6] Case No. 2025-00114, *Electronic Application of Louisville Gas and Electric Company for an Adjustment of its Electric and Gas Rates and Approval of Certain Regulatory and Accounting Treatment,* (LG&E at May 30, 2025), LG&E Filing Requirements (Volume 2 of 11) (Tabs 6-16), Tab 6 at 1-2.

3. A copy of this Order shall be served on Michael Green by U.S. Postal Service Certified Mail, Return Receipt Requested, and First-Class Mail at 2110 Golfview Ct., LaGrange, Kentucky 40031.

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Entered on this 30th day of July, 2026.

PUBLIC SERVICE COMMISSION

Angie Hatton
Chair

Mary Pat Regan
Vice Chair

Andrew W. Wood
Commissioner

Barry L. Mayfield
Commissioner

ATTEST:

Linda Bridwell RP

Linda C. Bridwell, PE
Executive Director

Service List for Case 2026-00116

* Michael Green
2110 Golfview Court
LaGrange, KY 40031

* Louisville Gas and Electric Company
2701 Eastpoint Parkway
Louisville, KY 40223

* Denotes served by Email