

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SAM GOLLIHUE	)	
	)	
COMPLAINANT	)	
	)	CASE NO.
V.	)	2025-00411
	)	
KENTUCKY POWER COMPANY	)	
	)	
DEFENDANT	)	

ORDER

On December 24, 2025, Sam Gollihue (Complainant) filed a complaint (Complaint) against Kentucky Power Company (Kentucky Power) alleging that he was improperly charged a commercial rate for electric service for his residence.¹ On April 8, 2026, the Commission entered an Order requiring Kentucky Power to satisfy the matter complained of or file a written answer.² On April 17, 2026, Kentucky Power filed an offer to satisfy the Complaint (Offer), offering to re-bill Complainant at the applicable residential rate for the time period he was billed a commercial rate, refunding his deposit in the amount of \$838, and fully waiving the deposit that would otherwise be required for Complainant's residential account.³ On June 24, 2026, the Commission entered an Order giving the

¹ Complaint (filed Dec. 24, 2025) at 1.

² Order (Ky. PSC Apr. 8, 2026) at 1.

³ Kentucky Power Company's Offer to Satisfy Formal Complaint (Offer to Satisfy) (filed Apr. 17, 2026) at 2.

Complainant 20 days to respond to the Offer, or the Complaint would be dismissed.⁴ On July 13, 2026, Complainant filed a signed document saying he agreed to the Offer.⁵

The Commission finds that the Complaint is satisfied and should be dismissed.

IT IS THEREFORE ORDERED that:

1. Kentucky Power's Offer to Satisfy and the Complainant's acceptance is approved.
2. The Complaint is dismissed as satisfied.
3. A copy of this Order shall be served by U.S. Postal Service, First-Class mail on Sam Gollihue at 109 Baldrige Ct., Ashland, KY 41101.
4. This case is closed and is removed from the Commission's docket.

⁴ Order (Ky. PSC Jun. 24, 2026) at 1.

⁵ Sam Gollihue Response to Kentucky Power Company Offer (filed July 13, 2026).

Entered on this 24th day of August, 2026.

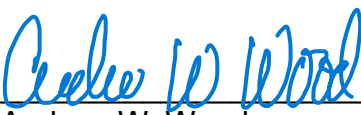
PUBLIC SERVICE COMMISSION



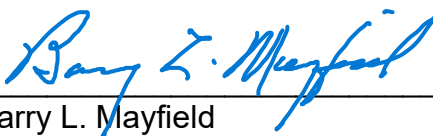
Angie Hatton
Chair



Mary Pat Regan
Vice Chair



Andrew W. Wood
Commissioner



Barry L. Mayfield
Commissioner

ATTEST:



Justin McNeil
Executive Director

Service List for Case 2025-00411

Samuel Gollihue
109 Baldrige Court
Ashland, KY 41101

* Harlee P. Havens
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

* Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

* Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507