

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOHN D. WILSON

COMPLAINANT

V.

KENTUCKY UTILITIES COMPANY

DEFENDANT

CASE NO.
2025-00189

ORDER

This issue arises from a formal complaint filed by Mr. John D. Wilson, purporting to act as the point of contact for 13 affected residents, against Kentucky Utilities Company (KU) concerning extended power outages and longer restoration periods during Tropical Strom Helene (2024) and Winter Storm Blair (2025). For the reasons discussed below, the Commission finds that the complaint be dismissed without prejudice and removed from the Commission's docket.

Commission regulation 807 KAR 5:001, Section 4(4) states a person shall not file a paper on behalf of another person, or otherwise represent another person, unless the person is an attorney licensed to practice law in Kentucky or an attorney who has complied with SCR 3.030(2).¹ Commission regulation 807 KAR 5:001, Section 20(1)(c) and (d), requires each complaint to state fully, clearly and with reasonable certainty, the

¹ 807 KAR 5:001, Section 4(4).

act or omission, of which failure to comply is alleged.² In addition, 807 KAR 5:001, Section 21, requires that an informal complaint shall be made to the Commission's Division of Consumer Services in a manner that specifically states the complainant's concerns and identifies the utility.³ In the event of failure to bring about satisfaction of the complaint because of the inability of the parties to agree as to the facts involved, or from other causes, the proceeding shall be held to be without prejudice to the complainant's right to file and prosecute a formal complaint whereupon the informal proceedings shall be discontinued.⁴

Upon review of a paper purporting to act on behalf of multiple persons, the Commission may confirm that the representative is in good standing with the Kentucky Bar Association (Bar Association) through the organization's web based publicly available search functionality.⁵ The Commission finds that the Bar Association's search functions is a source whose accuracy cannot be reasonably questioned. Upon the performance of a search, no results corresponding to John D. Wilson. Moreover, upon review of the complaint in this case, Mr. Wilson did not hold himself out as a licensed member of the Bar Association, in good standing, representing the other listed customers.

While the non-compliance with 807 KAR 5:001, Section 4(4) mandates dismissal of this complaint, assuming *arguendo* that the underlying complaint was properly filed, it fails to establish a *prima facie* case, as required by 807 KAR 5:001, Section 20(1)(c) and

² 807 KAR 5:001, Section 20(1)(c) and (d).

³ 807 KAR 5:001, Section 21(1).

⁴ 807 KAR 5:001, Section 21(4).

⁵ <https://kybar.org/For-Public/Find-a-Lawyer>.

(d). The complaint recounts episodes of electric service outages, 20 intermittent outages over a five year (1825 day) span, a five to six hour outage on February 16, 2025 and “several hour” outage on February 19, 2025.⁶ The Complaint seeks the Commission to “...direct Kentucky Utilities to provide information in electronic format...”⁷ Section 20(1)(c) and (d) of 807 KAR 5:001 require the act or omission of which the complaint is made, the law the utility has allegedly failed to comply and the relief sought.⁸ Upon review of the complaint, the Commission finds that it fails to clearly identify the act or omission complained of, the law with which the utility allegedly failed to comply or relief that may be granted by the Commission.

Therefore, based upon review of the tendered complaint and being otherwise sufficiently advised, the Commission finds that the formal complaint filed by Mr. Wilson, should be dismissed without prejudice and removed from the Commission’s docket pursuant to 807 KAR 5:001, Section 4(4). Mr. Wilson should follow the procedure set out in 807 KAR 5:001 and address the issues discussed in the Order.

IT IS THEREFORE ORDERED that:

1. The complaint filed by Mr. John D. Wilson, is dismissed without prejudice and removed from the Commission’s docket.

2. A copy of this Order shall be served by U.S. Postal Service by Certified Mail, return receipt requested, and First-Class Mail on Mr. John D. Wilson, 210 Glendover Road, Lexington, Kentucky 40503.

⁶ Complaint (filed Apr. 9, 2025) at 1.

⁷ Complaint at 1.

⁸ 807 KAR 5:001, Section 20(1)(c) and (d).

PUBLIC SERVICE COMMISSION

Chairman

Andrew W. Wood

Commissioner

Mary Pat Regan

Commissioner

ATTEST:

Linda Bridwell RP

Executive Director



Case No. 2025-00189

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