

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JACQUELINE AND DERRICK WELLS)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2024-00408
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER

On December 26, 2024, Complainants Jacqueline and Derrick Wells tendered a formal complaint with the Commission against Kentucky Utilities Company (KU).

Pursuant to Commission regulation in 807 KAR 5:001, Section 20(1), a complaint is required, amongst other items, to state

- (c). Fully, clearly, and with reasonable certainty, the act or omission, of which complaint is made, with a reference, if practicable, to the law, order, or administrative regulation, of which a failure to comply is alleged, and other matters, or facts, if any, as necessary to acquaint the commission fully with the details of the alleged failure; and
- (d). The relief sought.

Pursuant to Commission regulation in 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint, the Commission must determine whether the complaint establishes a *prima facie* case. A complaint establishes a *prima facie* case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief. If a complaint fails to establish a *prima facie* case,

it may be dismissed. It is the Complainants' responsibility to file information in their complaint that says what the issue is, the relief they are requesting, the basis for the claimed relief, and any documentation to supplement the complaint.

Based upon a review of the tendered complaint, the Commission is unable find that it establishes a *prima facie* case, but does provide the Complainant an opportunity to amend the complaint to establish a *prima facie* case. Here, the Commission finds that additional information is needed for the complaint to establish a *prima facie* case. Currently the complaint fails to sufficiently identify the specific utility plant or equipment giving rise to the complaint, the specific locations at issue, the basis giving rise to the belief that the "main supply" is improperly installed in violation of an applicable electrical code, including the sections of that code believed to be violated. The amended complaint must sufficiently state what the issue is, the relief Complainants are requesting, and the basis for the claimed relief. If the Complainant cannot amend the complaint sufficiently within twenty days of service of this order to establish a *prima facie* case, then the complaint will be dismissed.


IT IS THEREFORE ORDERED that:

1. The Complainants amend their complaint in order to establish a *prima facie* case within twenty days of service of this order.
2. A copy of this Order shall be served on the Complainants by U.S. certified mail, return receipt requested at 3644 State Route 351 E., Henderson, Kentucky 42420.

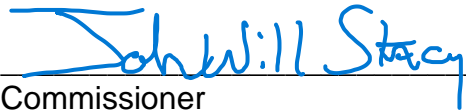
PUBLIC SERVICE COMMISSION



Chairman



Commissioner



Commissioner

ENTERED
MAR 04 2025_{AH}
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director RP

Jacqueline Wells
3644 State Route 351 E
Henderson, KENTUCKY 42420

*Rick E Lovekamp
Manager - Regulatory Affairs
LG&E and KU Energy LLC
220 West Main Street
Louisville, KENTUCKY 40202

*Kentucky Utilities Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010