

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MICHAEL AND SKYE DICK)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2024-00379
)	
MCKINNEY WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

On November 22, 2024, Michael and Skye Dick filed a complaint against McKinney Water District (McKinney District) in which they alleged that McKinney District refused to place a meter for new water service in a timely manner or where the Dicks wanted the meter. They demanded compensation for a well they alleged they had to install pending connection with the McKinney District's water line. The Dicks also alleged that a McKinney District employee had behaved in a sexist manner.

On January 2, 2025, McKinney District filed an unsolicited response to the complaint (the Commission had not issued a satisfy or answer order yet). McKinney District stated that its board had directed staff to install the meter at the location requested by the Dicks, and that the employee identified by the Dicks had been reprimanded. McKinney District asserted that it had satisfied the Dicks' complaint.

The Commission finds that the Dicks should have 20 days from the date of the Order to file additional evidence in support of their complaint and to show cause why their complaint should not be dismissed as satisfied.

IT IS THEREFORE ORDERED that:


1. The Dicks shall file within 20 days from the date of the Order any additional evidence in support of their complaint and to show cause why their complaint should not be dismissed as satisfied.

2. If the Dicks are not satisfied by McKinney District's response to the complaint, the Dicks shall state with specificity the claims against McKinney District that they assert have not been satisfied.

PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner

ATTEST:


Executive Director



Michael Dick
13117 N. HWY 1247
Eubank, KY 42567

*McKinney Water District
2900 KY HWY 198
Hustonville, KY 40437