

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

STEVE SKILES)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2024-00365
)	
KENTUCKY POWER COMPANY)	
)	
DEFENDANT)	

ORDER

Kentucky Power Company (Kentucky Power) is hereby notified that it has been named as a Defendant in a formal complaint filed on November 12, 2024, a copy of which is attached as an Appendix to this Order and incorporated herein.

The Commission finds that pursuant to 807 KAR 5:001, Section 20, Kentucky Power should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. The Commission directs Kentucky Power to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission.

IT IS THEREFORE ORDERED that:

1. Kentucky Power shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).

2. A copy of this Order shall be served by U.S. Postal Service, First-class mail, to Steve Skiles at 1796 East US Highway 60, Grayson, Kentucky 41143.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner

ATTEST:


Executive Director



Case No. 2024-00365

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2024-00365 DATED MAY 27 2025

TWO PAGES TO FOLLOW

RECEIVED

NOV 12 2024

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE
COMMISSION

In the matter of:

STEVE SKILES
(Your Full Name) COMPLAINTANT

VS.

Kentucky Power
(Name of Utility) DEFENDANT

COMPLAINT

The complaint of STEVE SKILES respectfully shows:
(Your Full Name)

(a) STEVE SKILES
(Your Full Name)
1796 EAST US Highway 60 Grayson, Ky 41143
(Your Address)
(Your Email Address)

(b) Kentucky Power
(Name of Utility)
P.O. Box 24401 Canton, Ohio 44701
(Address of Utility)

(c) That: I am being overcharged for the
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,
Electricity for my home. This is being
or facts that are the reason and basis for the complaint.)
done by Kentucky Power thru a
tariff labeled as *Residential
Energy Assistance Tariff

Kentucky

STEVE SKILES vs. KENTUCKY POWER

I HAVE SPOKEN WITH THEM SEVERAL TIMES
by PHONE AND IN PERSON ABOUT THIS. THEY
HAVE REPEATEDLY BLAMED LINDA C BRIDWELL
FOR THIS TARIFF. THIS IS NOT AN OPERATIONS COST,
BUT MERELY A CHARGED DONATION TO A CHARITY
OPERATED BY KENTUCKY POWER, UNITED WAY OF BLUEGRASS,
AND NORTHEAST COMMUNITY ACTION AGENCY

Wherefore, complainant asks

(Specifically state the ^{RELIEF} relief desired.)

I REQUEST THAT I BE OPTED OUT OF
THIS TARIFF AND IT BE REMOVED FROM
MY BILL OR A MONTHLY CREDIT BE ISSUED
AND CREDITED TO MY BILL IN THE AMOUNT
OF THIS TARIFF FOR EVERY MONTH THAT IT
APPEARS ON MY BILL FROM THIS DAY FORWARD

Dated at GRAYSON Kentucky, this 7th day of
(Your City)

NOVEMBER, 2024.
(Month)

Steve Shiles
(Your Signature*)

(Name and Address of Attorney, if any)

11-7-24
Date

Steve Skiles
1796 East US Highway 60
Grayson, KY 41143

*Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101