

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ANTOINETTE C. TAYLOR	)	
	)	
COMPLAINANT	)	
	)	CASE NO.
V.	)	2024-00117
	)	
SHELBY ENERGY COOPERATIVE, INC.	)	
	)	
DEFENDANT	)	

ORDER

On June 3, 2024, Antoinette C. Taylor (Complainant) filed with the Commission a complaint against Shelby Energy Cooperative, Inc. (Shelby Energy) alleging that Shelby Energy overcharged the electric service to her residence and barn outside of the rates filed with the Commission from January 2024 through April 2024, and that Shelby Energy improperly disrupted electric service to her residence in April 2024.

Complainant requested that Shelby Energy reimburse her for \$1,120.45 for unjust rates applied to her monthly billing statement for four months. Complainant also requested that Shelby Energy remove all late and reconnect charges from Complainant's accounts.

On June 14, 2024, Shelby Energy was ordered to satisfy the matters complained of or file a written answer to the complaint. On July 1, 2024, Shelby Energy filed an answer and request to dismiss. Shelby Energy noted that the rates on the bill agree without exception to the tariff rates filed and approved by the Commissions in Case No.

2021-00117 and Case No. 2023-00213,<sup>1</sup> and provided invoices from January through April 2024 as proof of this assertion.<sup>2</sup> In addition, Shelby Energy denied that Complainant's electric service was wrongfully terminated.<sup>3</sup>

Commission Staff's First Request for Information (Staff's First Request) was filed on July 12, 2024, requesting copies of disconnect notices sent to the Complainant.<sup>4</sup> Shelby Energy filed a response to Staff's First Request on July 16, 2024, and included copies of two disconnect notices sent to the Complainant,<sup>5</sup> which were both in compliance with Shelby Energy's Tariff Sheet 227.2.<sup>6</sup>

Having reviewed the record and being otherwise sufficiently advised, the Commission finds that Shelby Energy acted properly when assessing rates for electric service and terminating service for non-payment against the Complainant. Shelby Energy followed all applicable statutes, all applicable Commission regulations, and all applicable tariffs in this matter. In addition, proof was filed on the record that all reconnect fees had previously been waived.<sup>7</sup> Shelby Energy's response to this matter has satisfied the complaint and good cause exists to dismiss this proceeding.

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<sup>1</sup> Shelby Energy's Answer (filed July 1, 2024) at 3.

<sup>2</sup> Shelby Energy's Answer, Exhibit A.

<sup>3</sup> Shelby Entergy's Answer at 3.

<sup>4</sup> Commission Staff's First Request for Information (issued July 12, 2024) (Staff's First Request).

<sup>5</sup> Shelby Energy's Response to Staff's First Request (filed July 16, 2024).

<sup>6</sup> P.S.C. Ky. No. 9, Sheet 227.2 (issued Apr. 24, 2013) effective Oct. 1, 2013.

<sup>7</sup> Shelby Energy's Answer at 26 and 27.

IT IS THEREFORE ORDERED that:

1. Shelby Energy's request to dismiss the complaint of Antoinette C. Taylor is granted.
2. This proceeding is dismissed and shall be removed from the Commission's docket.

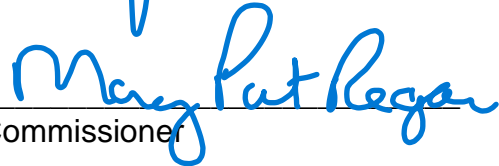
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PUBLIC SERVICE COMMISSION

\_\_\_\_\_  
Chairman



\_\_\_\_\_  
Vice Chairman



\_\_\_\_\_  
Commissioner



ATTEST:



\_\_\_\_\_  
Executive Director

Antoinette C. Taylor  
P. O. Box 793  
Shelbyville, KENTUCKY 40066

\*Jack Bragg, Jr.  
Shelby Energy Cooperative, Inc.  
620 Old Finchville Road  
Shelbyville, KY 40065

\*Michael Moriarty  
Shelby Energy Cooperative, Inc.  
620 Old Finchville Road  
Shelbyville, KY 40065

\*Shelby Energy Cooperative, Inc.  
620 Old Finchville Road  
Shelbyville, KY 40065