

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ANTOINETTE C. TAYLOR	)	
	)	
COMPLAINANT	)	
	)	CASE NO.
V.	)	2024-00117
	)	
SHELBY ENERGY COOPERATIVE, INC.	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION  
TO SHELBY ENERGY COOPERATIVE, INC.

Shelby Energy Cooperative, Inc. (Shelby Energy), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due on July 26, 2024. The Commission directs Shelby Energy to the Commission's July 22, 2021 Order in Case No. 2020-00085<sup>1</sup> regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Shelby Energy shall make timely amendments to any prior response if Shelby Energy obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Shelby Energy fails or refuses to furnish all or part of the requested information, Shelby Energy shall provide a written explanation of the specific grounds for its failure to respond completely and precisely.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Shelby Energy shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

The following requested information is in reference to Shelby Energy's Tariff, Sheet 227.2, which states "The member shall be given at least a ten (10) day written notice, but the disconnect shall not be effective for twenty-seven (27) days after the mailing date of the original bill."

1. Refer to Shelby Energy's Answer to the Complaint, Exhibit B, page 28, which states that Ms. Taylor called Shelby Energy on or about February 20, 2024, when she received a disconnect notice and was upset about the "threatening letter". Provide a copy of the disconnect notice sent to Ms. Taylor.

2. Refer to Shelby Energy's Answer to Complaint, Exhibit B, page 26, which states that Ms. Taylor was disconnected for non-pay.

a. Confirm that notice was provided, and appropriate time was given to Ms. Taylor according to the tariff. If not confirmed, explain why not.

b. Provide a copy of the disconnect notice sent to Ms. Taylor.



For

Linda C. Bridwell, PE  
Executive Director  
Public Service Commission  
P.O. Box 615  
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DATED     JUL 12 2024    

cc: Parties of Record

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