

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ANTOINETTE C. TAYLOR)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2024-00117
)	
SHELBY ENERGY COOPERATIVE, INC.)	
)	
DEFENDANT)	

ORDER

Shelby Energy Cooperative, Inc. (Shelby Energy) is hereby notified that it has been named as a Defendant in a formal complaint filed on June 3, 2024, a copy of which is attached as an Appendix to this Order and incorporated herein.

The Commission finds that pursuant to 807 KAR 5:001, Section 20, Shelby Energy should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. The Commission directs Shelby Energy to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission.

IT IS THEREFORE ORDERED that:

1. Shelby Energy shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).

2. If Shelby Energy does not satisfy the matters complained of, it shall file with its written answer copies of the following records:

a. Billing statements for electric service to both meters located at 6035 Vigo Road, Bagdad, Kentucky 40003, from January 1, 2024, through the current billing cycle.


b. Communications regarding electric service to 6035 Vigo Road, Bagdad, Kentucky 40003, between Antoinette C. Taylor and Shelby Energy, including but not limited to email messages, written communications, and notes of telephonic or other oral communications concerning Shelby Energy discontinuing service at the address in April 2024.

c. Records identifying any discrepancies between the usage rate of both meters at 6035 Vigo Road, Bagdad, Kentucky 40003, and Shelby Energy's tariff rate filed with the Public Service Commission.

d. All other matters that Shelby Energy deems relevant to the matters raised in Antoinette C. Taylor's Complaint.

3. A copy of this Order shall be served on the Complainant, Antoinette C. Taylor, by U.S. certified mail, return receipt requested at P.O. Box 793 Shelbyville, Kentucky 40066-6000.

PUBLIC SERVICE COMMISSION



Chairman



Vice Chairman



Commissioner

ENTERED
JUN 14 2024
rcs
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2024-00117 DATED JUN 14 2024

TWO PAGES TO FOLLOW

JUN 03 2024

PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ANTOINETTE C. TAYLOR)	
)	
COMPLAINANT)	CASE NO.
)	2024-00117
V.)	
)	
)	REQUESTS A HEARING
SHELBY ENERGY COOPERATIVE, INC.)	
)	
DEFENDANT)	
)	

AMENDED COMPLAINT

Pursuant to KRS 278.260 for unjustly discriminatory practices, Antoinette C. Taylor (“Ms. Taylor”), an electric customer of Shelby Energy Cooperative, Inc. (“Shelby Energy”) hereby respectfully files an amended complaint pursuant to 807 KAR 5:001, § 20(4)(a)(1) with the Public Service Commission (“Commission”) against Shelby Energy related to Shelby Energy’s provision of Ms. Taylor’s electric service in violation of the provisions in KRS Title XXIV, public utilities § 278.270. Specifically, Ms. Taylor contends that Shelby Energy improperly applied unjust and unreasonable rates as evidenced by overcharging electric service to her residence and barn for four months (January, February, March, and April) in 2024 outside of the rates filed with the Commission in violation of 807 KAR 5:041 § 2. Ms. Taylor further contends that Shelby Energy improperly disrupted electric service to her residence on April 4, 2024 at approximately 10:00 a.m. EST in violation of 807 KAR 5:041 § 5(1).

WHEREFORE, Ms. Taylor asks that Shelby Energy reimburse her for \$1,120.45 for unjust rates applied to her monthly billing statement for four months. Ms. Taylor further asks that Shelby Energy to provide actual readings on her property outside of an estimated readings based upon temperature outside and/or weather. Ms. Taylor also asks that Shelby Energy removes all late and reconnect charges from Ms. Taylor's accounts. Ms. Taylor asks that Shelby Energy respect all of her rights as a consumer in the near future.

DATED at Bagdad, Kentucky, this 31st day of May, 2024.

Antoinette C. Taylor /s/

Electronic Signature

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Shelbyville, Kentucky 40066
502.437.5375

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