## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:		
JEFFREY JON GREENBERG	)	
COMPLAINANT	) ) )	CASE NO.
V.	)	2023-00149
LOUISVILLE GAS AND ELECTRIC COMPANY	)	

DEFENDANT

## ORDER

On April 26, 2023, Jeffrey Jon Greenberg tendered a formal complaint with the Commission against Louisville Gas and Electric Company (LG&E) alleging LG&E improperly disconnected his residential electric service on February 17, 2023, without providing prior notice "required by 807 KAR.1" For relief, Mr. Greenberg requests that the Commission sanction LG&E as the Commission sees fit. Mr. Greenberg did not provide the reason given to him by LG&E for the disconnection of his residential electric service.

Pursuant to 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint the Commission must determine whether the complaint states a prima facie case. A complaint establishes a prima facie case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief. If a complaint fails to establish a prima facie case, it may be dismissed.

<sup>&</sup>lt;sup>1</sup> Commission regulation 807 KAR 5:006, Section 15 contains the regulations for termination of service, but it is unclear what provisions of the regulation apply to the situation at hand.

Based upon a review of the complaint, the Commission is unable to determine at this time whether the complaint establishes a prima facie case, but the allegations support our further investigation into the merits of the complaint. The Commission finds that Mr. Greenberg should file, within 15 days of the date of service of this Order, certain documents to provide support for making a prima facie case.

## IT IS THEREFORE ORDERED that:

- 1. Within 15 days of the date of this Order, Mr. Greenberg shall file with the Commission:
  - a. The reason given by LG&E for disconnecting his electric service;
- b. Copies of any bills or written correspondence with LG&E regarding disconnecting his electric service on February 17, 2023;
- c. A summary of any in person or telephone conversations with LG&E regarding disconnecting his electric service.
- 2. Pursuant to the Commission's Order in Case No. 2020-00085,<sup>2</sup> any documents filed pursuant to ordering paragraph 1 shall be filed by electronic mail at <a href="mailto:PSCED@ky.gov">PSCED@ky.gov</a>, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.
- 3. Mr. Greenberg shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests.

<sup>&</sup>lt;sup>2</sup> Case No.2020-00085, *Electronic Emergency Docket Related To The Novel Coronavirus Covid-* 19 (Ky. PSC Mar. 16, 2020) Order (establishing, among other things, electronic filing of documents and prohibiting filing of most paper documents during the public health state of emergency); Case No. 2020-00085 (Ky. PSC Mar. 24, 2020) Order (clarifying when paper documents should be filed after the state of emergency is lifted).

- 4. A copy of this Order shall be served on Mr. Greenberg by U.S. certified mail, return receipt requested at 7000 Hadley Court, Louisville, Kentucky 40241.
- 5. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.

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PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissione

**ENTERED** 

AUG 31 2023 rcs

KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director

Jeffrey Greenberg 7000 Hadley Court Louisville, KENTUCKY 40241

\*Honorable Allyson K Sturgeon Managing Senior Counsel - Regulatory & LG&E and KU Energy LLC 220 West Main Street Louisville, KENTUCKY 40202

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