

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONALD ROBERTS	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2021-00319
	)	
DEXTER-ALMO HEIGHTS WATER DISTRICT	)	
	)	
DEFENDANT	)	

ORDER

Pursuant to KRS 278.260, Donald Roberts filed a formal complaint on August 3, 2021, alleging that Dexter-Almo Heights Water District (Dexter-Almo Heights District) had overbilled him over several months, stating that he did not use the amount of water claimed by Dexter-Almo Heights District. Dexter-Almo Heights District filed an answer explaining that it removed the meter at issue (serial number 01328549) on August 26, 2021, and filed the results of a meter test that indicated the meter tested within the accuracy standards established in 807 KAR 5:066, Section 15, on low and intermediate flow tests, but was outside the acceptable accuracy standard for maximum flow.<sup>1</sup>

Pursuant to 807 KAR 5:006, Section 19(2)(b), the Commission, on its own motion, has determined that because Mr. Roberts filed a formal complaint pursuant to KRS 278.260 and the meter accuracy tests provided by the utility indicate the meter may not have been within the accuracy standards, the Commission should conduct its own test of

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<sup>1</sup> Dexter-Almo Heights District Answer and Response (filed Aug. 30, 2021), Exhibit E.

the meter, serial number 01328549. For this reason, the Commission finds that Commission Staff should take custody of the meter, serial number 01328549, from Dexter-Almo Heights District, schedule a meter test, and file the results into the case record once the test is completed.

IT IS THEREFORE ORDERED that:

1. The Commission shall take custody of Dexter-Almo Heights District's meter serial number 01328549 and schedule testing by a certified meter tester.
2. The test results shall be filed into the case record once completed.

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By the Commission

ENTERED  
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KENTUCKY PUBLIC  
SERVICE COMMISSION

ATTEST:

  
Executive Director

Case No. 2021-00319

Donald Roberts  
112 O'Bryan Circle  
Almo, KENTUCKY 42020

\*Dexter-Almo Heights Water District  
351 Almo Road  
Almo, KY 42020