#### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CLOSURE OF INVESTIGATION OF MAY 8, ) CASE NO. 2019 INCIDENT – BIG RIVERS ELECTRIC ) 2019-00429 CORPORATION )

#### ORDER

The Commission, on its own motion, initiates this proceeding to close the investigation of an incident that occurred on May 8, 2019, near 246 Sand Hill Road, Ledbetter, Kentucky. As a result of the incident, an employee of Asplundh, a contractor hired by Big Rivers Electric Corporation (BREC) to trim and remove trees in a BREC 161kV transmission right-of-way, suffered injuries requiring overnight hospitalization. The employee, Keith Kraft, had climbed an oak tree and begun removing limbs. Mr. Kraft cut a section of the tree to which he was still tied, and when the section fell, the rope slammed him into the tree, breaking his pelvis.

Commission Staff (Staff) investigated the incident and found one probable violation of Commission safety regulations. Staff issued BREC a Demand for Remedial Measures and Penalty Assessment, a copy of which is attached to this Order as an Appendix, to resolve all compliance and enforcement matters pertaining to the May 8, 2019 incident. Staff reviewed and approved post-incident corrective action and safety training completed by BREC and Asplundh, and BREC paid the proposed penalty. The Commission finds that BREC has addressed to its satisfaction the probable violations cited by Staff in connection with the May 8, 2019 incident. The Commission further finds that the Commission's investigation of the incident should be closed.

IT IS THEREFORE ORDERED that:

1. BREC's payment of Staff's proposed penalty and completion of remedial measures is accepted and resolves all alleged violations of KRS 278.042, 807 KAR 5:006, or 807 KAR 5:041, as well as any penalty that could be assessed under KRS 278.990(1), arising out of the May 8, 2019 incident.

2. BREC's payment of Staff's proposed penalty is not an admission by BREC that it willfully violated any provision of KRS Chapter 278 or any administrative regulation promulgated pursuant thereto.

3. The Commission's investigation of the May 8, 2019 incident is closed.

This case is closed and removed from the Commission's docket.

-2-

By the Commission



ATTEST:

Diver R. Repso

**Executive Director** 

Case No. 2019-00429

### APPENDIX

# APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2019-00429 DATED JAN 0 7 2020

TWENTY-FIVE PAGES TO FOLLOW

Matthew G. Bevin Governor

Charles G. Snavely Secretary Energy and Environment Cabinet



Commonwealth of Kentucky Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov Michael J. Schmitt Chairman

> Robert Cicero Vice Chairman

Talina R. Mathews Commissioner

### SATFF INVESTIGATION REPORT

June 10, 2019

Utility: Big Rivers Electric Corporation Address: 201 Third Street, Henderson, KY 42419-0024 Contact Person: Troy Stovall Pho Email: troy.stovall@bigrivers.com

Phone: 270-827-2561 Title: Corporate Safety Manager

Contractor: Asplundh Address: 200 Two Oaks Drive, Nicholasville, KY 40356 Contact Person: Bobby King Phone: 859-304-3700 Email: Unknown Title: Manager

Incident Location: 246 Sand Hill Road, Ledbetter, KY 42048 Incident Date: May 8, 2019 Time: Approximately, 10:50 AM CST Date PSC Notified: May 8, 2019 Time: Approximately, 6:07 PM EST Date PSC Investigated: Site visit not scheduled Person(s) Injured: Keith A. Kraft Injury: Fractured Pelvis Fatality: No Personnel at Site Visit: N/A

Personnel at Site Visit: N/A

PSC Investigator: Jeff Moore Incident Summary Report: See Attachment A

Description: According to Asplundh's investigation, a transmission crew was trimming and removing trees in a 161kV transmission right-of-way (ROW). The injured employee climbed an oak tree approximately 38 feet and removed some limbs from the top of the tree. After removing the limbs, he tied a hand line around the same crotch he was tied-in to, and descended about 20 feet. He placed a safety lanyard around the tree, and the foreperson and another employee on the ground started dragging the end of the hand-line out in to the woods so they could pull the top over when the he made his cut. The trimmer put a notch in the top and without warning, and proceeded to make his back cut. The utility





forester was standing in the ROW, looked up, and noticed the he was still tied-in to the top of the tree he was cutting out. The utility forester started yelling at him and that got the attention of the foreperson who also started yelling, but because he had in his earplugs in and saw running, he could not hear them. When he finished his back cut, it was only then when he heard the people on the ground yelling. He looked up and realized what he had done, and hung the saw on his climbing saddle. At this point, the treetop was starting to move so he tried to unhook his climbing line from the d-rings, but it was too late. The rope attached to the top of the tree jerked him up against the tree and pinned him there.

The utility forester grabbed a saw and cut a seven-foot section from the top so they could free the climbing line. The other employees on the ground were then able to lower him down using his climbing line. They unhooked the climbing line from the saddle and laid him on the top that was cut out and then on the ground next to the tree.

Asplundh called 911 and EMS responded to the scene, transported him by air to Deaconess Hospital in Evansville, IN., and hospitalized overnight.

Findings: After reviewing additional documentation provided by Big Rivers (Attachment B) and Asplundh (Attachment C) about the incident, one (1) probable violation is listed from the National Electrical Safety Code, Section 42, 420 (C) (4).

Applicable Statute and/or Code

KRS 278.042

Service Adequacy and Safety Standards for Electric Utilities-National Electrical Safety Code (NESC)

1. Part 4: Work Rules Section 42. General Rules for Employees 420. General C. Safeguarding oneself and others 4. Employees who work on or in the vicinity of energized lines shall consider all of the effects of their actions, taking into account their own safety as well as the safety of other employees on the job site, or on some other part of the affected electric system, the property of others, and the public in general.

Submitted by:

Jeff Moore Electric Utility Investigator Kentucky Public Service Commission



Attachments:

- A: Utility Summary Report
- B: Additional Documentation from Big Rivers
- C: Additional Documentation from Asplundh





# ATTACHMENT A

May 14, 2019

Jeff Moore Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, KY 40602

Re: May 8, 2019 contractor incident on Big Rivers' right-of-way

Mr. Moore:

This document is being submitted as Big Rivers' summary written report to confirm and supplement information reported to you on May 8, 2019, regarding the referenced incident.

On May 8, 2019, at approximately 10:50 a.m. a four-person Asplundh transmission crew was in the process of trimming and removing trees in a Big Rivers Electric 161kV transmission right-of-way. The trimmer climbed approximately 38-feet up an Oak tree that was to be removed. He tied a hand line to the same tree crotch that he was tied-in to and descended approximately 20-feet, where he then placed a safety lanyard around the tree. The Foreperson and another Asplundh ground employee were pulling the end of the hand line out in the woods so they could pull the top over when the Trimmer made his cut. The Trimmer notched the top section of the tree and without warning, proceeded to make his back cut. The Big Rivers employee on site noticed the trimmer was still tied-in to the top of the tree and began yelling to the Trimmer. The Asplundh Foreperson then began yelling as well, but the employee could not hear them due to his hearing protection and the noise of the saw. The Trimmer did not hear the yelling until he completed his back cut. He then noticed what he had done, placed the saw on his climbing saddle and tried to disconnect the climbing line from the D-ring, but the tree top had already begun to fall. The top fell over where it was planned, but in the process, the rope jerked the Trimmer against the tree injuring his hip area. The Big Rivers employee then used a saw to cut a seven-foot section from the tree top, which freed the climbing line. The other Asplundh employees on the ground then lowered the injured employee with the climbing line.

Due to the remote location, the injured employee was taken by UTV to meet a medivac unit. The injured employee was air-lifted to the hospital, where he was diagnosed with a fractured pelvis. The injured employee was released from the hospital on May 10<sup>th</sup> and is expected to be off work for 6-8 weeks.

Do not hesitate to contact me for additional information.

Sincerely,

Droy A Stovall

Troy A. Stovall, CSP Corporate Safety Manager Big Rivers Electric Corporation

C: Mike Chambliss Lindsay Durbin



MAY 20 2019

PUBLIC SERVICE COMMISSION

# ATTACHMENT B

# Moore, Jeffrey C (PSC)

From:	Stovall, Troy <troy.stovall@bigrivers.com></troy.stovall@bigrivers.com>
Sent:	Monday, June 10, 2019 10:06 AM
To:	Moore, Jeffrey C (PSC)
Subject:	RE: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way
Attachments:	IMG_1293 (Job Briefing pg 1).jpeg; IMG_1294 (Job Briefing pg 2).jpeg

Jeff,

They did document a job briefing. I have attached photos, taken by our ROW Supervisor, shortly after the incident occurred.

Let me know if you need any further information.

Have a good day,

Troy A. Stovall, CSP

Corporate Safety Manager Big Rivers Electric Corporation 201 Third Street Henderson, KY 42420 Office: 270-844-6118 Mobile: 270-577-8018 Email: troy.stovall@bigrivers.com



Your Youcheneme Energy" Cooperative

From: Moore, Jeffrey C (PSC) <JeffreyC.Moore@ky.gov>
Sent: Monday, June 10, 2019 8:49 AM
To: Stovall, Troy <Troy.Stovall@bigrivers.com>
Cc: Chambliss, Mike <Michael.Chambliss@bigrivers.com>
Subject: RE: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way

Troy,

This is a little after the fact, did the crew perform and document a job briefing prior to beginning work at the incident site?

Jeff

From: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Sent: Wednesday, May 29, 2019 2:35 PM To: Moore, Jeffrey C (PSC) <<u>JeffreyC.Moore@ky.gov</u>> Cc: Chambliss, Mike <<u>Michael.Chambliss@bigrivers.com</u>> Subject: RE: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way

1

\*\*CAUTION\*\* PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

Jeff,

I received the "Lessons Learned" attachment, which includes corrective actions, just after our phone call today.

Please find the following attachments:

- The first four pdf attachments regard your contract request, from Big Rivers.
- The fifth pdf attachment regards the Safety & Training Manual "Climbing Techniques request, from Asplundh.
   This attachment is 43 pages of a 500+ page manual.
- The sixth attachment regards the post-incident lessons learned and corrective actions taken by Asplundh.

Please let me know if you need additional information.

Sincerely,

Troy A. Stovall, CSP Corporate Safety Manager Big Rivers Electric Corporation 201 Third Street Henderson, KY 42420 Office: 270-844-6118 Mobile: 270-577-8018 Email: troy.stovall@bigrivers.com



Your Touchstone Energy" Cooperative

From: Moore, Jeffrey C (PSC) <<u>JeffreyC.Moore@ky.gov</u>> Sent: Monday, May 20, 2019 10:14 AM To: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Subject: RE: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way

Thanks Troy

Jeff

From: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Sent: Monday, May 20, 2019 11:09 AM To: Moore, Jeffrey C (PSC) <<u>JeffreyC.Moore@ky.gov</u>> Subject: RE: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way

Jeff,

I will try to gather what you've requested and return to you asap.

Have a good day,

Troy A. Stovall, CSP Corporate Safety Manager Big Rivers Electric Corporation 201 Third Street Henderson, KY 42420 Office: 270-844-6118 Mobile: 270-577-8018 Email: troy.stovall@bigrivers.com



Your Touchstone Energy' Cooperative

From: Moore, Jeffrey C (PSC) <<u>JeffreyC.Moore@ky.gov</u>> Sent: Monday, May 20, 2019 9:10 AM To: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Subject: FW: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way

Troy,

Can you get the following information for me? Asplundh's safety manual, ROW climbing procedures, and any correction actions (if any) Asplundh may have taken to address the incident. Does Big Rivers have a contract with Asplundh? If so, I need a copy of the contract. Please redact any personal or monetary information.

Thanks

Jeff

From: Moore, Jeffrey C (PSC) Sent: Wednesday, May 15, 2019 8:54 AM To: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Subject: RE: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way

Thanks Troy

Jeff

From: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Sent: Tuesday, May 14, 2019 9:19 PM To: Moore, Jeffrey C (PSC) <<u>JeffreyC.Moore@ky.gov</u>>; Kingsolver, Steve R (PSC) <<u>Steve.Kingsolver@ky.gov</u>> Cc: Stovall, Troy <<u>Troy.Stovall@bigrivers.com</u>> Subject: 5-8-19 Contractor Incident on Big Rivers Electric Right-Of-Way \*\*CAUTION\*\* PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

#### Mr. Moore,

The attached documents are being submitted as Big Rivers' seven-day summary written report to the PSC, confirming and supplementing information reported to you on May 8, 2019, regarding the referenced Incident. A hard copy is being mailed to you as well.

If you need any additional information, please let us know.

Sincerely,

Troy A. Stovall, CSP Corporate Safety Manager Big Rivers Electric Corporation 201 Third Street Henderson, KY 42420 Office: 270-844-6118 Mobile: 270-577-8018 Email: troy.stovall@bigrivers.com



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# **GF Incident Investigation Report**

	0						
		INCIDE	NT DATE / TIME; AND PR	EPARER INFORMATION			
CREATED ON: 05/08/2019	Created By: Prepare		oarer's Title:	Preparer Phon	e: Re	egion [xxx]:	
	Bill Johnson	Region Safety Supervisor		270-401-4880	05	59	
DATE OF INCIDENT:	Incident Time	a: Dat	e Reported to Employer	: Time Reporte	d: W	ork Shift:	
05/08/2019	10:50 am cst. 05/08/		08/2019	11:12 am cst.	No	ormal (Day)	
			EMPLOYEE DE	TAILS			
Injured Employee: (Last Na	ime]	First Name:	Middle initial:	Employee's Title:		Employee ID #:	
Kraft		Keith	Α.	Trimmer		1000087416	
Immediate Supervisor:			Immediate Super	visor Phone:		Immediate Supervisor - Length of Service	
Jimmie Brown			270-945-7448	5-7448 in Job: 10 Years - 10 Months		Months	
			INCIDENT GENERA	AL DETAILS			
Incident/Event Address or	(Closest Street	Intersection):				Injury or Illness	🗆 Auto
246 Sand Hill Rd., Ledbette	r, KY. 42048					Hospitalization	General Liability
Work Station: [Describe Ar	eal		Specific Location:			Near Miss	Property Damage
In Tree - Transmission	caj		Climbing and trimm	ing in a tree			
						Fatality	Outage
Is this considered Storm Wo	rk <u>OR</u> was Weat	ther a Contributing F	actor ? 🗆 Yes 🖾 No 🛛	IF YES – Describe the W	eather Con	ditions:	
	to brace light	na de Richardo a	INCIDENT DESC	RIPTION			
Describe the Incident:							
A four-person Transm Oak Tree that was to tied a hand line arou another employee on The Trimmer put a n noticed the Trimmer the Foreperson who finished his back cut realized what he had rings, but it was too I base of the tree. The top so they could free point where the Fore on the ground next to 911 was called and El flighted to the Hospit 3. List INJURY or ILLNES: Fractured Pelvis	nission Crew wa be removed. He nd the same cru n the ground sta otch in the top was still tied-in also started yell it was only the done and hung late. The top fel rope jerked the e the climbing li person could he o the tree. MS responded to al. S Body part. De	is trimming and remain e climbed up approxi- otch he was tied-in the inted dragging the er- and without warning to the top of the tree- ing at the Trimmer band in when he heard the the saw on his climba I over and the top of Trimmer up against ine. The other emplo- old the Trimmer. The o the scene. Because scribe the nature of the scribe the scene.		ansmission ROW. The L ved some limbs from th 20 feet. He then place to the woods so they his back cut. The Utilit . The Utility Forester sta ear plugs and with the lling. They told him he the top was starting to seven feet away from t there. The Utility Fores e then able to lower th line from the saddle and he was taken out on a U	Itility Fores e top of the d a safety I could pull t y Forester inted yelling saw runnin was still tie move so he he base of ter grabbee e Trimmer id laid the T TV by EMS	ter was also on site. T e tree. After removing lanyard around the tree the top over when the was standing in the Ri g at the Trimmer and t hg, he couldn't hear the ed-in to the top. The T e tried to unhook his cl the tree and the cut e d a saw and cut a seve down using his climbin Trimmer on the top that to a waiting medevact	the limbs in the top, he ee. The Foreperson and Trimmer made his cut. OW and looked up and hat got the attention of em. When the Trimmer Trimmer looked up and limbing line from the D- end fell back passed the n-foot section from the ng line low enough to a at was cut out and then . The employee was air-
	Name any other Witness(es) present at the time of the incident: Earl Williams / Michael King / Jessie Mohnen / Jerry Patterson - Big Rivers Electric Coop         Accident Type: Contact with Objects and Equipment       Source of Injury: Pinned Against Tree       Primary Body Part: Pelvis			in coop			
			TREATMENT INFO	an and a fair to a			
Describe Medical Treatme Employee was air-flighted							
Yes 🗆 No -Was injured			two atom and 3	employee sent Off-Site	for	Yes INO Was en	
Yes I No -Was injured			treatment? Hospital/Treatment			Licensed Health Care Physician Name unkn	
A res in No -was medical treatment provided On-Site?		Deaconess Midtown			600 Mary Street	ern er ens une	

600 Mary Street

Evansville, IN. 47710

Evansville, IN. 47710

	CERTIFICATION
The above information is true to the best of my knowledge.	I authorize an investigation of the incident events as stated and I understand that I am responsible for
coordinating and providing further details related to the even	ent.

Employee Name and Signature: Keith Kraft

Date: 05/08/2019

Preparer's Name and Signature: Bill Johnson

NOTE: The Event Record must be started and this GF Incident Investigation Report needs to be added into SAFETYSUITE - within 24 Hours of the Event.

# Foreperson, Crewmember, Witness Report

Crew #: 059608	Crew Type: Transmiss	ion	
Name of Crew Foreperson:	Name of General Foreperson:		
<u>Earl Williams</u>	Jimmie Brown		
Witness (Print)	Job		
Name: Earl Williams	Title: Foreperson	Phone #: 270-980-0835	
1. Did you see the incident (Circle)?:	YES NO		

2. Other possible witnesses:

Michael King / Jessie Mohnen / Jerry Patterson - Big Rivers Electric Coop

3. What did you see and hear?

<u>Crew was removing a bad Oak Tree in the Right-of-Way. The injured employee was</u> <u>climbing the tree. He had removed most of the top of the tree. On the last cut of the top he</u> <u>failed to untie from the log he was cutting, and it fell pulling him in to a fork of the tree. He</u> <u>was pinned by his rope until we cut a section of the top on the ground to free his rope and</u> <u>let him down. The Utility Forester and I were yelling at the employee trying to stop him but</u> <u>failed to get his attention.</u>

- 4. Names of those injured, describe nature of injuries and part(s) of the body injured. Keith Kraft / Fractured Pelvis
- 5. Where were you and what were you doing at the time the incident occurred?
  I was pulling the rope out in to the woods to get ready to help pull the top of the tree over.
- 6. Witness Signature: Earl Williams Date: 05/08/2019

# Foreperson, Crewmember, Witness Report

Crew #: 059608	Crew Type: Transmission	on	
Name of Crew Foreperson:	Name of General Foreperson:		
<u>Earl Williams</u>	Jimmie Brown		
Witness (Print)	Job		
Name: Michael King	Title: Groundperson	Phone #: 270-366-1558	
1. Did you see the incident (Circle)?:	YES NO		

2. Other possible witnesses:

Earl Williams / Jessie Mohnen / Jerry Patterson - Big Rivers Electric Coop

3. What did you see and hear?

The injured employee was climbing a tree that needed to be trimmed back. He came down to make the last cut and placed a safety lanyard around the tree. He failed to bring his climb line down to were he was. When he cut the top out it pulled him in to a crotch in the tree. The Foreperson and Utility Forester were able to get him to the ground. I was on the ground helping.

- 4. Names of those injured, describe nature of injuries and part(s) of the body injured. Keith Kraft / Fractured Pelvis
- 5. Where were you and what were you doing at the time the incident occurred?
  I was on the ground out of the way waiting for Keith to finish so I could climb the next tree.
- 6. Witness Signature: Michael King Date: 05/08/2019

# Foreperson, Crewmember, Witness Report

Crew #: 059608	Crew Type: Transmission			
Name of Crew Foreperson:	Name of General Foreperson:			
<u>Earl Williams</u>	Jimmie Brown			
Witness (Print)	Job			
Name: Jessie Mohnen	Title: Groundperson	Phone #: 270-820-1360		
1. Did you see the incident (Circle)?:	YES NO			

- 2. Other possible witnesses: Earl Williams / Michael King / Jerry Patterson – Big Rivers Electric Coop
- 3. What did you see and hear? <u>The injured employee was trimming the tree. We were getting ready to finish the last of it</u> <u>when someone noticed he was still tied-in but by the time we got his attention it was too late.</u> He was yanked in to the tree pretty hard.
- 4. Names of those injured, describe nature of injuries and part(s) of the body injured. Keith Kraft / Fractured Pelvis
- 5. Where were you and what were you doing at the time the incident occurred? <u>I was holding the pull rope waiting to pull the top out.</u>
- 6. Witness Signature: Jessie Mohnen Date: 05/08/2019

# Foreperson, Crewmember, Witness Report

Crew #: 059608	Crew Type: Transmissio	<u>n</u>
Name of Crew Foreperson:	Name of General Forep	erson:
Earl Williams	Jimmie Brown	
Witness (Print)	Job	
Name: Jerry Patterson	Title: Utility Forester	Phone #: 270-836-1972
	Big Rivers Electric Coop	э.

1. Did you see the incident (Circle)?: YES

NO

2. Other possible witnesses:

Earl Williams / Michael King / Jessie Mohnen

#### 3. What did you see and hear?

The injured employee was cutting approximately a 20-foot section of an Oak Tree trunk. He was approximately 20-25 feet high off the ground and the trunk was approximately 35-40 feet tall. I was in the Right-of-Way, Earl, Jessie and Mike were in the woods pulling the top section off the trunk. They had a rope in the section being cut, the Trimmer had his ear plugs in and was starting to make his back cut. As soon as he started his cut, I realized he was tied in to the section they were pulling over and I started screaming for him to stop. As soon as I did the Foreperson realized what was going on and also tried to get his attention but with his ear plugs in and the saw running the Trimmer didn't hear us and he cut out the section he was tied in to. When the section he cut that he was tied in to hit the ground it slammed him in to the tree and the weight of the section being cut had him pinned. I got a saw and cut the end off of the section of top he was tied in to, to let the pressure off of his climbing line and they other guys lowered him to the ground.

There was a pull rope in the section being felled, the Trimmer had his ear plugs in and was lanyard off below his cut. Unfortunately, when he realized what was going on it was too late.

# 4. Names of those injured, describe nature of injuries and part(s) of the body injured. Keith Kraft / Fractured Pelvis

- 5. Where were you and what were you doing at the time the incident occurred? <u>Standing out in the Right-of-Way yelling at the Trimmer.</u>
- 6. Witness Signature: Jerry Patterson Date: 05/08/2019











# How to Deliver This Lessons Learned

#### 1. The purpose of this Lessons Learned:

Is to effectively communicate that a significant incident has occurred. We've investigated the incident and are now sharing what we've learned with the intent of preventing similar incidents in the future.

#### 2. This Lessons Learned is for:

All operations employees.

#### 3. How to cover the materials in this Lessons Learned:

Gather the crew members together. Get their attention, put the phones down, no side conversations, no smoking, and maintain eye contact assuring everyone is paying attention. With sincerity, express to them that we are a team and WE can prevent future incidents by learning from past incidents. Tell them we're going to discuss an incident that resulted in a significant, but PREVENTABLE, injury. Read this Lessons Learned to them. When finished, ask <u>each crewmember</u> what this Lessons Learned meant to them and how they will change their behavior to prevent a similar incident in the future. Open it up for questions and answers. Conclude with thanking everyone for their commitment to safety both on and off the job and tell them if they ever have a safety concern, or a good idea to improve safety, then please bring it up so we can consider using it.

#### 4. How long should it take to deliver this Lessons Learned:

This depends on crew size and the amount of question, but it should take long enough for everyone to be heard and their meaningful feedback acknowledged.

#### Helpful Tips:

#### Use Props:

This Lessons Learned relates hazards presented by an uprooted, leaning tree. After presenting this Lessons Learned, ask your crew members when the last time they had to address an uprooted, leaning tree at a job site, and how they planned the job to mitigate the related hazards.

#### Stay on topic:

Try not to get side tracked by other subjects or topics. Safety stand downs should focus on one subject.

#### Keep it simple:

Avoid jargon and make sure your message is easy to follow.

#### Present Positively:

Crew members will be more inclined to listen to a positive talk, and the safety stand down should be all about positive attitudes towards health and safety.

#### Speak then listen:

Some of the most important outcomes from your safety stand down will come from the questions and feedback you receive from your crewmembers. Communication is a two-way process, so make sure you show your crewmembers that you are interested in their questions, thoughts, and opinions and that you value their feedback. Give them plenty of opportunities to speak up and be heard.

#### Make sure they understand:

Make sure that the crews understood the Lessons Learned. Don't just ask if they understand, ask questions about what job sites have they been at recently where a hazard existed that required input from someone outside of the crew, in order to mitigate it successfully.

# Lessons Learned

# Struck Against Tree During Trimming Event

Day of Incident:	Wednesday
Location:	Mid-West
Task at Hand:	Climbing
Crew Makeup:	4 Person Manual
Extent of Injuries:	<b>Fractured Pelvis</b>



At-Risk Behaviors

### **EVENT SUMMARY:**

A four-person Transmission Crew was trimming and removing trees in a 161kV Transmission ROW (Utility Forester was also on site). The Trimmer climbed an Oak Tree approximately 38 feet and removed some limbs from the top of the tree. After removing the limbs in the top, he tied a hand line around the same crotch he was tied-in to and descended about 20 feet. He then placed a safety lanyard around the tree. The Foreperson and another employee on the ground started dragging the end of the hand line out in to the woods so they could pull the top over when the Trimmer made his cut. The Trimmer put a notch in the top and without warning he proceeded to make his back cut. The Utility Forester was standing in the ROW and looked up and noticed the Trimmer was still tied-in to the top of the tree that he was cutting out. The Utility Forester started yelling at the Trimmer and that got the attention of the Foreperson who also started yelling at the Trimmer but apparently he couldn't hear them. When the Trimmer finished his back cut it was only then when he heard the guys on the ground yelling (they told him he was still tied-in to the top). The Trimmer looked up and realized what he had done and hung the saw on his climbing saddle. At this point the top was starting to move so he tried to unhook his climbing line from the D-rings. The top fell over and the top of the tree hit the ground seven feet away from the base of the tree. The cut end fell back passed the base of the tree. The climbing line laid over in a crotch and jerked the Trimmer up against the tree and pinned him there. The Utility Forester grabbed a saw and cut a seven-foot section from the top on the ground so they could free the climbing line. The other employees on the ground were then able to lower the Trimmer down using his climbing line low enough to a point where the Foreperson could hold the Trimmer. They unhooked the climbing line from the saddle and laid the Trimmer on the ground next to the tree. 911 was called and EMS responded to the scene. Because of the remote location the employee was taken out of the ROW on a UTV by EMS to a waiting medevac. The employee was airflighted to the Hospital.



#### Why is This Significant?

The incident resulted in a fractured Pelvis (Left Side) that required the employee to be kept in the hospital for two nights and then transferred to another hospital closer to his home for in-patient rehabilitation for one week.

#### How Could This Have Been Prevented:

Better planning and preparation for the task of removing the top.

Better communication between the Foreperson on the ground and the Trimmer. The Foreperson asked the Trimmer if he was going to take the section of tree out in two pieces and the Trimmer said I got this.

Remaining focused on the task at hand and not allowing yourself to be distracted.

This correspondence has been prepared as a communication directly to Field Employees. It is for education purposes – not to admit or assign blame.

# Lessons Learned

# **Struck Against Tree During Trimming**

## CAUSAL FACTORS:

- Lack of Detailed Communication.
- Poor Planning & Poor Preparation for the Job
- Trimmer was Mentally Distracted from an Earlier Event

# IMMEDIATE CORRECTIVE ACTIONS:

- A regionwide Safety Stand Down was conducted with all employees on the importance of Peer Checking and 3-Way Communication.
- Region will conduct refresher "Work Stoppage" whistle training with all employees to reinforce the importance of every employee having a whistle on their person at all times and what its used for. Going forward whistle training will be included during the new hire process.
- Crews will be provided with an EXAMPLE Job Briefing with comments on how to properly fill out a Job Briefing. The EXAMPLE Job Briefing will be laminated and kept in the Job Briefing Bag with the Job Briefing book.
- General Forepersons will participate in the preparation and communication of one Job Briefing per week using the example Job Briefing as a guide with a crew making sure to participate with 100% of crews monthly.
- Upper Management will review (at a minimum) two Job Briefings per month with crews using the example Job Briefing as a guide to ensure quality and completeness of the Job Briefing performed by the crew. The goal is to make sure all Hazards are identified and mitigated or eliminated.
- General Forepersons perform a Job Behavior Observation (JBO) on 100% of crews every two weeks.
- Supervisors, RSS and RST will perform 8 JBO's per month.
- When performing a JBO Forepersons will shadow the observer in the JBO process once per week to ensure they understand their safety responsibilities.
- General Forepersons will perform a Crew Visit Checklist on 100% of crews every two weeks to ensure that crews are accountable for their safety operations.
- Region will conduct Human Performance (HuP) Training in a weekly safety campaign entitled 10-in-10 HuP Traps & Tools in 10 weeks. A sign-off sheet will be sent to the RSS weekly.
- Region will provide Adjustable False Crotch (AFC) Training with all qualified climbers using the Corporate AFC proficiency training guideline.
- General Forepersons will perform refresher Spotter Training with all employees to ensure they understand their responsibilities.

# LESSONS LEARNED:

- Job Briefing was performed but did not adequately identify work procedures or include a thorough assessment and mitigation of hazards.
- Ground employees assumed that the climber was descending to remove a limb and would re-crotch his climb line prior to starting the notch and back cut.
- There was no 3-way communication between climber and ground personnel.
- Natural crotches for tie-in were not readily available to complete the tree removal process. There was no Adjustable False Crotch (AFC) available for use, nor has any training been conducted on their usage. Crew had stated that they usually make "small notches" in order to secure climb lines or they take "several wraps" around the tree with the lanyard to prevent rope movement.

# "Safety First... It's Your Life"

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