

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CLIFFORD ALBERT MARQUIS	)	
	)	
COMPLAINANT	)	CASE NO.
	)	2017-00225
V.	)	
	)	
SOUTH HOPKINS WATER DISTRICT	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION  
TO SOUTH HOPKINS WATER DISTRICT

South Hopkins Water District ("South Hopkins Water"), pursuant to 807 KAR 5:001, Section 7, is to file with the Commission the original unbound and ten bound copies of the following information, with a copy to all parties of record. The information requested herein is due within 14 days of the date of this request. Bound copies shall be appropriately tabbed and indexed. Each response shall include the name of the witness responsible for responding to questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

South Hopkins Water shall make timely amendment to any prior response if it obtains information that indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which South Hopkins Water fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a paper containing personal information, South Hopkins Water shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to South Hopkins's account for 469 Lick Creek Road, Dawson Springs, Kentucky, for 2016 and 2017 and South Hopkins Water's Response to Complaint, June 20, 2017.

- a. Provide a copy of each service report made for this address.
- b. Provide a copy of any work orders and/or, notes regarding the meter for this address.
- c. Provide a copy of the water usage reports for the meter at this address.
- d. Provide a copy of the transcripts of calls between the customer and the utility related to this account.

- e. Provide copies of any investigative notes in the file regarding whether service to the address was restored after March 7, 2017.
- f. Provide copies of any report made regarding the inspection done by Superintendent Joe Blalock and employee Mark Menser on March 23, 2017.
- g. Provide any pictures available of the meter at issue, including, but not limited to, pictures of the meter on the property at issue.
- h. Provide a detailed description of the method used by the utility to disconnect and reconnect service to the address at issue.
- i. Provide a detailed description of the method used on the customer side of the meter if the home has a "master valve," as referred to in Response 11, South Hopkins Water's Response to Complaint, June 20, 2017.



John Lyons  
Acting Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, Kentucky 40601

DATED AUG 03 2017

cc: Parties of Record

Clifford A Marquis  
469 Lick Creek Road  
Dawson Springs, KENTUCKY 42408

\*South Hopkins Water District  
129 South Main Street  
P. O. Box 487  
Dawson Springs, KY 42408

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