

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

APPLICATION OF NORTH MERCER	)	
WATER DISTRICT FOR DEVIATION OF	)	CASE NO.
807 KAR 5:006, SECTION (14)(b)(1)	)	2017-00127
RELATING TO OFFICE HOURS	)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO NORTH MERCER  
WATER DISTRICT

North Mercer Water District ("North Mercer"), pursuant to 807 KAR 5:001, is to file with the Commission the original and six copies of the following information, with a copy to all parties of record. The information requested herein is due no later than May 12, 2017. Responses to requests for information in paper medium shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witnesses responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information and belief formed after a reasonable inquiry.

North Mercer shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which North

Mercer fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a paper containing personal information, North Mercer shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

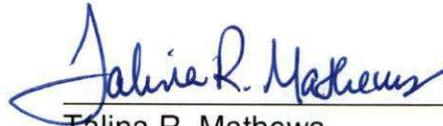
1. Refer to the Application, page 2, paragraph 7.d., which states that “[t]he longer work days allow workers to complete projects in the field.”

a. State whether, if the requested deviation is granted, the hours for the field workers will be the same as the new office hours.

b. If the hours for field workers will be the same as the new office hours, state what impact, if any, this will have on connections for new service, re-connection of existing service, and service during an emergency.

c. If this policy change affects the hours of the field workers, state how this will impact the provision in North Mercer’s tariff for Service Charge Investigation (after hours).

d. If a customer wishes to schedule a connection or other similar service for which a field worker is required on a Friday, state how this policy will impact the customer.



Talina R. Mathews  
Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

DATED     **MAY 05 2017**    

cc: Parties of Record

Case No. 2017-00127

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