

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RONALD D. MCGINNIS  
(Your Full Name)

COMPLAINANT

VS.

NORTH MERCER Water District  
(Name of Utility)

DEFENDANT

Case No. 2016-00154

COMPLAINT

The complaint of RONALD D. MCGINNIS respectfully shows:  
(Your Full Name)

(a) RONALD D. MCGINNIS  
(Your Full Name)

P.O. Box 538 - Harrodsburg Ky. 40330  
(Your Address)

None  
(Your Email Address)

(b) NORTH MERCER Water Dist.  
(Name of Utility)

108 Main St Salvisa, Ky. 40372  
(Address of Utility)

(c) That: Farm House on 244 Cap Bottom Lane Harrodsburg, Ky. 40330  
(Describe here, attaching additional sheets if necessary,

on May 21 2015 I requested service be shut off (in my name)  
the specific act, fully and clearly, or facts that are the reason

on June 03, 2015 I again called them because service (water)  
and basis for the complaint.)

was visibly on (out faucet); was told by Tammy<sup>A</sup> or Bobbi<sup>A</sup>

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Commission  
P.O. Box 79

Formal Complaint

Ronald D McGinnis vs. North Mercer Water District

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Meter was off + locked, but renter (Kristen Young) + (David Jones) may have broken lock + were using service. No further communication until early March 2016 when the next renter requested service + is being denied until \$250.17 + \$702.00 new deposit + re-connect fee is paid. (see enclosed phone call list)

Wherefore, complainant asks I was disabled, live alone + (Specifically state the relief desired.)

was unable to visibly see or check in a 3 foot hole the meter status (Nov. 20<sup>2015</sup> had mip replacement + am 90% healed.) I was told field personnel physically checked all meters every 6 mos. (would've been late Nov. or Dec. 2015, not March 2016. I pd final bill (15 days) as shown

5/13 then 5/27 2015 paid on July 07 2015 \$1709  
Dated at Harrodsburg, Kentucky, this 17<sup>th</sup> day

of April, 20 16  
(Month)

Ronald D McGinnis  
(Your Signature\*)

N/A  
(Name and address of attorney, if any)

April 07, 2016  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



Ms. Smith: 4/8/14

No. Mercer water is denying water service for my Punter, D. Patric Jones, for nearly 4 wks until this case is resolved.

The Fee is \$1 100.<sup>00</sup> or 102.<sup>00</sup>  
\$75.<sup>00</sup>, 25.<sup>00</sup>, 2.<sup>00</sup> card fee  
Deposit Turn on

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Public Service Commission

House  
244 Cap  
Bottom Lane  
Harricksburg Ky  
40336

Respectfully

Ron  
McGinnis

pk

