



Complainants shall make timely amendment to any prior response if they obtain information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Complainants fail or refuse to furnish all or part of the requested information, Complainants shall provide a written explanation of the specific grounds for their failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request.

1. Provide all letters, e-mails and other written correspondence sent to and received from Kentucky-American Water Company ("Kentucky-American") that relate to the allegations of the Complaint.

2. Provide the date(s) and identify the content of any verbal communications you had with Kentucky-American that relate to the allegations of the Complaint.

3. Refer to the second paragraph of the second page in the Complaint. Provide all documentation that evidences your assertion that there are no leaks on the property.

4. Did you request Kentucky-American to conduct a meter test after receiving the bill dated January 8, 2014, for water usage from November 6, 2013, through December 5, 2013?

5. Did you request Kentucky-American to conduct a meter test after receiving the bill dated January 13, 2014, for water usage from December 6, 2013, through January 7, 2014?

6. Beginning with the bill you received on March 7, 2014, for water usage from January 8, 2014, through March 6, 2014, have your bills for water service at 3649 Winding Wood Lane, Lexington, Kentucky, been in line with your average daily usage as measured between May 4, 2013, when you moved into your residence, and November 5, 2013, which is the billing period immediately prior to the billing period in dispute?



Jeff Derouen  
Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

**MAY 28 2014**  
DATED \_\_\_\_\_

cc: Parties of Record

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