COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

OZARK SLONE AND KIM SLONE) COMPLAINANTS) V. CASE NO. 2013-00383 SOUTHERN WATER & SEWER DISTRICT) DEFENDANT)

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO OZARK AND KIM SLONE

Complainants, Ozark and Kim Slone ("Complainants"), pursuant to 807 KAR 5:001, are to file with the Commission the original and eight copies of the following information, with a copy to all parties of record. The information requested herein is due no later than 14 days from the date of this request. Each Response shall be made under oath.

Complainants shall make timely amendment to any prior response if they obtain information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Complainants fail or refuse to furnish all or part of the requested information, Complainants shall provide a written explanation of the specific grounds for their failure to completely and precisely respond. Careful attention should be given to copied material to ensure its legibility.

 State the date that you learned the water meter had been removed from 36 Tackett Branch. 2. State the date that you first contacted Southern Water and Sewer District regarding the removal of the water meter from 36 Tackett Branch.

3. State the date you contacted Southern Water and Sewer District to transfer water service for 36 Tackett Branch to Complainants' name when Complainants evicted Ms. Lovely in July 2010.

4. From July 2010 to June 2012, did Complainants or anyone with Complainants' permission (including people repairing damage to or cleaning the inside of the residence) use the plumbing features at 36 Tackett Branch?

5. Describe the repairs to and procedures to clean 36 Tackett Branch between July 2010 and June 2012.

6. From July 2010 to June 2012, did Complainants pay the utility company for the following services at 36 Tackett Branch:

- a. Gas?
- b. Electricity?
- c. Sewer?
- d. Water?

7. If Complainants did not pay for the utility services listed in question 6, explain the reason for non-payment.

8. Refer to your response to Commission Staff's First Request for Information, Item 3. Identify the actions Complainants took to resolve any outstanding issues with all utility companies providing utility services to 36 Tackett Branch after evicting the tenant.

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9. Refer to paragraph 12 of the lease between Complainants and Chester Wells and Eileen Moore provided by Complainants in response to Commission Staff's First Request for Information. Explain how Mr. Wells and Ms. Moore gained access to the mailbox if Complainants provided no mailbox keys.

10. Describe the mailbox, including the location of the mailbox, for 36 Tackett Branch.

11. From July 2010 to June 2012, and after August 2013, did Complainants have access to the locked mail box for 36 Tackett Branch?

12. Refer to The Commission's First Information Request. You responded to question No. 11 that ". . . . it was recently discovered, that when Southern Water and Sewer District removed the 'setter' at 36 Tackett Branch, Bevinsville, Kentucky, their workers did not properly cover one of the pipes, a fact we were not made aware of until it recently burst, causing the pump to run and the water to leak from the well for almost a week before it was found!"

a. Explain what you mean by this statement.

b. Explain how the pipe from the location where the meter was removed would have any connection to any pipes from the previously used well.

Jeff Detouen Executive Director Public Service Commission P.O. Box 615 Frankfort, Kentucky 40602

MAR 2 5 2014 DATED

cc: Parties of Record

Tyler J Green 3900 Kentucky Route 550 Hueysville, KENTUCKY 41640

Hubert Halbert District Manager Southern Water & Sewer District 245 Kentucky Route 680 P. O. Box 610 McDowell, KY 41647

Ozark and Kim Slone 26028 KY Route 122 Melvin, KENTUCKY 41650