

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ACCREDITATION AND APPROVAL OF A	)	
PUBLIC SERVICE COMMISSION WATER	)	
PERSONNEL TRAINING SEMINAR AS A	)	CASE NO. 2013-00240
WATER DISTRICT COMMISSIONER TRAINING	)	
PROGRAM	)	

ORDER

KRS 74.020(7) requires that this Commission "encourage and promote the offering of high quality water district management training programs that enhance a water district commissioner's understanding of his or her responsibilities and duties." Pursuant to these statutory mandates, the Commission conducted a training seminar at Erlanger, Kentucky, on June 25, 2013. This seminar includes instruction regarding trends in applicable laws and regulations, personnel law and utility administration.<sup>1</sup>

Based upon a review of the course curriculum, the Commission finds that:

1. The course of instruction provided at this seminar will enhance a water district commissioner's understanding of his or her duties.
2. The seminar conducted at Erlanger, Kentucky, on June 25, 2013 should be approved for 6.0 credit hours of water district management training.

IT IS HEREBY ORDERED that the 2013 Water Personnel Training Seminar, which the Commission conducted at Erlanger, Kentucky, on June 25, 2013, is approved for a maximum of 6.0 credit hours of water district management training.

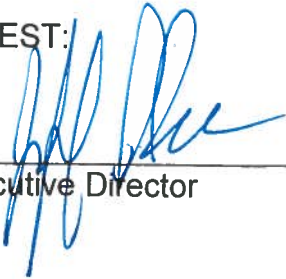
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<sup>1</sup> A course syllabus is appended to this Order.

By the Commission

ENTERED  
JUN 28 2013  
KENTUCKY PUBLIC  
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2013-00240

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2013-00240 DATED **JUN 28 2013**

**2013 Water Training Seminar**  
**Presented by the Public Service Commission**  
**Northern Kentucky Area – June 25, 2013**

- 7:30 - 8:00    Registration and Refreshments
- 8:00 – 8:10    Program Overview and Welcome
- 8:10 - 9:40    **Recent Developments in Utility Regulation – Gerald Wuetcher**  
This presentation reviews recent developments in public utility law and regulation. Recent changes in Kentucky statutes affecting the operation of water utilities will be discussed as well as recent changes to Public Service Commission regulations and recently rendered Commission decisions. The presenter will also identify new regulatory initiatives that the Public Service Commission has undertaken.
- 9:50 - 10:50    **Water Resource Information System & System Planning – Adam Scott and Rusty Anderson**  
This presentation provides an overview of the Water Resource Information System (WRIS) and discusses how water and wastewater systems can use the WRIS to better manage their facilities and improve their ability to obtain funding from state funding sources.
- 11:00 - 12:30    **Kentucky Division of Water Update – Julie Roney**  
This is a presentation on recent developments and activities at Kentucky Division of Water. It includes a brief overview of revisions to the agency’s administrative regulations and proposed revisions to federal drinking water laws and regulations.
- 12:30 – 2:00    **Lunch**
- 2:00 - 3:00    **House Bill 1: An Overview – Gerald Wuetcher**  
In its 2013 Annual Session, the General Assembly enacted sweeping changes to reporting and organization requirements for special districts. This presentation will review the events that led to the enactment of House Bill 1, provide an overview of the reporting and organizational requirements created by the legislation, and discuss the legislation’s implications on the future of special district governance.
- 3:00 - 4:00    **Consumer Relations – Virginia Smith**  
This presentation will focus on the regulatory aspects of customer relations. Topics include the Customer Bill of Rights, customer billing disputes, installation and termination of utility service, and the Commission’s informal and formal complaint processes. Presenter will also address landlord-tenant utility service issues, imputation of utility bills to family members, and the importance of tariffs and water user agreements.
- 9:50 – 10:50    **Special Session – Consumer Services (One-on-One Discussion) – Ginny Smith**  
and  
11:00 - 12:00    A question and answer session for utility customer representatives with the Director of the Consumer Services Division. The Commission’s regulation on customer relations will be discussed in detail.
- 2:00 – 3:00    **Special Session – Electronic Filing and Annual Reports – Brent Kirtley**  
This presentation will address the Public Service Commission’s efforts regarding the electronic filing of tariffs and tariff-related documents, including the Commission’s recently adopted regulation that requires all tariffs to be filed electronically. A brief description of the electronic filing procedures for formal Commission proceedings will also be discussed.

