

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

ORIGINAL

gs

PG. 1
of
3
+
attached
pages
A & B

In the matter of:

Tim/Teresa Harris)
(Your Full Name))
COMPLAINANT)

VS.

Owen Elec. Coop.)
(Name of Utility))
DEFENDANT)

RECEIVED

SEP 24 2012

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of Tim/Teresa Harris respectfully shows:
(Your Full Name)

(a) Tim/Teresa Harris
(Your Full Name)

3090 Verona, Mt. Zion Rd. Crittenden, Ky 4030
(Your Address)

(b) Owen Elec. Coop.
(Name of Utility)

Owenton, Ky
(Address of Utility)

(c) That: See Attached sheets A & B
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

Tim/Teresa Harris vs. Owen Elec. Co-op

Pg. 2
of
3 +
attached
pages
A & B

Page 2 of 2

see attached sheets A & B.

Wherefore, complainant asks \$320 deposit be
(Specifically state the relief desired.)

immediately removed from customer
account & not be placed there
again as long as customer
continues to pay consistently
as has been the case ongoing.

Dated at Crittenden, Kentucky, this 20th day
(Your City)

of September, 2012
(Month)


(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

PG 3 &
B +
attached
pages
A & B

Before the Public Service Commission

Tim/Teresa Harris
(Insert name of complainant)
Complainant)

No. _____
(To be inserted by the secretary)

vs.
Owen Elec. Coop.
(Insert name of each defendant)
Defendant)

COMPLAINT

The complaint of Tim/Teresa Harris (here insert full name of each complainant) respectfully shows:

- (a) That Tim/Teresa Harris, Engineering Supervisor, Box 55 Verona, Ky 41092 (here state name, occupation and post office address of each complainant).
- (b) That Owen Elec. Coop. Owen, Ky (here insert full name, occupation and post office address of each defendant).
- (c) That See attached pages (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks See pg. 2 of Complaint (here state specifically the relief desired).

Dated at Crittenden, Kentucky, this 20 day
of September, 20 12.

[Signature]
(Name of each complainant)

(Name and address of attorney, if any)

Reason & Basis for Complaint

Attachment #4.

- ① Customer has NEVER Been disconnected
- ② Customer has NEVER NOT PAID.
- ③ Customer is a 30+ year long customer
- ④ Customer pays with consistency long-term.
- ⑤ Customer only receives 2 paychecks per month & they stagger over the course of a year & ~~changes~~ ^{shifts} pay weeks.
- ⑥ To compensate for staggering paychecks, customer pays (virtually) without fail, \$50-\$100 more each month than is owed which carries a partial credit balance into each ^{new} month.
- ⑦ Often, due to credits being placed on the account each month, the total bill due may only be in the \$50 range, - ^{usually} very low balance owed each month.
- ⑧ Customer is NOT INCREASING Power USAGE. BUT DECREASING PURPOSEFULLY.

⑨ Over 30⁺ year long ^{Service} history, customer has NEVER had any ^{Problem} issues with Owen Elec. Coop. -

⑩ I/we contend that Owen Elec. Coop is using the provided "rules & regulations" in a selective manner to TARGET power customers such as ourselves - [KNOWING OUR PAYMENT PATTERNS] - to EXTORT EXTRA MONEY FROM US TO COVER "OTHER" BAD DEBTS CREATED By less reliable & consistent paying customers, such as; MANY of those who RENT & RUN UP POWER USAGE and then subsequently skip town.

This is wrong, unethical, immoral & borderline false ^{Business} practice.