

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TARIFF FILING OF HARDIN COUNTY WATER	)	CASE NO.
DISTRICT TO ESTABLISH NONRECURRING	)	2010-00459
CHARGES	)	

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO  
HARDIN COUNTY WATER DISTRICT NO. 1

Hardin County Water District No. 1 ("Hardin District No. 1"), pursuant to 807 KAR 5:001, is to file with the Commission the original and seven copies of the following information, with a copy to all parties of record. The information requested herein is due 14 days from the date of this order. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Hardin District No. 1 shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though

correct when made, is now incorrect in any material respect. For any request to which Hardin District No. 1 fails or refuses to furnish all or part of the requested information, Hardin District No. 1 shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations.

1. Provide a copy of the agreement between Hardin County Water District No. 1 and Transaction Warehouse. If the agreement between Hardin District No. 1 and Transaction Warehouse does not expressly provide for a \$1.00 transaction fee, state the basis for this fee and explain how it was derived.

2. State whether the License, Software, and Set-up Fee of \$3,200 for iWEB allows Hardin District No. 1 to permanently use the software. If the license only allows usage for a limited period of time, state the length of time during which Hardin District No. 1 may use the service without additional payments.

3. State whether an individual with multiple water accounts can pay every account with one online transaction or whether separate transactions are required for each account.

4. Identify the total number of water customers served by Hardin District. No. 1.

5. a. State the total number of sewer customers served by Hardin District No. 1.

b. State the number, if any, of sewer customers who do not receive water service from Hardin District No. 1.

c. If Hardin District No. 1 has sewer customers who are not water customers, state whether those sewer customers can use the internet payment system.

6. If Hardin District No. 1 has sewer customers who can use the internet payment system and are not water customers, state whether a portion of the costs of the license fee, website design, dedicated server, ISP subscription, e-mail hosting service and data back-up service should be allocated to these customers.

7. State whether Hardin District No. 1 anticipates including this expense in base rates in its next general rate case.

  
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Jeff Derouen  
Executive Director  
Public Service Commission  
P.O. Box 615  
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DATED APR 15 2011

cc: Parties of Record

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