



RECEIVED

Elizabeth O'Donnell  
Executive Director  
Public Service Commission of Kentucky  
211 Sower Boulevard  
Frankfort, Kentucky 40602

NOV 16 2007  
PUBLIC SERVICE  
COMMISSION

**E.ON U.S. LLC**  
Corporate Law Department  
220 W. Main Street  
P.O. Box 32030  
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November 16, 2007

**Re: In the Matter of: Application of Louisville Gas and Electric  
Company for Approval of a Revised Collection Cycle for Payment of  
Bills  
Case No. 2007-00410**

Dear Ms. O'Donnell:

On October 15, 2007, Commission Staff held a telephone conference with Louisville Gas and Electric Company ("LG&E") and the Attorney General to discuss the language and method of LG&E's notice to customers in the above-captioned proceeding. LG&E began notifying customers on bills that were mailed during cycle 11 on October 18<sup>th</sup>, and completed the notification process on bills mailed during cycle 10 on November 15<sup>th</sup>. Enclosed please find a generic copy of a bill used to notify the customers.

Should you have any questions concerning the enclosed, please do not hesitate to contact me. Otherwise, LG&E respectfully requests the Commission to approve its application as filed.

Sincerely,

Allyson K. Sturgeon

Enclosures

cc: Parties of Record



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
11/27/07	\$282.30

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

ACCOUNT INFORMATION	
Account Number:	0000-0000-0000-04
Account Name:	RESIDENTIAL CUSTOMER
Service Address:	1234 Residential Ln
Next Read Date:	12/06/07

BILLING SUMMARY	
Previous Balance	158.65
Payment as of 11/07	0.00
Balance as of 11/07	158.65
Electric Charges	19.39
Gas Charges	21.79
Utility Charges as of 11/07	41.18
Other Charges	82.47
<b>Total Amount Due</b>	<b>282.30</b>

Averages for Billing Period	This Year	Last Year
Average Temperature	59°	51°
Number of Days Billed	29	31
Electric/kwh per day	7.7	8.7
Gas/ccf per day	0.4	0.9

ELECTRIC CHARGES			
<b>Rate Type: ELECTRIC RESIDENTIAL</b>			
Customer Charge	5.00	Meter Reading Information	
Energy Charge	13.52	Meter # 123456	
<b>Other Charges For Above Rates</b>		Actual Reading on 11/06	11904
Electric Fuel Adjustment (\$.00479 x 224 kwh)	1.07	Previous Reading on 10/08	11680
Electric Residential DSM (\$.00084 x 224 kwh)	0.19	<b>Current kwh Usage</b>	<b>224</b>
Environmental Surcharge (0.900% x \$19.78)	0.18	Meter Multiplier	<u>1</u>
Merger Surcredit (2.431% CR x \$19.96)	-0.49	<b>Metered kwh Usage</b>	<b>224</b>
Value Delivery Surcredit (0.940% CRx \$19.47)	-0.18		
Home Energy Assistance Fund Charge	0.10		
<b>Total Electric Charges</b>	<b>\$19.39</b>		

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

**PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
0000-0000-0000-04	11/27/07	\$282.30	\$284.36		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 555-5555

OFFICE USE ONLY: 00  
 C05, R0219, G999999  
 P158.65



PO BOX 537108  
 ATLANTA, GA 30353-7108

#BWNGGLS  
 #0000000000000 0 0#  
 RESIDENTIAL CUSTOMER  
 1234 RESIDENTIAL LN  
 LOUISVILLE KY 40210-5555

PRINTED ON RECYCLED PAPER  
 Rev. 07.11.01

Service Address: 1234 Residential Ln

01000000000000004000000028436000000282300000000000010

**GAS CHARGES****Rate Type: GAS RESIDENTIAL**

Customer Charge	8.50	Meter Reading Information	
Gas Distribution Charge	1.70	Meter # 654321	
Gas Supply Component (\$ .88221 x 10 ccf) Prev Rate 23 days	8.82	Actual Reading on 11/06	6636
Gas Supply Component (\$ .89477 x 3 ccf) New Rate 6 days	2.68	Previous Reading on 10/08	<u>6623</u>
<b>Other Charges For Above Rates</b>		<b>Current ccf Usage</b>	<b>13</b>
Gas Residential DSM (\$.00736 x 13 ccf)	0.10	Meter Multiplier	<u>1</u>
Value Delivery Surcredit (0.490% CRx \$21.80)	-0.11	<b>Metered ccf Usage</b>	<b>13</b>
Home Energy Assistance Fund Charge	0.10		
<b>Total Gas Charges</b>	<u>\$21.79</u>		

**OTHER CHARGES**

Late Charge	2.47
Deposit Required	80.00
<b>Total Other Charges Due</b>	<u>\$82.47</u>

**BILLING INFORMATION**

Late Charge to be Assessed After Due Date \$2.06

**Environmental Surcharge:** A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

**IMPORTANT INFORMATION**

On September 14, 2007, LG&E applied to change the due date for payment of your gas and/or electric bill from 15 days to 10 days from the date of issue. There would be no change in the late payment charge, which is assessed 15 days from the date the bill is issued. The change, if approved, would be effective in early 2009. To comment on LG&E's application, notify the Kentucky Public Service Commission in writing at 211 Sower Boulevard, Frankfort, KY 40602 or by phone at 1-800-772-4636 and reference Case No. 2007-00410.

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 448 pounds of CO<sub>2</sub>. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

Take control of these emissions by installing a programmable thermostat. Contact us at [www.eon-us.com/dc](http://www.eon-us.com/dc) to enroll in our Demand Conservation program and you'll receive a programmable thermostat, which will allow you to take control of your energy usage automatically.

To request a copy of your rate schedule, please call (502) 589-1444.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- Automatic Bank Club (voided check must be provided)

***Please deduct my Automatic Bank Club Payment from my Checking Account.***

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*