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PUBLIC SERVICE
COMMISSION
Lexington-Fayette Urban County Government's Data Request Set 1
Question No. 1
Columbia Gas of Kentucky Respondent: **Herbert A. Miller, Jr.**

**BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY
PSC CASE NO. 2007-00008
INFORMATION REQUESTED BY THE
LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT**

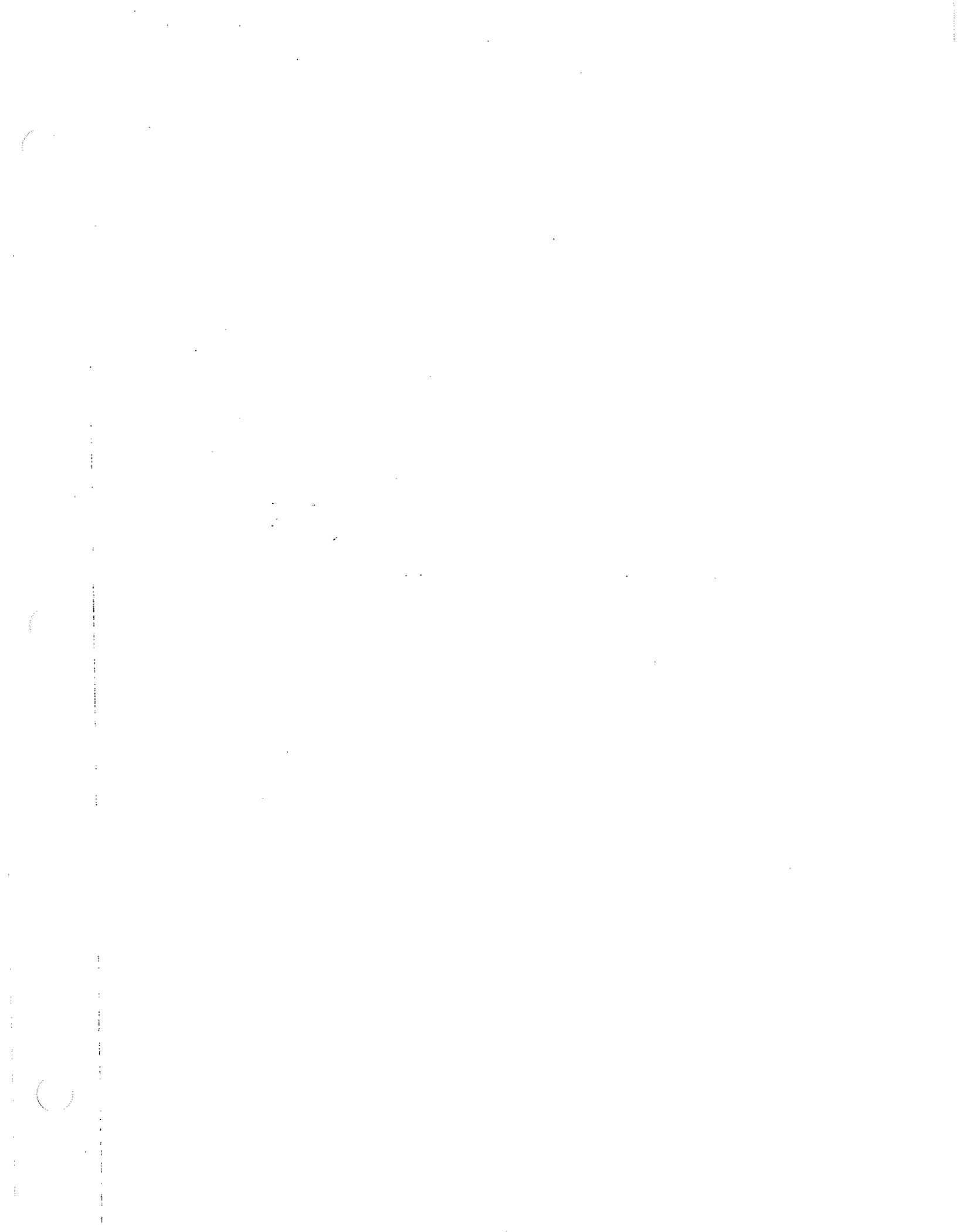
Question No. 1

Can ratepayers expect any enhancement over the current existing level of service as a result of the proposed rate increase? If so, please provide a detailed response that includes the specific benefit or benefits to be provided to each particular customer rate class.

- (a) More specifically, will the LFUCG obtain any additional benefit or benefits (level of maintenance or otherwise) as a result of the proposed increase? If so, please provide a detailed response that includes the specific benefit or benefits to be provided to each particular customer rate class.

Response of Columbia Gas of Kentucky:

Columbia has filed this case to recover its revenue deficiency as identified in its application. Revenue made available from rates will support continued safe and reliable natural gas service. The recovery of costs associated with the Accelerated Main Replacement Program (AMRP) will enhance the public safety to all customers.



Lexington-Fayette Urban County Government's Data Request Set 1
Question No. 2
Columbia Gas of Kentucky Respondent: **William Gresham**

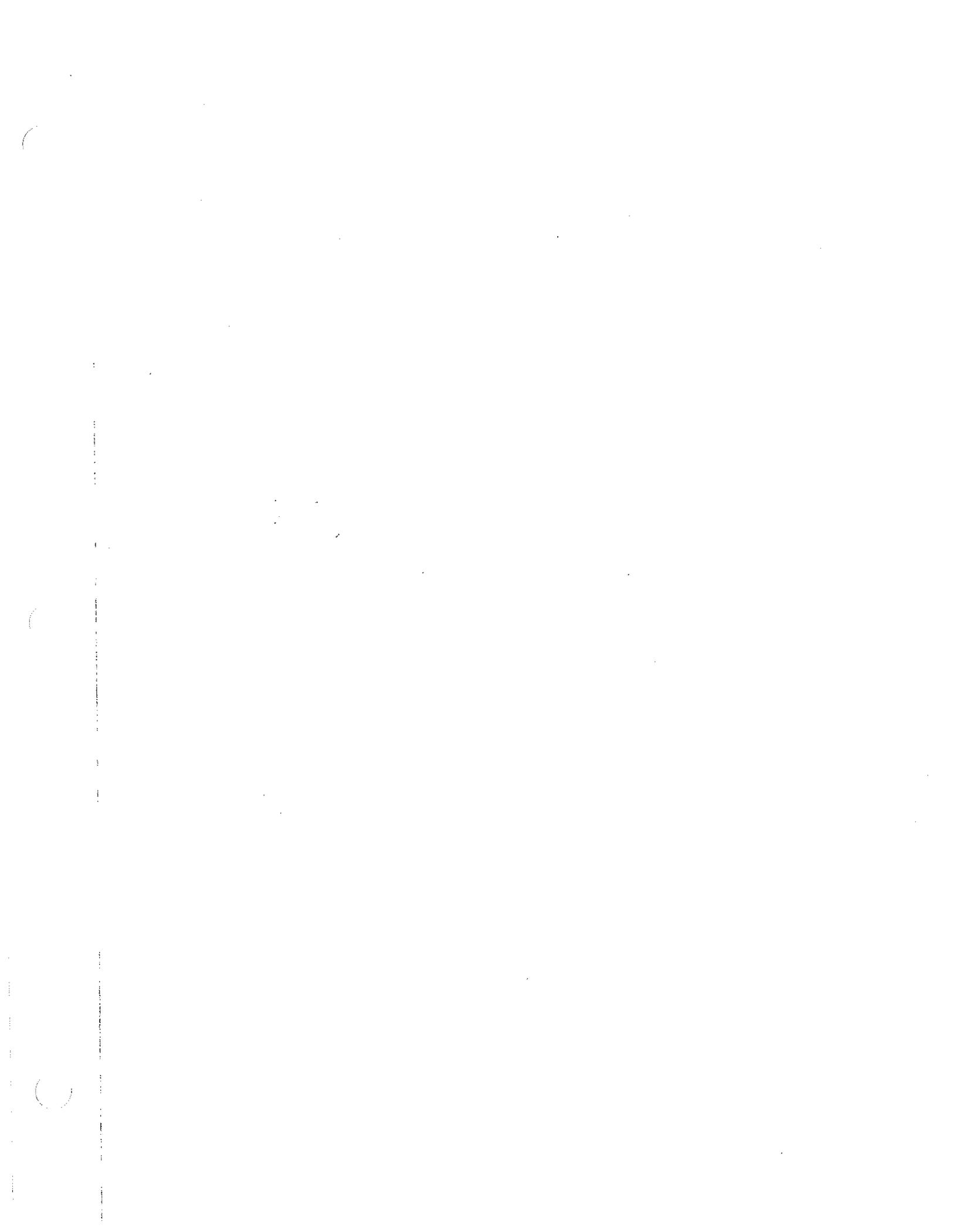
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Question No. 2

How many additional customers (and of which particular customer rate class) does Columbia anticipate adding within Fayette County over the next 5 years? What is the anticipated level of additional revenue to Columbia as result of the addition of these customers?

Response of Columbia Gas of Kentucky:

The company does not project customer additions by county.



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Question No. 3

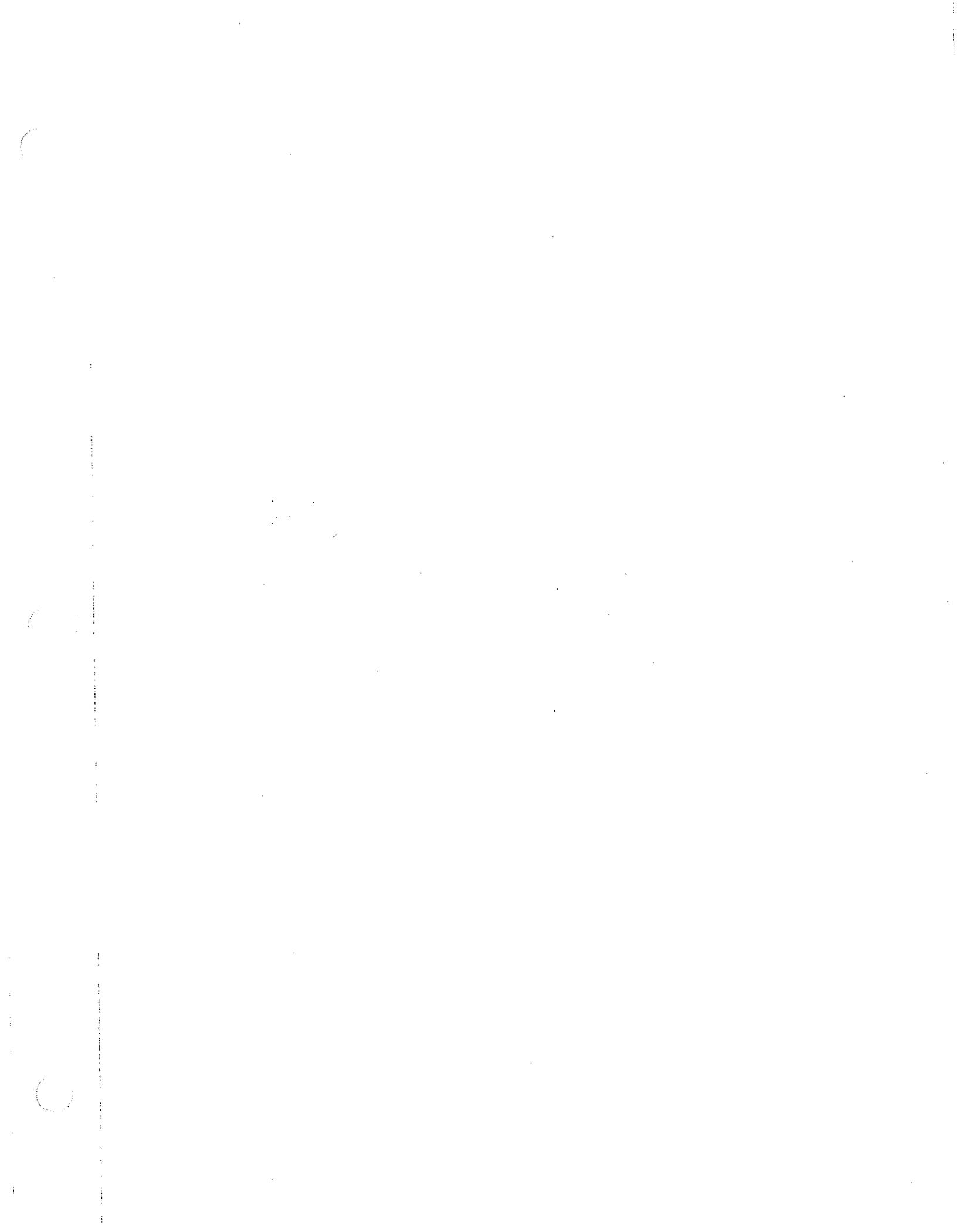
How many different types of customer rate classes does the LFUCG currently make payments to Columbia under? For each type of class, please provide the following information:

- (a) The type of customer rate class;
- (b) The number of LFUCG accounts in each such class;
- (c) The total amount paid by the LFUCG for each such class during the last 12 month period; and
- (d) The total net projected impact for each such class under the proposed rate increase.

Response of Columbia Gas of Kentucky:

There are 5 types of customer rate classes LFUCG currently make payments to Columbia under.

- a & b. DS-IS-SS 2 customer, GSO 15 customers, GSR 189 customers, GTO 83 customers, and GTR 1 customer (see Schedule M-2.2 for descriptions of rate schedule acronyms).
- c. DS-IS-SS \$112,625.85, GSO \$339,356.75, GSR \$32,881.30, GTO \$1,060,035.02, and GTR \$1,674.82.
- d. DS-IS-SS \$4,312.73, GSO (\$1,431.35), GSR \$5,610.67, GTO \$3,443.14, and GTR \$47.78. This summary analysis shows the impact of the proposed rate versus the existing rate using the most recent 12 month actual usage and billing data. This analysis should not be interpreted as a projection of a net impact for any future period.



Lexington-Fayette Urban County Government's Data Request Set 1
Question No. 4
Columbia Gas of Kentucky Respondent: **Mark Balmert**

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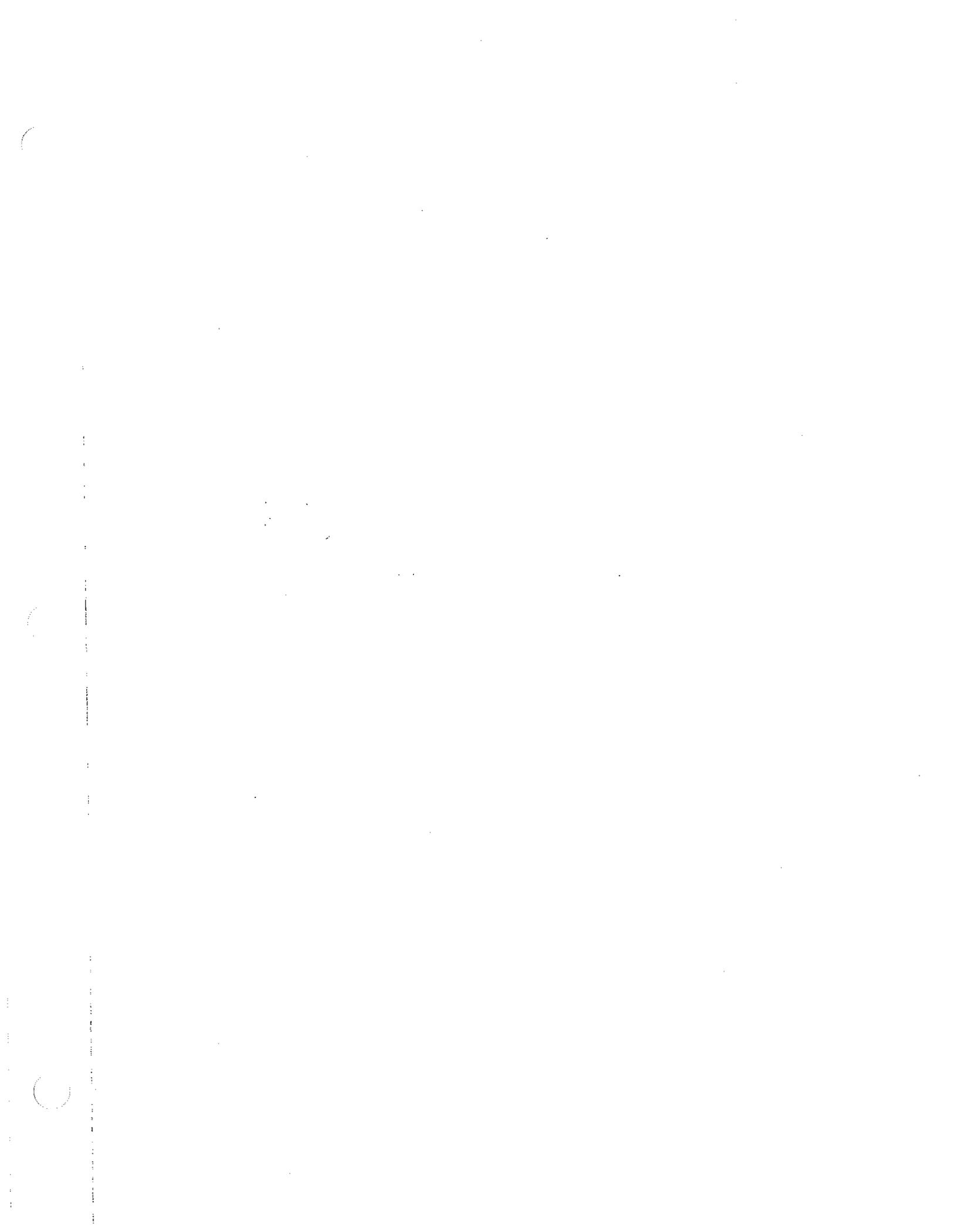
Question No. 4

For each separate LFUCG account please provide a detailed analysis showing the impact of the proposed rate versus the existing rate using the most recent 12 month actual usage and billing data. Please also provide a detailed explanation of the formula that was used to obtain this information.

Response of Columbia Gas of Kentucky:

Detailed analysis showing the impact of the proposed rate versus the existing rate using the most recent 12 month actual usage and billing data is in the spreadsheet in compact disc (CD) format. The file name is 2007-00008 Lex-Fay Discovery Set 1-4 Attachment.xls.

Actual bill volumes were downloaded from CKY's mainframe billing system to the attached spreadsheet. Differences (proposed rates – current rates) in the fixed monthly charges and block rates were applied to the actual billed volumes for the 12 months ending March 2007 (most recent 12 months) on a customer by customer month by month basis (see formulas in spreadsheet).



Lexington-Fayette Urban County Government's Data Request Set 1
Question No. 5
Columbia Gas of Kentucky Respondent: **Herbert A. Miller, Jr.**

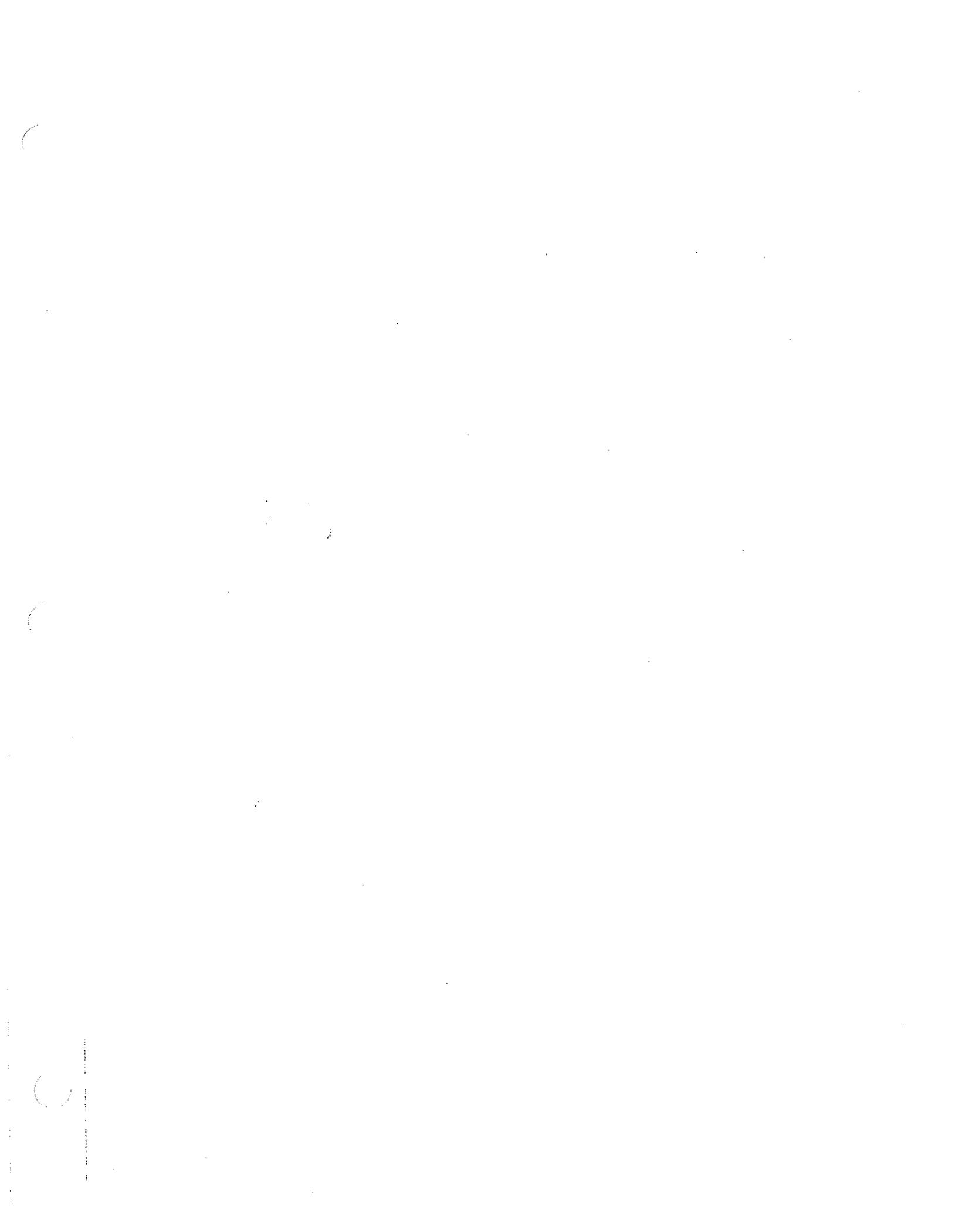
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Question No. 5

Is Columbia willing to assist LFUCG in identifying LFUCG accounts for which the overall number of meters could be reduced or consolidated? Please provide a detailed explanation with your response.

Response of Columbia Gas of Kentucky:

Columbia is not certain if the question relates to combined billing or the physical combination of meters or service lines; however, Columbia is willing to assist the LFUCG in identifying LFUCG accounts to ensure the accounts are receiving the full benefits available under Columbia's tariffs.



Lexington-Fayette Urban County Government's Data Request Set 1
Question No. 6
Columbia Gas of Kentucky Respondent: **Herbert A. Miller, Jr.**

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Question No. 6

Is LFUCG's account billing information available in electronic form either for each separate account or as a whole? Please provide a detailed explanation with your response. Is this information available on a monthly ongoing basis? Please provide a detailed explanation with your response.

Response of Columbia Gas of Kentucky:

Upon application and in lieu of paper billing, LFUCG's account billing is available in *electronic form for each LFUCG account*. The information appearing thereon is similar to the billing information supplied in paper form. Electronic billing is available on a monthly ongoing basis.

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Question No. 7

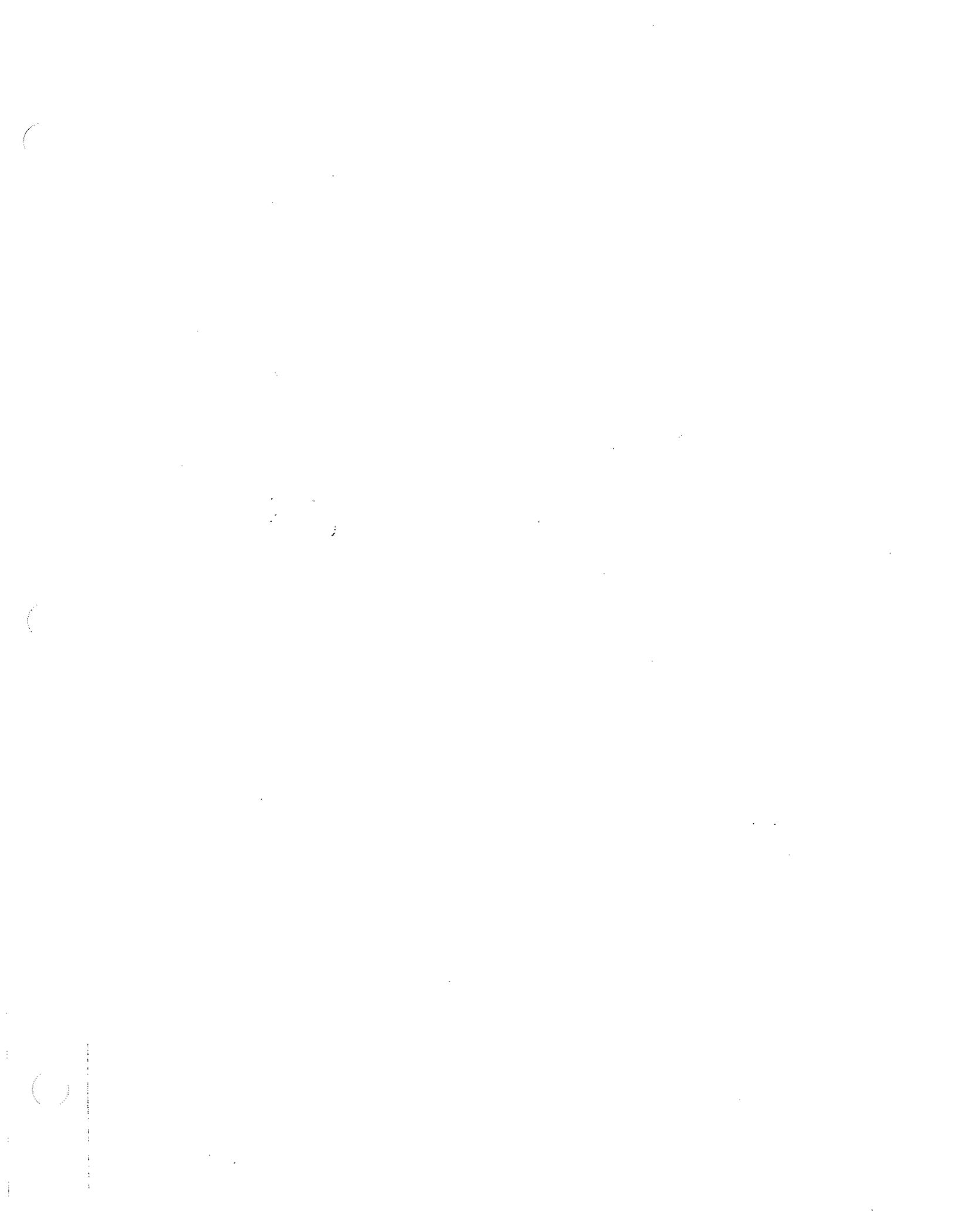
How much money has Columbia spent on advertising or promotional activities in the last 5 years? If possible, please provide such information for Fayette County and describe in detail the nature (i.e., television, radio, billboard, etc.) and type (i.e. conservation of electricity, etc.) of such advertisement or promotion.

(a) What amount (and percentage), if any, of this advertisement was of material benefit to ratepayers in accordance with Commission regulation 807 KAR 5:016?

Response of Columbia Gas of Kentucky:

Please see the table below showing the amount of advertising costs expended by Columbia over the past 5 years. No identification of type of advertising is available nor how much was expended in Fayette County.

	Advertising Amount
2006	-
2005	-
2004	-
2003	-
2002	32,340



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Question No. 8

How frequently (on an annual basis) does Columbia perform meter inspections?

- a) Of these inspections, how frequently (on average) does the customer bear the associated costs or expenses?
- b) Are the costs or expenses associated with meter inspections otherwise reflected in Columbia's overall costs or expenses such as maintenance and operations?
- c) To what extent, if any, is a customer responsible for the costs associated with inspecting, repairing, and/or replacing a defective or nonworking meter?

Response of Columbia Gas of Kentucky:

(a), (b) and (c)

Columbia performs a meter inspection multiple times each year. A visual inspection is done each time the meter is read and every time Columbia is on a Customer's premise, such as in response to a call of an odor of gas. In addition, leakage surveys of the meter and meter setting are performed in compliance with DOT regulations and meters are inspected and tested for accuracy as part of Columbia's meter sampling program. The customer bears the costs of all these inspections, repairs and replacements as they are part of Columbia's total operation and maintenance expenses.

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Question No. 9

How does Columbia determine the appropriate amount of the monthly charge in the event that it is determined the meter was not working correctly?

Response of Columbia Gas of Kentucky:

The appropriate monthly charge is determined by applying the applicable effective rate to calculated gas usage. The following criteria are used to determine the gas usage when a meter does not register properly: base load (non heat consumption), heat load (heat consumption), degree days, and prior history. All factors utilized in the computation are premise specific.

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Question No. 10

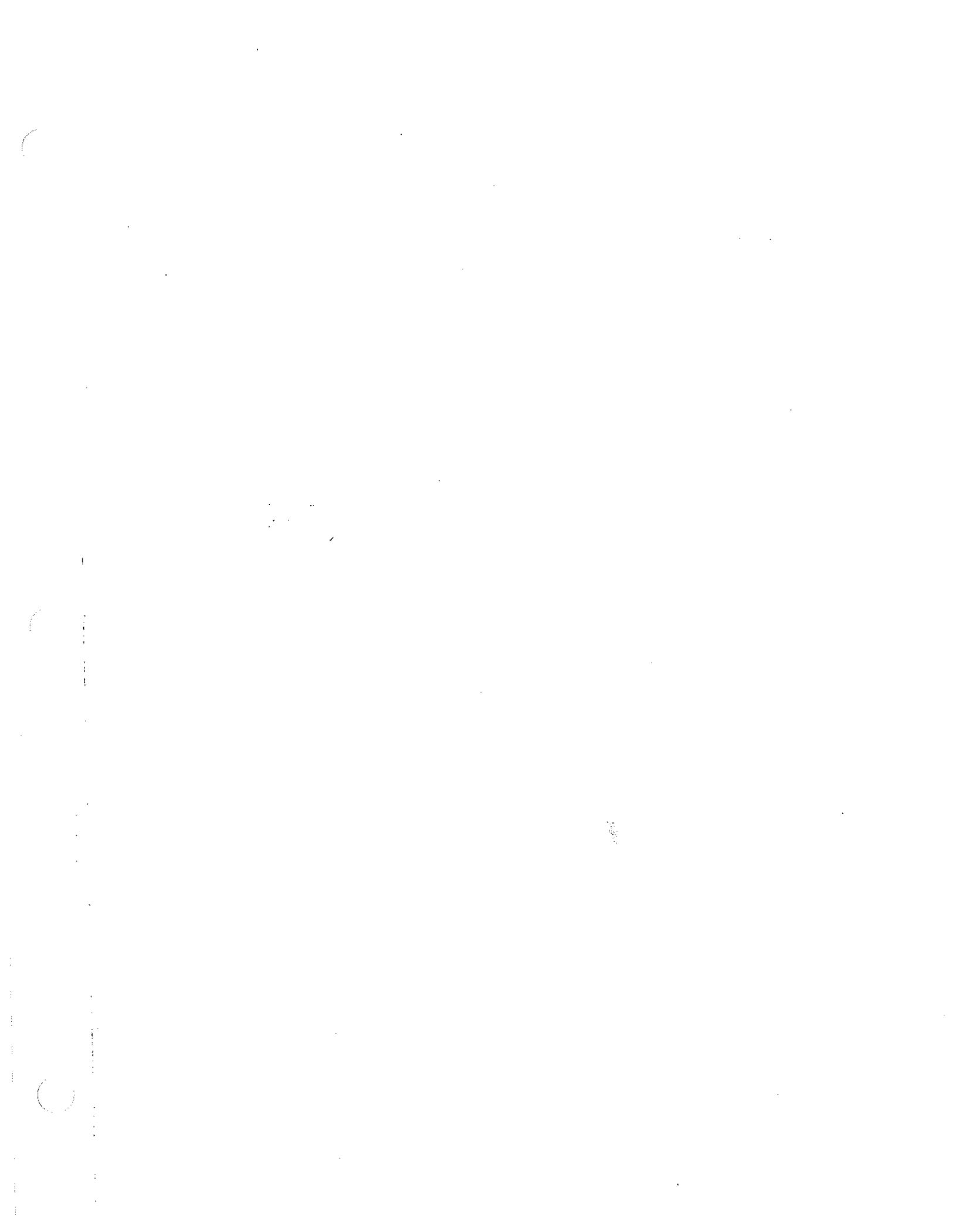
How frequently (on an annual basis) does Columbia disconnect or reconnect service?

(a) Are costs or expenses associated with disconnecting or reconnecting service otherwise reflected in Columbia's overall costs or expenses such as maintenance and operations?

Response of Columbia Gas of Kentucky:

During the test period in this case, October 2005 – September 2006, there were 9,151 disconnect orders and 7,299 reconnect orders worked in Columbia Gas of Kentucky's service area.

The costs associated with these types of services are reflected in Columbia's total operations and maintenance expense.



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Question No. 11

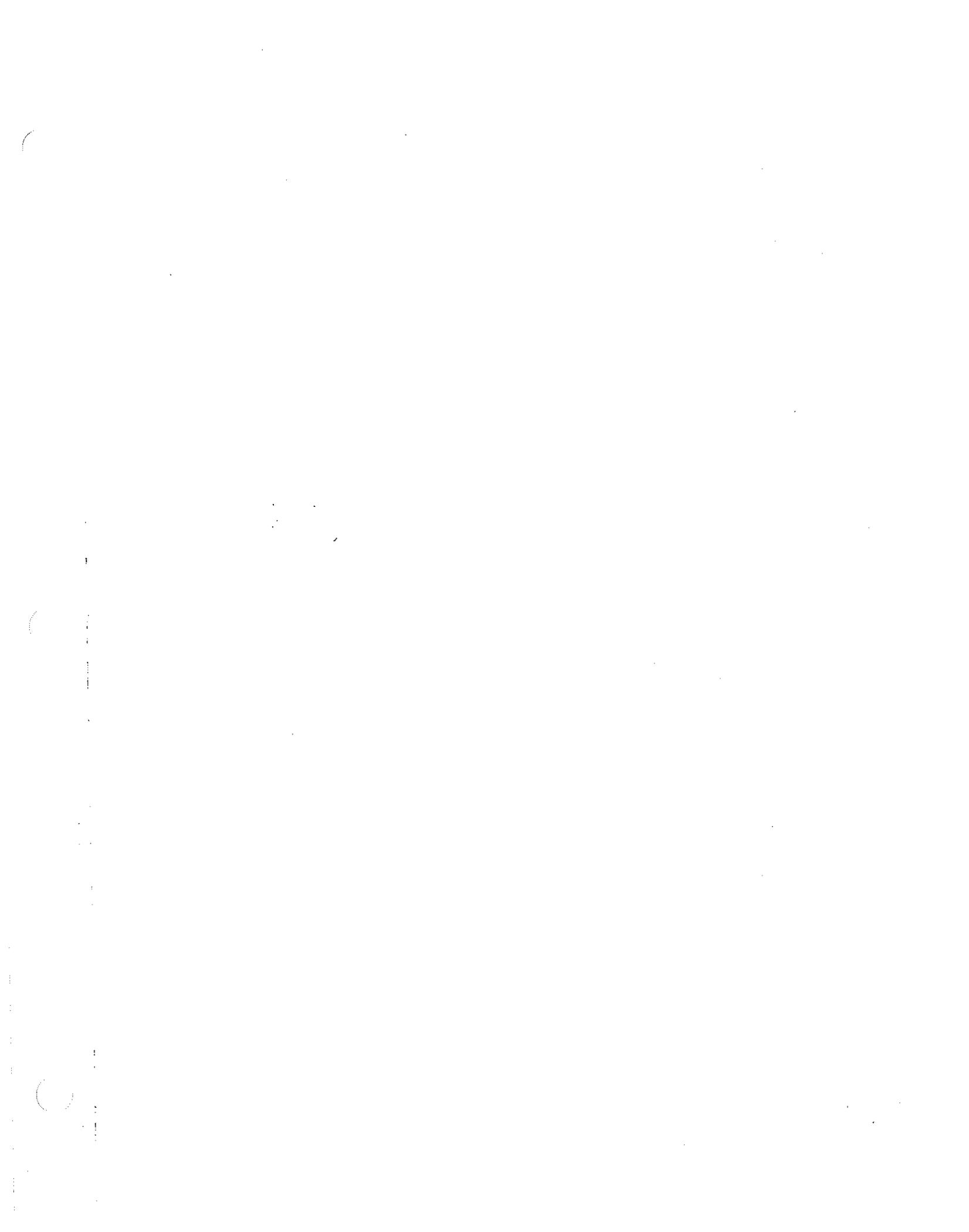
Does Columbia engage in non-regulated activities or in any way provide non-regulated service? If so, generally describe all such activities or services in detail and indicate the extent to which Columbia engages in or provides such activities or services.

(a) Do any Columbia employees spend any of their time engaged in such activities?

Response of Columbia Gas of Kentucky:

Columbia does not engage in any non-regulated activities. Columbia provides billing services for an entity called Columbia Service Partners, which is not affiliated with Columbia Gas of Kentucky.

(a) N/A



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Question No. 12

What is the current number of Columbia's employees who are located in Fayette County? Please also provide the job title (and general description of work performed if not apparent from the job title) and the number of persons holding that job title in Fayette County.

- (a) Is the number of these employees expected to increase or decrease over the next 5 years? Please provide a breakdown by job title and an explanation with your answer.

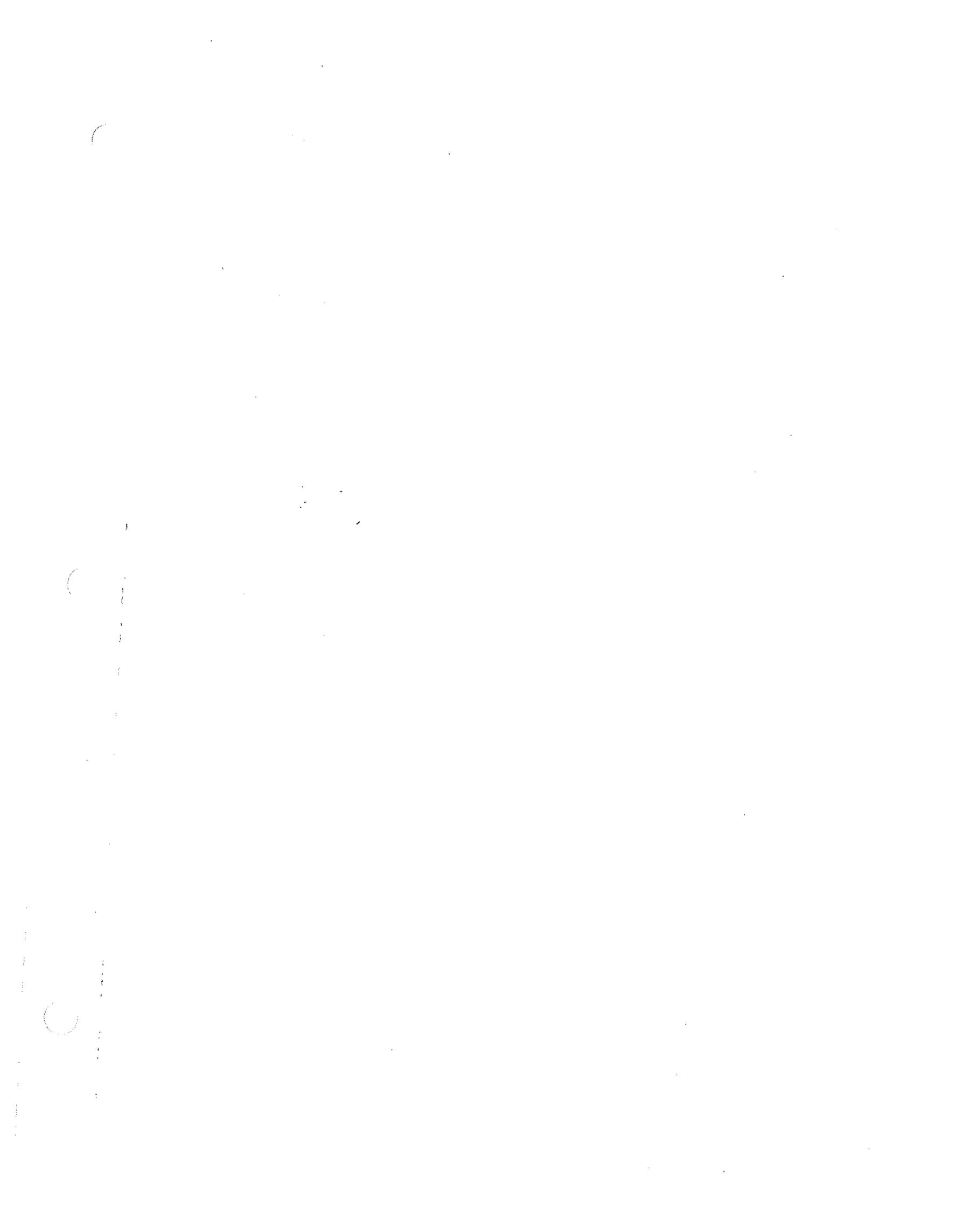
Response of Columbia Gas of Kentucky:

There are currently 75 Columbia employees located in Fayette County. The following is a listing of the job titles and numbers of employees in each job title.

Applications Specialist - (2)
Technical Trainer - (1)
Manager Customer Programs - (1)
Customer Relations Specialist - (1)
Customer Service Programs Specialist - (1)
Director Governmental Affairs - (1)
Director Regulatory Affairs - (1)
Leader Field Operations - (1)
Leader Measurement & Regulation - (1)
Front Line Leader Construction Services - (1)
Leader Field Engineering - (1)
Operations Engineering Tech II - (3)
Corrosion Technician CKY - (1)
Engineer Operations 1 - (1)
Survey and Land Administrator - (1)
Communications Manager - (1)
Major Account Representative - (1)
Project Development Manager - (1)
Manager Operations Center - (1)
Operations Coordinator - (5)
Sr. Teller - (1)
Teller - (3)
Construction Regulator Operator - (1)
Heavy Equipment Operator - (2)
Inspector A - (1)

Inspector B - (1)
Regulation Tech II - (4)
Utility Representative - (1)
Welder AAA - (1)
Plant and Service Combination - (3)
Customer Service Sr - (4)
Customer Service A - (11)
Customer Service B - (1)
General Utility A - (1)
Street Service A - (10)
Street Service C - (1)
Administrative Assistant - (1)
President - (1)

(a) The implementation of the AMRP could increase the number of field positions in connection with the large-scale replacement of Columbia's facilities. The number of employees in the Operations Coordinator classification could decrease over the next 5 years due to the implementation of Operations scheduling and tracking technology.



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Question No. 13

Please provide the street address(es) and hours of operation of every location in Fayette County to which a customer can go to pay a bill or have a question answered in a face-to-face setting.

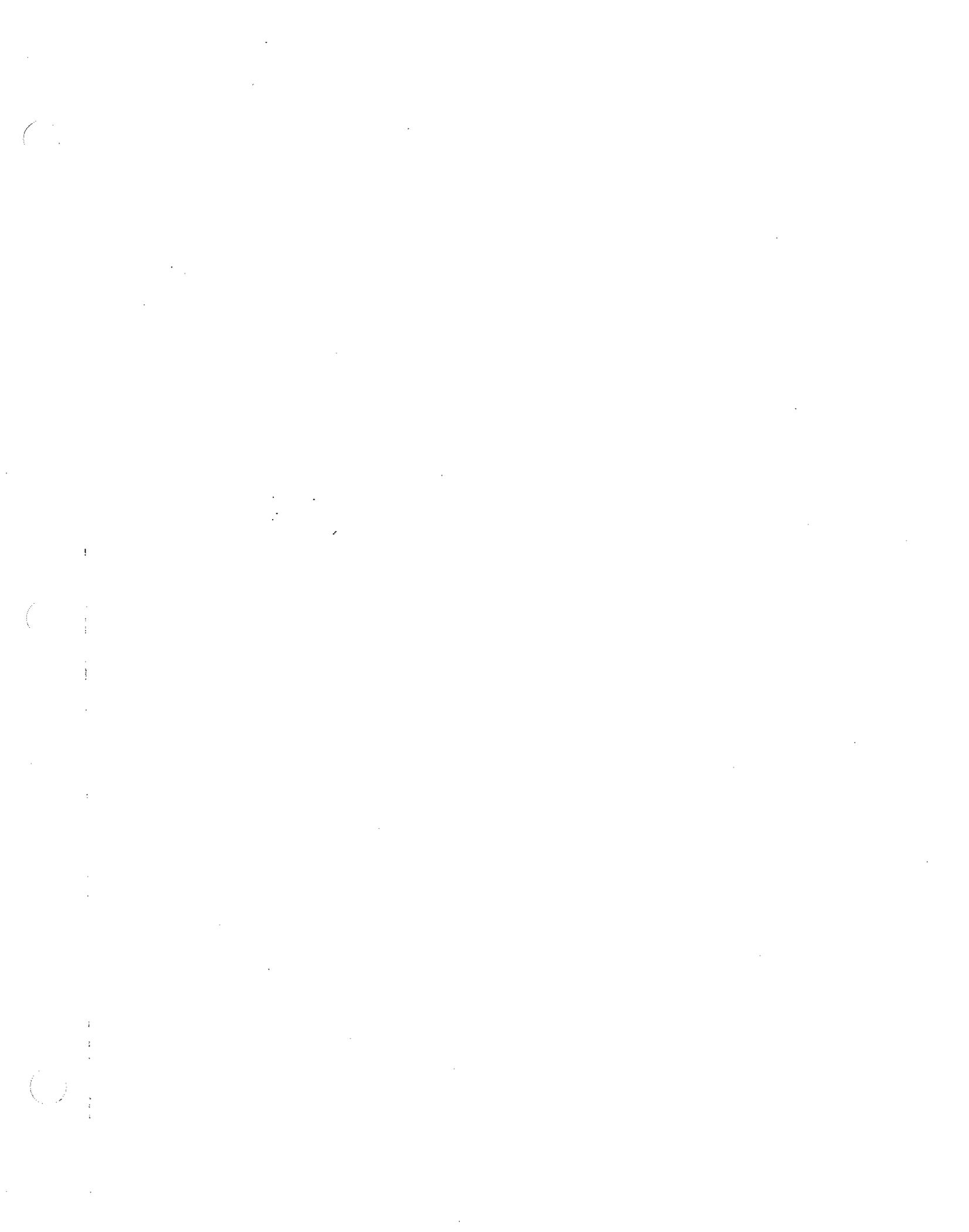
Response of Columbia Gas of Kentucky:

The following is a list of locations in Fayette County:

Central Bank	300 W. Vine Street	9:00 a.m. - 4:00 p.m. Monday-Thursday 9:00 a.m. - 6:00 p.m. Friday Closed Saturday
	1331 Eastland Dr.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	515 New Circle Rd.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	3700 Palomar Centre	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	3100 Pimlico Pkwy	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	2233 Richmond Rd.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	256 Southland Dr.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	3270 Tates Creek Rd.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	2257 Harrodsburg Rd	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday

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Question No. 13 (Cont'd)
Columbia Gas of Kentucky Respondent: **Judy M. Cooper**

	2347 Versailles Rd.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	3101 Maple Leaf Dr.	8:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	100 E. Reynolds Rd.	10:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
The Mail Box	3735 Harrodsburg Rd	8:30 a.m. - 8:00 p.m. Monday-Friday 9:00 a.m. - 5:00 p.m. Saturday
Check Advance	828 Lane Allen Rd.	10:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	227 New Circle Rd.	10:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
	3154 Richmond Rd.	10:00 a.m. - 6:00 p.m. Monday-Friday 9:00 a.m. - 1:00 p.m. Saturday
Columbia Gas	2001 Mercer Rd.	8:30 a.m. - 4:30 p.m. Monday-Friday



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Question No. 14

Does Columbia currently provide customer or other assistance in the event of declared or other emergencies (flooding, etc.) in which part of the response and/or recovery effort requires a customer to re-light his or her pilot light? Please provide a detailed response.

Response of Columbia Gas of Kentucky:

In the event of a declared or other emergency Columbia will respond on an individual basis or in a defined geographic territory. Columbia will reestablish a customer's gas service after the emergency at no charge.