



Ernie Fletcher  
Governor

LaJuana S. Wilcher, Secretary  
Environmental and Public  
Protection Cabinet

Christopher L. Lilly  
Commissioner  
Department of Public Protection

Joseph Harold Durbin  
771 Hubbards Lane  
Bardstown, KY 40004

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
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Mark David Goss  
Chairman

Teresa J. Hill  
Vice Chairman

Gregory Coker  
Commissioner

July 24, 2006

RE: Case No. 2005-00379

Please see enclosed data request from Commission Staff in the above case.

If you need further assistance, please contact John (Robert) Cowan at (502) 564-3940 ext. 247.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth O'Donnell".

Beth O'Donnell  
Executive Director

BOD/jc  
Enclosure

Joseph Harold Durbin  
771 Hubbards Lane  
Bardstown, KY 40004

Honorable Holland N. McTyeire, V  
Attorney at Law  
Greenebaum Doll & McDonald PLLC  
3300 National City Tower  
101 South Fifth Street  
Louisville, KY 40202-3197

Ronald Ripley  
American Cellular Corporation  
14201 Wireless Way  
Oklahoma City, OK 73134

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

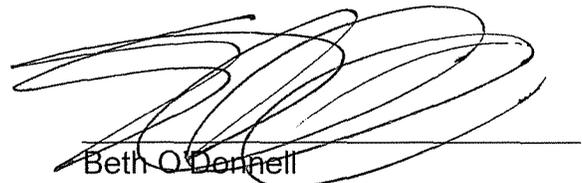
JOSEPH HAROLD DURBIN	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO. 2005-00379
	)	
AMERICAN CELLULAR CORPORATION	)	
D/B/A CELLULAR ONE	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S FIRST DATA REQUEST  
TO AMERICAN CELLULAR CORPORATION

Pursuant to 807 KAR 5:001, Commission Staff requests that American Cellular Corporation, doing business as Cellular One in Kentucky ("ACC"), file the original and eight copies of the following information within 15 days of the date of this request. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. In his complaint, Joseph Harold Durbin states that ACC advised him that he needed to upgrade his service and that to do so would require that he (1) renew his contract; (2) pay a fee to get out of his then current contract; and (3) purchase a new telephone. State whether you agree or disagree with any of the foregoing.

2. Is Mr. Durbin still an ACC customer?
  - a. If yes, is he on the TDMA Network or the GSM Network?
  - b. If yes, was he required to do items (1), (2), and (3) in Question No. 1? If no, when did he terminate his service?
3. Describe all complaints you received from the persons listed in the attachment to Mr. Durbin's complaint. Include the dates of the complaints and the resolution, if any, to the complaints.
4. Provide copies of all documents relating to the facts herein, including, but not limited to, Mr. Durbin's and his son's telephone bills sent from ACC.
5. Provide an update on the transition from the TDMA Network to the GSM Network.
6. Address Mr. Durbin's complaints regarding calls to Voicemail.



Beth O'Donnell  
Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

DATED: July 24, 2006

cc: Parties of Record