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PUBLIC SERVICE
COMMISSION

Attention: Nancy Vinsel

Public Services Commission
PO Box 615
Frankfort, KY 40602

Case # 2014-00196

To Whom It May Concern:

I am sending a formal request to close this pending complaint.

After review of the situation and following a lengthy discussion backed by paperwork, Kentucky American Water has agreed to remove the \$411.09 back bill. Confirmation has been received for the removal of the monthly installment plan and the credit adjustment for overpayment is in the amount of \$114.93 due to this error.

That issue has been resolved. The current meter is showing to currently be of working order. This appears to not be in question again for the moment.

Since the former has been resolved and latter will take some time to see if the meter is properly working, I feel that this issue has been resolved in a proper manner. Thank you for your time and help in this resolution.

Sincerely,
Mary Geisler Domigan


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