

April 6th, 2014

To: Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, KY. 40602-0615

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APR 10 2014

PUBLIC SERVICE
COMMISSION

RE: Case No. 2013-00383

To Whom It May Concern:

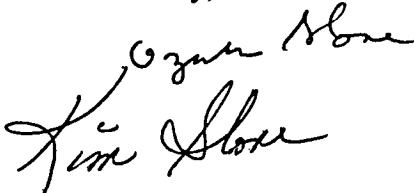
Enclosed please find original and eight copies of responses requested in the matter concerning Ozark Slone and Kim Slone vs Southern Water & Sewer District.

It should be noted that although this request was dated March 25th, 2014, it was not received by Ozark and Kim Slone until sometime after March 29th, 2014, and has been answered as timely as possible.

If there are any other questions, we may be reached at the phone number listed below.

Thank You!

Sincerely;

Handwritten signatures of Ozark Slone and Kim Slone in cursive script.

OZARK SLONE

KIM SLONE

(606) 452-4644

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*Original
Copy*

Answer# 1:

We are not certain exactly when the meter may have been removed from 36 Tackett Branch, as we did not check to see if the meter was intact once Chester Wells and Eileen Moore had been evicted. As previously stated in the original complaint, Ozark Slone discovered on September 22nd, 2013 the entire "setter" had been removed.

Answer # 2:

As stated in the original complaint, Ozark Slone first attempted to contact someone at Southern Water and Sewer District on Monday, September 23rd, 2013, about the removal of the "setter" (and presumably the water meter) from 36 Tackett Branch.

Answer # 3:

We did NOT contact Southern Water and Sewer District to transfer water service for 36 Tackett Branch after evicting Melissa Lovely in July of 2010, because the house was in need of repair from damages left by Melissa Lovely and her family.

As stated in the original complaint, the house at 36 Tackett Branch was not rented again until June 10th, 2012, when it was rented to Chester Wells and Eileen Moore, who were (as stated in their rental contract) responsible for all utilities. It was assumed they had contacted Southern Water and Sewer District to have the water service placed in their names, as that is what they told Ozark Slone and Kim Slone.

Answer # 4:

No! From the time Melissa Lovely was evicted in July of 2010, thru June of 2012 when the house at Tackett Branch was rented to Chester Wells and Eileen Moore, NO ONE used the plumbing features at 36 Tackett Branch! If water was needed to drink or to clean in the house, it was brought in via gallon jugs.

Answer # 5:

The eviction of Melissa Lovely, although started in July of 2010, was not completed until November of 2010. During that time, the house was locked and neither Ms. Lovely, nor anyone else resided at 36 Tackett Branch during this time. After November 2010, several truck loads of garbage and miscellaneous furniture etc... had to be removed from the premises. Because of money, time constraints, and other personal problems experienced by Ozark and Kim Slone, few repairs were made to 36 Tackett Branch between the eviction of Melissa Lovely in July of 2010 until shortly before it was rented to Chester Wells and Eileen Moore in June of 2012. However, before it could be rented to Chester Wells and Eileen Moore floors had to be replaced, holes in walls had to be fixed and doors had to be replaced &/or fixed. There was also general cleaning and painting.

Answer# 6:

From July 2010 to June 2012 the ONLY utility that was turned on at 36 Tackett Branch was the electricity, in order to keep the outside security light on, and an occasional light within the house to discourage thieves and/or vandals. As the house was not rented, there was no need for gas, sewer or water. As previously stated, if water were needed during cleaning or repairs, it was brought in via gallon jugs.

Answer # 7:

As stated in answer #6, since no one was residing at 36 Tackett Branch between July 2010 and June 2012, there was no need for any utilities except for the electricity.

Answer # 8:

After evicting Ms Lovely, Ozark and Kim Slone contacted AEP (Kentucky Power) in order to have the electricity transferred to their name. The same was done after evicting Chester Wells and Eileen Moore. In both instances an inspection of the meter had to be completed (by KY Power) before the electricity could be restored. Each time the cost of this inspection (paid for by Ozark & Kim Slone) was \$75.00. However because of Ozark and Kim Slone's good standing with AEP (Kentucky Power) no deposit was required to secure electrical service at 36 Tackett Branch. As previously stated, electricity was the only utility required or secured after eviction of these renters. As Ozark Slone and Kim Slone are only responsible for bills incurred by themselves, and are NOT responsible for any bills &/or issues incurred by their renters, they had no reason to contact any other utility companies that had previously provided services to 36 Tackett Branch. Any issues between the utility companies and previous renters would have been just that~between THEM!

Answer # 9: As previously stated, Ozark Slone and Kim Slone did not have, access to any mailbox keys for 36 Tackett Branch. Chester Wells and Eileen Moore (and Melissa Lovely before them) were instructed to obtain their mailbox assignment and keys from the local postal service at Bevinsville, KY.

Answer # 10:

The "mailbox" for 36 Tackett Branch is a large metal box located on public property at the beginning of Tackett Branch, with several locked boxes or "units" contained within this one large metal box. This mail box serves several families who live on Tackett Branch, each with their own locked box or unit.

Answer # 11:

At NO TIME previous to or from July 2010 to June 2012, NOR after August 2013 did Ozark Slone or Kim Slone have access to the mailbox or keys for any mailbox at 36 Tackett Branch! Each renter was required to obtain their unit assignment and any keys for that unit from the local post office located at Bevinsville, KY.

In December of 2013 the United States Postal Service was required to change the lock at 36 Tackett Branch in order for Solid Rock Community Church (the current occupants of 36 Tackett Branch) to begin receiving mail at that mailbox.

The lock had to be changed and new keys issued. As a member and one of the treasurers of Solid Rock Community Church , **AS OF DECEMBER 2013, Ozark Slone now has access to the mailbox at 36 Tackett Branch.**

Answer # 12:

a.: The original water line connecting 36 Tackett Branch to Southern Water & Sewer District's "setter" &/or water meter was placed on the left front of the building (if you were facing 36 Tackett Branch) on the side of the building that is next to the public road. When the 'setter' &/or water meter were removed, this line was left underground and still connected to the facilities at 36 Tackett Branch. However, (unbeknownst to Ozark Slone or Kim Slone), this line was not properly covered over by Southern Water & Sewer Districts workers when they removed the 'setter' etc... Thus during the extremely cold weather experienced in this region in recent months, this line, still attached to the facilities at 36 Tackett Branch, froze and burst.

b.: The pipe that had been attached from Southern Water & Sewer District's "setter" and/or water meter, (located on the left side of the building), was still attached to the water lines used at 36 Tackett Branch. The pre-existing underground well water was/is located on the right side of the building facing 36 Tackett Branch. Service was re-attached to the existing underground well water by Solid Rock Community Church members, so when the pipe from Southern Water & Sewer District remained attached to the water lines on the left side of the building burst, it caused water to drain and the pump to 'run'. A crude diagram is included to try to further explain how this happened.

