




Fleming-Mason Energy

A Touchstone Energy Cooperative 

February 25, 2013

Mr. Jeff Derouen
Executive Director
Kentucky Public Service Commission
P O Box 615
Frankfort, KY 40602

RECEIVED

FEB 27 2013

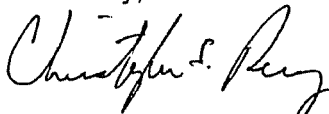
PUBLIC SERVICE
COMMISSION

Dear Mr. Derouen:

Fleming-Mason Energy is requesting a change to its Rules and Regulations on Sheets 8 and 9 under Section IX – System's Right to Discontinue Service. These changes are requested to accommodate new technology available to Fleming-Mason with the implementation of its Automated Metering Information system as approved by the PSC in Case No. 2012-00361. Enclosed are five (5) copies of sheets 7 through 9 of Fleming-Mason's Rules and Regulations with changes noted either by ~~strike thru~~ to indicate text to be deleted or by red print to indicate text to be inserted on sheets 8 and 9.

Please contact the office if additional information is needed.

Sincerely,



Christopher S. Perry
President & CEO

Enclosures

Fleming-Mason Energy Cooperative Inc.
PO Box 328
Flemingsburg KY 41041
Name of Issuing Corporation

For All areas served
Community, Town or City
KY PSC No. 3
~~2nd~~^{1st} Revision Sheet No. 7
Cancelling PSC No. 3
~~1st~~ Revision ~~Original~~ Sheet No. 7

RULES AND REGULATIONS

of the utility whose duties require him to enter the customer's premises shall wear a distinguishing uniform or other insignia, identifying him as an employee of the utility, or show a badge or other identification which will identify him as an employee of the utility.

VIII. Continuity of Service

1. Regularity of Supply

The System will use reasonable diligence to provide and maintain uninterrupted service; but in case of cessation, deficiency, variation in voltage, or any other failure or reversal of the service, resulting from act of God, public enemies, accidents, strikes, riots, wars, repairs, orders of Court, or other acts reasonably beyond the control of System, it shall not be liable for damages, direct or consequential, resulting from such interruption or failure.

2. Notice of Trouble

Customer shall give immediate notice at the office of System of any interruptions, or irregularities or unsatisfactory service and of any defects known to customer.

System may at any time that it deems necessary, suspend the supply of electrical energy to any customer or customers for the purpose of making repairs, changes, or improvements upon any part of its system.

It shall make effort to furnish reasonable notice of such discontinuance to customers, where practicable.

3. Relocation of Delivery Point

If the System shall be required to place underground any portion of its wires, or service supply lines, or relocate any poles or feeders, the customer shall change the location of his point of delivery at his own expense. Points of delivery and metering equipment shall be relocated to the exterior surface of any building or structure, at the customer's expense, in the event the customer requires relocation due to remodeling or expansion.

IX. System's Right to Discontinue Service

1. Without Notice

The System reserves the right to discontinue the supply of electric service to any customer or customers without notice for any of the following reasons:

- a. When a dangerous condition is found to exist on the customer's or applicant's premises. The System shall notify the customer immediately in writing and, if possible, orally of the reasons for the termination or refusal of service.

Date of Issue: _____
Issued By _____

Date Effective: ~~July 12, 2012~~ May 1, 2013
Title: President and CEO

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~~2ndnd~~ Revision Sheet No. 8
Cancelling PSC No. 3
~~1st Revision~~ Original Sheet No. 8

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b. For fraudulent representation as to the use of electric service. The System shall, within 24 hours after such termination, send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

c. For repairs or emergency operations.

d. For unavoidable shortage or interruptions in the System's source of supply.

e. Whenever such action is necessary to protect System from fraud or abuse.

f. Upon cancellation of contract.

2. With Reasonable Notice

The System reserves the right to discontinue service on reasonable notice in accordance with 807 KAR 5:006 Section 14:

a. For non-payment of bill after ~~-(1)~~ reasonable effort to induce customer to pay (2) at least ten (10) days written notice and 27 days after mailing date of original bill. Notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice to residential customers will be separate from the bill and will include written notification to the customer of the existence of local, state, and federal programs providing for the payment of utility bills under certain conditions, and of the address and telephone number of the Department of Social Insurance of the Cabinet for Human Resources to contact for possible assistance.

b. If any entry to its meter or meters is refused or if entry to access to any of its property is obstructed or hazardous for any cause of reason.

c. If these Rules and Regulations of the System's Standard Requirements are violated.

3. Service Trip Charge

(T)

A charge will be made for each service trip made for the following reasons:

(T)

a. A trip charge of \$25.00 will be made to read a meter when the customer has failed to read the meter for three (3) consecutive billing periods.

(D)

~~b.~~ a. A trip service charge of \$25.00 will be made to collect a delinquent bill after written notice has been sent to the customer stating that if the bill is not paid by a certain date, the service will be disconnected in accordance with 807 KAR 5:006 Section 9 (3)(c).

(T)

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Cancelling PSC No. 3
~~1st~~ Revision ~~Original~~ Sheet No. 9

RULES AND REGULATIONS

e. b. A ~~trip~~ service charge of \$25.00 will be made during regular working hours, \$65.00 for (T)
overtime hours to reconnect a meter that has been disconnected for nonpayment of bills or for
violation of the Cooperative's Rules and Regulations.

d. c. A ~~trip~~ service charge of \$25.00 will be made for a request meter test if such test shows (T)
that the meter was not more than 2% fast or slow.

e. d. A ~~trip~~ service charge of \$25.00 will be made for a ~~trip for regular work hours~~ reconnection during (T)
regular working hours at same locations when off due to desire of customer. Reconnection charge after
regular working hours shall be \$65.00 dollars.

e. A service charge of \$25.00 per month per meter will be made to read a customer's meter that refuses (N)
to allow an automated meter to be installed at their location(s).

X. Foreign Electricity

No other source of supply of electricity shall be introduced or used by customer in conjunction with
service supplied without written consent of System.

XI. Resale of Service

All purchased electric service on the premises of the customer shall be supplied exclusively by the
System, and the customer shall not, directly or indirectly, sell, sublet, assign, or otherwise dispose of,
the electric service, or any Part thereof, without the consent of the System.

XII. Meters

1. Separate Meter for Each Service

The System will normally furnish a single meter at the point of connection on the customer's premises.
Any customer desiring service at two or more separately metered points of connection to the System
shall be billed separately at each such point and the registrations of such meters shall not be added for
billing purposes.

2. Tests

The System, at its expense, will make periodic tests and inspections of its meters in order to maintain
them at a high standard of accuracy.

The System will make additional tests or inspections of its meters at the request of a customer, but
reserves the right to make a charge of \$25.00 to cover the expense involved when such test shows the

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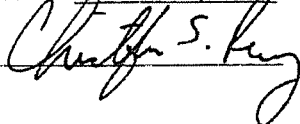
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Date of Issue: March 14, 2013

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- b. For fraudulent representation as to the use of electric service. The System shall, within 24 hours after such termination, send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- c. For repairs or emergency operations.
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- b. If any entry to its meter or meters is refused or if entry to access to any of its property is obstructed or hazardous for any cause of reason.
- c. If these Rules and Regulations of the System's Standard Requirements are violated.

3. Service Charge

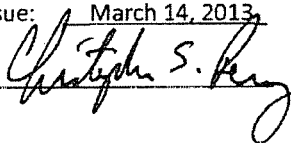
A charge will be made for service for the following reasons:

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- b. A service charge of \$25.00 will be made during regular working hours, \$65.00 for overtime hours, (T)
to reconnect a meter that has been disconnected for nonpayment of bills or for violation of the
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- c. A service charge of \$25.00 will be made for a request meter test if such test shows that the meter (T)
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- d. A service charge of \$25.00 will be made for reconnection during regular working hours at same (T)
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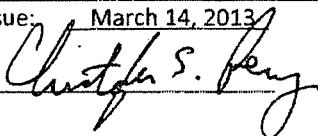
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