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Mr. Jeff Deroven,

This letter relates to case #2012-00312 with the PSC and my agreement to submit a Dec 31, 2012 status report relative to my problems with electrical supply.

As of 12-29-12 the problem was still occurring. Further, it was evident yesterday on 1-3-13.

I was unaware until this A.M. after my conversation with Faith Burns that this report was to be made on paper.

Please ~~insert~~ accept, though belated, this letter into the record.

Sincerely,

Dwight B. Bull

5615 Big Bend Rd  
Battletown, Ky 40104



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Mr. Jeff Derouen.

This letter relates to case # 2012-00312 with the PSC and my agreement to submit status reports by Nov 30, 2011 and Dec 31, 2012. Further, it relates to content of the Oct 3, 2012 telephonic conversation conference.

I had left a voice message with Steven Bailey on Nov 30, 2011 to report, as agreed, on the status of our electrical problem. I said that nothing had changed.

In addition, relative to the memorandum of the telephonic conference I received, I commented that I was unaware that MCRFCC had decided to proceed with the new line with Hilltop formally agreeing to pay for it. Other customers of MCRFCC should not have to pay for Hilltop upgrade.

On Dec 1, 2012 I retrieved a voice mail from Steven Bailey saying I should relate to him on paper the things I'd said on his voice mail. I did not do so because the 5 day time frame for response to the memorandum would have lapsed by the time he'd received it.

I spoke with Faith Burns this A.M. and was informed that our status reports were to have been sent

by mail not only to you, but to MCRECL's attorneys as well. I was unaware of either of these requirements.

I'm not an attorney; I'm an individual trying to get service that I pay for. Please accept this letter into the record as a formal status report for NOV. 30, 2012

Sincerely,

David B. Isell

5615 Big Bend Rd

Battle Mountain, Ky 40104

