

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|-----------------------------|---|------------|
| DAVID BALLANTINE BELL |) | |
| |) | |
| COMPLAINANT |) | |
| V. |) | CASE NO. |
| |) | 2012-00312 |
| MEADE COUNTY RURAL ELECTRIC |) | |
| COOPERATIVE CORPORATION |) | |
| |) | |
| DEFENDANT |) | |

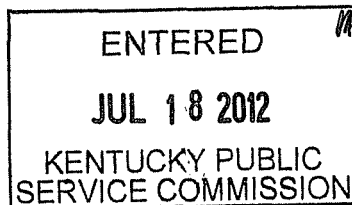
ORDER TO SATISFY OR ANSWER

Meade County Rural Electric Cooperative Corporation ("Meade County RECC") is hereby notified that it has been named as defendant in a formal complaint filed on July 6, 2012, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Meade County RECC is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission



ATTEST:

Stephanie Bell for Jeff Reno
Executive Director

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED
JUL 6 2012
PUBLIC SERVICE
COMMISSION

David Ballantive Bell)
(Your Full Name))
COMPLAINANT)

VS.

Meade Co. RECC)
(Name of Utility))
DEFENDANT)

2012 00312

COMPLAINT

The complaint of David Ballantive Bell respectfully shows:
(Your Full Name)

(a) David Ballantive Bell
(Your Full Name)

5615 Big Bend Rd., Battletown, Ky 40104
(Your Address)

(b) Meade Co. RECC
(Name of Utility)

1351 Hwy 79 Brandenburg, Ky 40108
(Address of Utility)

(c) That: see Attached
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

David B. Bell vs. Meade Co. RECC

Page 2 of 2

see attached

Wherefore, complainant asks see attached
(Specifically state the relief desired.)

Dated at Battletown, Kentucky, this 2nd day
(Your City)

of July, 2012.
(Month)

David B. Bell
(Your Signature*)

(Name and address of attorney, if any)

7-2-12
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

COMPLAINT

Since mid-January of 2012 at least six dwellings in the Big Bend area of Meade County have received an erratic supply of electricity. I noticed this in mid-January and began calling Meade County Rural Electric Cooperative (RECC) in early February. Steve Miles (a neighbor) and I have been keeping records of problems with the electricity as well as of calls to MCRECC to let them know of those problems since then.

I've spoken with Ginny Smith of the PSC at least five times through the 3 to 4 months that this problem has continued. I've spoken with MCRECC representatives nearly 25 times in the same period. Both Mrs. Smith and Mr. Poe (RECC) have been helpful and responsible in their jobs but we still have our problems.

The problem manifests itself through rapid "flickering", and sometimes slower changes, in the intensity of light from bulbs. It ranges from rapid and barely noticeable to very intense with less frequency. It seems that in the last 6 to 8 weeks this effect has become not only more pronounced but occurs through a greater part of the day than it used to.

The effect of the inadequate supply of electricity on the light quality can be aggravating and even disorienting. Add to that thoughts of possible damage which could be occurring to our electric motors and pumps, and this problem is never out of mind.

There has been a monitor placed at the service on my house. Mr. Poe told me that there have been monitors placed above and below me on the power lines. I was also informed that there had been outside consultants involved in analyzing gathered information.

Mr. Poe has confirmed what we suspected to be the cause of our problems...that being an upgrade of equipment at Hilltop Quarry in Paradise Bottom. They are upstream from us in the flow of electricity.

Mr. Poe said that Hilltop would voluntarily try altering start-up and other usage of their new equipment; yet, our problem seems more intense, more frequent and of longer duration than it had been initially. This has continued and worsened for nearly six months.

RELIEF

Our problem is caused by an inadequate infrastructure. The infrastructure which once supported a quality supply of electricity for us, one we pay for, expect, and are accustomed to can no longer do so because of the energy demands of the upgrade at the quarry. There is no reason that the quarry should be able to go about their business while the quality of our electricity is degraded. Just as someone building a new house is responsible for infrastructure to get electricity to the site, the quarry should be responsible for the infrastructure to get

electricity to their site. This expense should be borne by the quarry and not spread out to the rest of Meade County RECC's members.

As I write this complaint, the quality of my lights continues to be compromised and the longevity of appliances, pumps, and other motors continues to be jeopardized. The intensity and frequency of the problem is increasing. There is rarely a day I am not aware of it

I have lived here for 37 years. I've paid for and been very satisfied with the service I have received from Meade County RECC. I refuse to accept as a new standard the supply of electricity I have received over the last six months.

Before the Public Service Commission

(Insert name of complainant)

Complainant

David Ballantyne Bell
vs.

No. _____
(To be inserted by the secretary)

(Insert name of each defendant)

Defendant

Meade Co. RECC

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

- (a) That (here state name, occupation and post office address of each complainant).
- (b) That (here insert full name, occupation and post office address of each defendant).
- (c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at 5615 Big Bend Rd.
Battletown, Ky 40104, Kentucky, this 2nd day
of July, 2012.

David Ballantyne Bell
(Name of each complainant)

(Name and address of attorney, if any)

David Ballantine Bell
5615 Big Bend Road
Battletown, KENTUCKY 40104

Honorable Thomas C Brite
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