



a PPL company

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

August 7, 2012

**RE: *STEVE N. NICHOLS COMPLAINANT V. LOUISVILLE GAS AND
ELECTRIC COMPANY DEFENDANT
Case No. 2012-00218***

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of the Answer of Louisville Gas and Electric Company to the Commission Staff's First Request For Information in the above-referenced case.

Also enclosed are an original and ten (10) copies of a Petition for Confidential Protection regarding certain information provided in the Answer.

A copy is being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

A handwritten signature in black ink that reads 'Rick E. Lovekamp'.

Rick E. Lovekamp

RECEIVED

AUG 07 2012

PUBLIC SERVICE
COMMISSION

**Louisville Gas and
Electric Company**
State Regulation and Rates
220 West Main Street
PO Box 32010
Louisville, Kentucky 40232
www.lge-ku.com

Rick E. Lovekamp
Manager - Regulatory Affairs
T 502-627-3780
F 502-627-3213
rick.lovekamp@lge-ku.com

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

AUG 07 2012

PUBLIC SERVICE
COMMISSION

In the Matter of:

STEVE N. NICHOLS)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2012-00218
)	
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
)	
DEFENDANT)	

* * * * *

**PETITION OF LOUISVILLE GAS AND ELECTRIC COMPANY
FOR CONFIDENTIAL PROTECTION**

Louisville Gas and Electric Company ("LG&E") hereby petitions the Kentucky Public Service Commission ("Commission") pursuant to 807 KAR 5:001, Section 7, and KRS 61.878(1)(a) to grant confidential protection for the items described herein, which LG&E has provided in support of its Answer to Commission Staff's First Request For Information in this proceeding. In support of this Petition, LG&E states as follows:

1. The Kentucky Open Records Act exempts from disclosure certain information of a personal nature where public disclosure would constitute a clearly unwarranted invasion of personal privacy. KRS 61.878(1)(a).

2. In its Answer, LG&E attached information from Mr. Nichols' accounts. This information contains account numbers and other personal information, and merits

confidential protection because LG&E believes that revealing their contents in the public record could result in an unwarranted invasion of personal privacy.

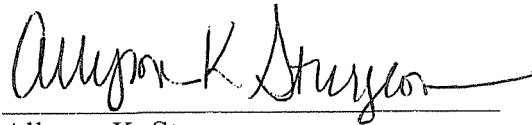
3. If the Commission disagrees with this request for confidential protection, however, it must hold an evidentiary hearing (a) to protect LG&E's due process rights and (b) to supply the Commission with a complete record to enable it to reach a decision with regard to this matter. Utility Regulatory Commission v. Kentucky Water Service Company, Inc., Ky. App., 642 S.W.2d 591, 592-94 (1982).

4. LG&E will disclose the confidential documents, pursuant to a protective agreement, to intervenors and others with a legitimate interest in this information and as required by the Commission. In accordance with the provisions of 807 KAR 5:001 Section 7, LG&E herewith files with the Commission one copy of the above-discussed documents with the confidential information highlighted and ten (10) copies of its response without the confidential information.

WHEREFORE, Louisville Gas and Electric Company respectfully requests that the Commission grant confidential protection for the information at issue, or in the alternative, schedule an evidentiary hearing on all factual issues while maintaining the confidentiality of the information pending the outcome of the hearing.

Dated: August 7, 2012

Respectfully submitted,

A handwritten signature in black ink, reading "Allyson K. Sturgeon", written over a horizontal line.

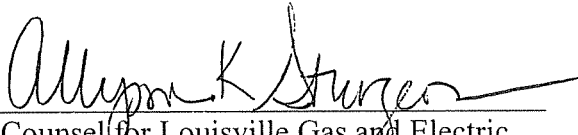
Allyson K. Sturgeon
Senior Corporate Attorney
LG&E and KU Services Company
220 West Main Street
Louisville, Kentucky 40202
(502) 627-2088

Counsel for Louisville Gas and Electric
Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 7th day of August, 2012, U.S. mail, postage prepaid:

Steve N. Nichols
4920 Chenoweth Run Road
Louisville, KY 40299



Counsel for Louisville Gas and Electric
Company

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

STEVE N. NICHOLS)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2012-00218
)	
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
)	
DEFENDANT)	

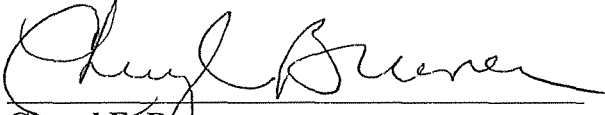
RESPONSE OF
LOUISVILLE GAS AND ELECTRIC COMPANY
TO
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
DATED JULY 24, 2012

FILED: August 7, 2012

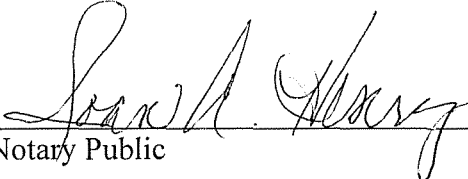
VERIFICATION

COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF JEFFERSON)

The undersigned, **Cheryl E. Bruner**, being duly sworn, deposes and says that she is Director – Customer Service & Marketing for LG&E and KU Services Company, and that she has personal knowledge of the matters set forth in the responses for which she is identified as the witness, and the answers contained therein are true and correct to the best of her information, knowledge and belief.


Cheryl E. Bruner

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 6th day of August 2012.


Notary Public (SEAL)

My Commission Expires:

July 31, 2015

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Commission Staff's First Request for Information
Dated July 24, 2012**

Case No. 2012-00218

Question No. 1

Witness: Cheryl E. Bruner

Q-1. Refer to LG&E's Answer filed July 2, 2012 at page 2. The Answer states that LG&E had an Owner Allocation Agreement on file with Mr. Nichols for all of the properties during the periods in question that authorized LG&E to leave on the electric and gas services in Mr. Nichols' name when the properties became vacant and the tenants ordered services turned off. Provide copies of the Owner Allocation Agreement or Agreements that were entered into by LG&E and Mr. Nichols.

A-1. An owner who leases property to a tenant where LG&E services are set up in the tenant's name has the option to have the electric and gas services revert to the owner's name when the tenant requests a "move out" from the property (also called a "landlord revert"). This is done for the convenience of the owner. Absent such an agreement with the owner, LG&E will turn off the utilities upon the tenant's move out request, and turn them back on at some point in the future - either at the request of the owner or the new tenant. The owner is responsible for services incurred during the time services are in the owner's name.

For at least 18 years, Mr. Nichols has utilized the landlord revert option for his convenience for numerous rental properties. During the period LG&E had its legacy CIS billing system in place (until April 2009), this was referred to as a "Lessor Agreement." Currently, as part of LG&E's Customer Care System ("CCS"), this same arrangement is referred to as an "Owner Allocation Agreement." (Hereafter, they will be referred to as "Agreement.") Since at least 1994, properties were added and removed from said Agreement at the request of Mr. Nichols, most recently in January 2011. Currently, Mr. Nichols has six rental properties set up for landlord revert.

Attached are the following records in response to Question No. 1:

Attachment No. 1

Page 1 - An Agreement signed by Mr. Nichols from 1994 or earlier, for eleven rental properties, including the five that are the subject of Mr. Nichols'

Complaint; specifically: 155 N. Keats Ave., Apts. 1, 2 and 3; and 1051 Barret Ave., Apts. 2 and 3.

Pages 2-5 - A listing from CIS of Mr. Nichols' rental properties as of May 10, 1996, noting that Mr. Nichols contacted LG&E to change his mailing address.

Pages 6-7 – A Lessor Agreement signed by Mr. Nichols dated January 26, 2000 requesting the addition of two new properties to his Agreement, and the entry of his request in CIS.

Pages 8-9 – An email dated June 24, 2002 evidencing a contact from Mr. Nichols to remove a property from his Agreement, and the entry of his request in CIS.

Pages 10-12 – CIS screenshots dated March 17, 2008 evidencing a contact from Mr. Nichols to remove two properties from his Agreement and update his personal information.

Page 13 – CCS screenshot evidencing a contact from Mr. Nichols on January 14, 2011 to remove a property from his Agreement.

Attachment No. 2

Sample letter that is system-generated from CCS and mailed by LG&E to Mr. Nichols each time an account reverts back to him as the responsible party. This automated mechanism was developed as part of the new CCS system in April 2009. Prior to April 2009, notice letters were not mailed. Also included in Attachment No. 2 is a CCS generated report showing all the dates such a letter was mailed to Mr. Nichols and for which properties;

Attachment No. 3

Current listing from CCS showing all rental properties for which LG&E has an Agreement with Mr. Nichols. Note that one of the accounts listed (1051 Barret Ave HSMT) is the one gas meter that serves this property, and it has always been in Mr. Nichols' name;

Attachment No. 4

Sample letter that is periodically mailed by LG&E to owners to confirm the rental properties on the landlord revert. Also included in Attachment No. 4 is a CCS screenshot showing such a letter was mailed to Mr. Nichols confirming his removal of three properties from his Agreement on January 14, 2011; and

Attachment No. 5

LG&E records indicate that at least since 1996, the rental property at 1051 Barret Ave., Apt. 2, Louisville, Kentucky, has not been included in Mr. Nichols'

Agreement for a landlord revert. As such, when Mr. Nichols' tenant moved out in December 2008, Mr. Nichols called LG&E and requested that service to the property be transferred to his name. Screenshots from CIS and CCS marked as Attachment No. 5, show the service order request created by LG&E to transfer service at this location to Mr. Nichols' name effective December 19, 2008, and the service order request created by LG&E at Mr. Nichols' request on August 11, 2000 to "move out;" electric service at this address has not been in Mr. Nichols' name since that time.

ATTACHMENT NO. 1

AM

10-20-94
4:27. Phyllis
gate open time -
on Ans made via
as contact person

Date: _____

Customer Service Dept.
Louisville Gas & Electric Co.

When the following apartments and/or
single residences become vacant and tenant
orders service turned off, I as owner or agent
authorize you to leave the gas and electric
service on and mail all bills to the mailing
address shown.

The addresses are:

155 W KENTZ AVE APT. 1 1/2	218047
2606 FRANKFORT AVE APT 1/2	118080
1051 BARRET AVE APT 1/2	078049
1419 STORY AVE APT. 1/2	108173

Steve Nichols
Lessor Name 40217
3520 HANOVER RD
Mailing Address
[Redacted]
Telephone Number
Steve Nichols
Signed

Service Man STOUT 3624

Confirmed
10/94

PRINT T=K060 L=TPXGK060 OPER# 05/10/96 14:24:03 USERID=L0E5032

.....1.....2.....3.....4.....5.....6.....7.....8

01 CM054 NO UPDATE PERFORMED
02 ***** 31-62 LANDLORD PREMISE MAINTENANCE ***** 05/10/96 *** 1429 **
03 LANDLORD NO [REDACTED] NICHOLS STEVE N

CHG	PREMISE	SO	LANDLORD	MTR	ADDRESS		
IND	NO	IND	NO	IND			
	2000149348		0000000000	01051	BARRET	AV	A3
	3000241588		0000000000	02606	FRANKFORT	AV	APT 3
	3000516298		0000000000	01051	BARRET	AV	A1
	4000241586		0000000000	02606	FRANKFORT	AV	APT 1
	4000453680		0000000000	00155	N KEATS	AV	APT 1
	4000453689		0000000000	00155	N KEATS	AV	APT 3
	5000453687 Y		0000000000	00155	N KEATS	AV	APT 3
	6000211073 Y		0000000000	01419	STORY	AV	RRXX
	7000211070 Y		0000000000	I 01419	STORY	AV	FT
	8000241587		0000000000	02606	FRANKFORT	AV	APT 2
	9000149345		0000000000	01051	BARRET	AV	HENT

*** ARE THERE MORE RECORDS NO ***
DSPLY 62 KEY TO NEW 55 DSPLY KEY

.....1.....2.....3.....4.....5.....6.....7.....8

PRINT T=K060 L=TPXGK060 OPER= 05/10/96 14:24:07 USERID=L0E5022

.....1.....2.....3.....4.....5.....6.....7.....8

CM054 NO UPDATE PERFORMED

01 ***** 21-61 LANDLORD INFORMATION MAINTENANCE ***** 05/10/96 *** 1424 **

02 LANDLORD NO [REDACTED] LAST UPDATE 05/10/96 BY 5022
03 NAME,, LN NICHOLS FN STEVE I N BUS
04 ALT-ADR 4920 CHENOWETH RUN CS LOUISVILLE KY Z 40299 0000
05 ADD-NAME LN FN I BUS,
06 LN FN I BUS.

07 PHONE NO, [REDACTED]
08 CONTACT INFO
09 NAME CHANGE AUTH YA ..SPECIAL HANDLING.. Y ...PRINT GROUP... 6884

***** BANK COLLECTIONS *****

10 LL BANK ACCOUNT NUMBER
11 TYPE OF ACCOUNT(CHECK/SAVING)
12 BANK NUMBER
13 LANDLORDS NAME AT BANK

14 ADD/CHANGE/DELETE LANDLORD (A/C/D) C

15 DSPLY 61 KEY TO NEW 65 DSPLY KEY

.....1.....2.....3.....4.....5.....6.....7.....8

PRINT T=K027 L=TPXGK027 OPER# 05/10/96 14:01:13 USERID=LSE4813

.....1.....2.....3.....4.....5.....6.....7.....8

SO154 PENDING ORDER(S) EXIST

23-01 SETUP/CUR-CUST DATA... * CC/ON/OFF/DNP/INST/REM * CYCLE 10
S.D. NO [REDACTED] 01 ORDER TYPE CC WORK IND E B HOLD N
HOUSE P, 1 P2,STREET..... SFX LOC1 LOC2CITY..... ST ZIP.....CODE
01419 STORY AV RRXX LOUISVILLE KY 40206 0000 0

DIRECTION
511ACTL 813ACTF
SERV WANTED BY 04 15 96 NOTE.. TIME 0000
SPL-INST

FINAL BILL(Y/N) Y ORDER REP 4908 ON 04 26 96 TIME 1457 PM REVERT Y YA

REQ BY PH-NO. [REDACTED] EXT

TRAN TO # DT

NAME LN NICHOLS FN STEVE I N BUS.

ALT-ADR 4920 CHENOWETH RUN

CS LOUISVILLE KY Z 40299 0000

ADD-NAME LN FN I BUS.
LN FN I BUS.

CONNECT--TYPE(DNP/OFF) CHG-AMT 0000000

ACCT-NO [REDACTED] 33002 CUST-NO [REDACTED] 33 SERV-AREA-DIST NE PRINTER T111CA1W

DATA ENTERED(Y/N)

DSPLY 02 KEY TO NEW SS DSPLY KEY

.....1.....2.....3.....4.....5.....6.....7.....8

How

PRINT T=K027 L=TPX0K027 OPER= 05/10/96 13:54:30 USERID=LGE4912

.....1.....2.....3.....4.....5.....6.....7.....8

ACCT NO	██████████ 3002	LAST-BILL	RD CYC	BL CYC	
NAME			STATUS		LAST-TRAN
SERVICE	1419	STORY	AV RRXX	ACC TYPE R	LL-YA
ADDRESS	LOUISVILLE	KY 40206-0000	*NH* *SQ*	CURRENT BILL	DOE 05/09/96
***** 02-03 LANDLORD DATA ***** 05/10/96 *** 1353 **					

LANDLORD NO	██████████				
NAME	LN NICHOLS	F STEVE		N BUS	
ALT-ADR	3500 HANOVER RD				
	4920 Chenoweth Rm			CS LOUISVILLE KY	Z-402070000
ADD-NAME	LN	FN		I BUS.	40299
	LN	FN		I BUS.	

PHONE NO. ~~██████████~~
 CONTACT INFO
 NAME CHANGE AUTH YA ..SPECIAL HANDLING.. Y ...PRINT GROUP... 6004
 ***** BANK COLLECTIONS *****

LL BANK ACCOUNT NUMBER
 TYPE OF ACCOUNT(CHECK/SAV/OTHER)
 BANK NUMBER " 000000000
 LL BANK NAME

DSPLY 04 KEY TO NEW \$\$ DSPLY KEY

.....1.....2.....3.....4.....5.....6.....7.....8

*per Steve Nichols
 Change m/a on lessor
 agreement has mod from
 Hanover.*

*Smd
 5/10/96*



Louisville Gas and Electric Company
820 West Broadway
P.O. Box 32020
Louisville, Kentucky 40232

DATE: 1/26/00

LESSOR AGREEMENT

When a tenant orders service off at one of the following apartments and/or single family residences, I as owner or agent authorize Louisville Gas and Electric to leave the gas and/or electric service on in my name and mail all invoices to the mailing address indicated below.

The Addresses Are:

2713 ALANMEDE ROAD

2625 ALANMEDE ROAD

Name of Owner/Agent Steve Nichols

Mailing Address 4920 Chennault Blvd

Law Ky 40299

Telephone Number [REDACTED]

Signature Steve Nichols

FEB 01 2000

A SUBSIDIARY OF
LGE ENERGY

CM054 NO UPDATE PERFORMED

***** 21-62 LANDLORD PREMISE MAINTENANCE ***** 02/01/00 *** 1507 **
LANDLORD NO [REDACTED] NICHOLS STEVE N

CHG IND	PREMISE NO	SO IND	LANDLORD NO	MTR IND	ADDRESS			
	2000149348		0000000000	01051	BARRET	AV		
	3000241588		0000000000	02606	FRANKFORT	AV	APT	3
	3000516298		0000000000	01051	BARRET	AV		
	4000241586		0000000000	02606	FRANKFORT	AV	APT	1
	4000453680		0000000000	00155	N KEATS	AV	APT	1
	4000453689		0000000000	00155	N KEATS	AV	APT	3
	5000453687		0000000000	00155	N KEATS	AV	APT	2
	6000211072		0000000000	01419	STORY	AV	RRXX	
	7000211070		0000000000	01419	STORY	AV		FT
	8000241587		0000000000	02606	FRANKFORT	AV	APT	2
	9000149345		0000000000	01051	BARRET	AV		HSMT
a	6000368332							
a	9000368351							

*** ARE THERE MORE RECORDS NO ***
DSPLY 62 KEY 6 t11 TO NEW SS DSPLY KEY

CM054 NO UPDATE PERFORMED

***** 21-62 LANDLORD PREMISE MAINTENANCE ***** 06/25/02 *** 1318 **
LANDLORD NO [REDACTED] NICHOLS STEVE N

CHG IND	PREMISE NO	SO IND	LANDLORD NO	MTR IND	ADDRESS			
	2000149348		0000000000	01051	BARRET	AV	APT	3
	3000241588		0000000000	02606	FRANKFORT	AV	APT	3
d	3000516298		0000000000	01051	BARRET	AV	APT	1
	4000241586		0000000000	02606	FRANKFORT	AV	APT	1
	4000453680		0000000000	00155	N KEATS	AV	APT	1
	4000453689		0000000000	00155	N KEATS	AV	APT	3
	5000453687		0000000000	00155	N KEATS	AV	APT	2
	6000211072		0000000000	01419	STORY	AV	RRXX	
	6000368332		0000000000	02713	ALANMEDE	RD		
	7000211070		0000000000	01419	STORY	AV		FT
	8000241587		0000000000	02606	FRANKFORT	AV	APT	2
	9000149345		0000000000	01051	BARRET	AV		HSMT
	9000368351	Y	0000000000	02625	ALANMEDE	RD		

*** ARE THERE MORE RECORDS NO ***
DSELY 62 KEY TO NEW SS DSELY KEY

*Cancelled Apt 1 only per
attached E-mail
jm
6-25-02*

CM064 NO UPDATE PERFORMED
 ***** 21-62 LANDLORD PREMISE MAINTENANCE ***** 03/17/08 *** 1022 **
 LANDLORD NO [REDACTED] NICHOLS STEVE N

CHG IND	PREMISE NO	SO IND	LANDLORD NO	MTR IND	ADDRESS
	2000149348		0000000000	01051	BARRET AV APT 3
	3000241588		0000000000	02606	FRANKFORT AV APT 3
	4000241586		0000000000	02606	FRANKFORT AV APT 1
	4000453680		0000000000	00155	N KEATS AV APT 1
	4000453689		0000000000	00155	N KEATS AV APT 3
	5000453687		0000000000	00155	N KEATS AV APT 2
	6000211072		0000000000	01419	STORY AV REAR
d	6000368332		0000000000	02713	ALANMEDE RD
	7000211070		0000000000	01419	STORY AV FT
	8000241587		0000000000	02606	FRANKFORT AV APT 2
	9000149345		0000000000	01051	BARRET AV HSMT
d	9000368351	Y	0000000000	02625	ALANMEDE RD

*** ARE THERE MORE RECORDS NO ***
 DSPLY 62 KEY TO NEW SS DSPLY KEY

*1/30/07
 SAID HE IS
 MAILING BACK*

30:7001368330

*No longer want per Ph
 call Steve Nichols
 Sherry
 3/17/08*

CM036 UPDATE SUCCESSFUL
***** 21-61 LANDLORD INFORMATION MAINTENANCE ***** 03/17/08 *** 1028 **

LANDLORD NO [REDACTED] LAST UPDATE 03/17/08 BY 4812
NAME.. LN NICHOLS FN STEVE I N BUS
ALT-ADR 4920 CHENOWETH RUN CS LOUISVILLE KY Z 40299 0000
ADD-NAME LN FN I BUS.
LN FN I BUS.

PHONE NO. [REDACTED]
CONTACT INFO CONTACT [REDACTED]
NAME CHANGE AUTH YA ..SPECIAL HANDLING.. Y ...PRINT GROUP... 6884

***** BANK COLLECTIONS *****

LL BANK ACCOUNT NUMBER LL SS# *****3477
TYPE OF ACCOUNT(CHECK/SAVING) TAX ID
BANK NUMBER
LANDLORDS NAME AT BANK

ADD/CHANGE/DELETE LANDLORD (A/C/D) C

DSPLY 61 KEY TO NEW SS DSPLY KEY

*Updated
Contact Info
and Assn #*

620\QOSTEVE N NICHOLS / 4920 CHENOWETH RUN RD / LOUISVILLE KY 40299-4342-G

CA	Premise	757789	1051 BARRET AVE HSMT, LOUISVILLE
CA	Premise	689788	155 N KENTS AVE APT 2, LOUISVILLE
CA	Premise	792542	1419 STORY AVE REAR, LOUISVILLE
CA	Premise	768325	1419 STORY AVE FT, LOUISVILLE
CA	Premise	698804	155 N KENTS AVE APT 3, LOUISVILLE
CA	Premise	698790	155 N KENTS AVE APT 1, LOUISVILLE
CA	Premise	335457	1051 BARRET AVE APT 3, LOUISVILLE

33877

1/14/11 removed all properties for 2006 Grant for Au per AEM case 605206
 Over G. Dixon - ~~for~~ property and 615-10 per owner.
 J.A.

ATTACHMENT NO. 2



a PPL company

(CUSTOMER NAME)

Louisville Gas and
Electric Company
Business Service Center
820 West Broadway
Louisville, Kentucky 40202

SAMPLE

T 502-627-3313
T 800-331-7370
F 502-627-4297

(DATE)

Dear Customer:

Recently, your tenant at (property) notified us to request that service be discontinued in his/her name. As part of your Owner Allocation Agreement with us, the service at this address will revert to your name as of (date). The Owner Allocation Agreement allows us to keep the service on at this location but to have the billing revert to your name rather than the tenant's name until such time as we are notified by a new tenant to place the service in his/her name.

Please do not hesitate to contact us if you have any questions or need additional information about this issue.

Sincerely,

Business Service Center

Create Date	Contact Number	Address	Business Partner	Type	Class	Action	Long Text
10/9/2009	7177549	155 N. Keats Ave Apt 2	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
10/20/2009	7328606	1051 Barrett Ave Apt 3	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
11/2/2009	7550864	155 N Keats Ave Apt 1	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
12/10/2009	8133552	155 N Keats Ave Apt 3	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
1/5/2010	8468528	1051 Barrett Ave Apt 3	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
2/1/2010	8955823	1419 Story Ave Front	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
3/25/2010	9910566	2606 Frankfort Ave Apt 1	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
4/7/2010	10127933	1051 Barrett Ave Apt 3	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
6/1/2010	11263300	2606 Frankfort Ave Apt 2	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
7/27/2010	12051768	1419 Story Ave Front	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
9/10/2010	13188868	1419 Story Ave Rear	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
11/1/2010	14446252	155 N Keats Ave Apt 2	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
1/6/2011	15838996	2606 Frankfort Ave Apt 3	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
1/6/2011	15839029	2606 Frankfort Ave Apt 2	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
1/7/2011	15868621	2606 Frankfort Ave Apt 1	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
3/1/2011	17347174	155 N. Keats Ave Apt 3	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
6/6/2011	19132673	1419 Story Ave Front	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
10/15/2011	22062465	155 N Keats Ave Apt 2	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
11/25/2011	22903127	1419 Story Ave Rear	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.
1/22/2012	24087701	155 N Keats Ave Apt 2	7001388330	08) System Generated	Landlord	Property Transferred to LL Name-Letter Sent	Form Owner Alloc Servc Revertd Notc. was delivered by BATCH.

ATTACHMENT NO. 3

STEVE N NICHOLS / [REDACTED] SPECIAL CONDITIONS EXIST!

End / Save

Display Owner Allocation Properties for BP



Data Environment on 08/02/2012

Menu [REDACTED] Back Cancel System Refresh Expand-subtree Collapse-subtree Display Object More...

BusinessPartner [REDACTED] STEVE N NICHOLS / 4920 CHENOWETH RUN RD / LOUISVILLE KY 40299-4342-0

Property	Value
ContractAccount	6877
Premise	1051 BARRET AVE HSMT, LOUISVILLE
Premise	155 N KEATS AVE APT 2, LOUISVILLE
Premise	1419 STORY AVE REAR, LOUISVILLE
Premise	1419 STORY AVE FT, LOUISVILLE
Premise	155 N KEATS AVE APT 3, LOUISVILLE
Premise	155 N KEATS AVE APT 1, LOUISVILLE
Premise	1051 BARRET AVE APT 3, LOUISVILLE

ATTACHMENT NO. 4



SAMPLE

Attachment No. 4
Page 1 of 3

STEVE N NICHOLS
4920 CHENOWETH RUN RD
LOUISVILLE KY 40299-4342

Louisville Gas and
Electric Company
Business Service Center
820 West Broadway
Louisville, KY 40202
www.lge-ku.com

T 502-627-3313
T 800-331-7370
F 502-627-4297
hsc@lge-ku.com

(DATE)

Re: Landlord Property Number _____

Dear Customer,

This is to confirm receipt of your Landlord Agreement for the above-mentioned property. Confirmation of this Agreement indicates that the included properties will be placed in your name at any time a tenant is moving out and contacts us to remove the service from their name. This means that you accept responsibility for the billing at this location, until a new tenant contacts us requesting service in their name. In addition, it includes your designation of a contract account number for us to bill in the event any service billed to you remains unpaid past the final due date.

If you have any questions, please contact the Business Service Center.

Sincerely,

Business Service Center



Landlord Property Listing

Landlord No / Name	Property Number	Mailing Address	Fed Tax ID or SSN	Phone No	Email Address
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[REDACTED]	[REDACTED]	4920 CHENOWETH RUN RD LOUISVILLE KY 40299-4342	[REDACTED]		
------------	------------	--	------------	--	--

Premise information

Service Address	City / State / Zip Code
1419 STORY AVE REAR	LOUISVILLE KY 40206-1735
155 N KEATS AVE APT 2	LOUISVILLE KY 40206-3410
1051 BARRET AVE HSMT	LOUISVILLE KY 40204-1666
155 N KEATS AVE APT 1	LOUISVILLE KY 40206-3410
155 N KEATS AVE APT 3	LOUISVILLE KY 40206-3410
1419 STORY AVE FT	LOUISVILLE KY 40206-1735
1051 BARRET AVE APT 3	LOUISVILLE KY 40204-1666

Display Contact : 000016034045

Menu | Back | Cancel | System | Display <-> Change | Other Contact... | Archived Documents

Contact Attributes Business Objects

Date/Time	01/14/2011	16:05:26	Created by	[REDACTED]
Class	ZLED	Landlord		
Action	0006	Confirmation Letter Sent	AuthorizGroup	
Type	07	Other		
In/Outgoing		Incoming		
Adm. Info		Fully Resolved		
Priority		Average		
Customer Info.				

La Text TL

EN 00113 Owner Alloc Confirmation Ltr was delivered by batch print.



ATTACHMENT NO. 5

Account Number [REDACTED] 3004 Bill Cycle 6 Type R Status A Status Reason Normal CSS Logon

Account Name STEVE N NICHOLS Service Address 1051 BARRET AV APT 2 City LOUISVILLE State KY Zip 40

Transfer to Acct 0 Last Transfer From Acct 0 Landlord Contact

Mailing Address

Account Name Mail Address 1 Mail Address 2 Mail Address 3
STEVE N NICHOLS 4920 CHENOWETH RU... LOUISVILLE KY 40299...

Account [REDACTED] 4 Service Address [REDACTED] Phone Numbers Work 0-

Account Stats

Service Start 12/19/2006 Service End Customer SSN Spouse Name Spouse SSN
XXX-X4-3477

* - Field is calculated and may differ slightly from the

<https://cap.prd.em02.geenergy.com/490/Map/bd1f1f1zptewgzkpwwipb1zptemcz1rsuqimz1b1t3ouj1the> - Windows Internet Explorer pro

Display Contact : 000005974262

Menu | Back | Cancel | System | Display <-> Change | Other Contact... | Archived Documents

Business Objects

Date/Time	08/11/2009	14:05:02	Created by	E010657
Class	GNRL: General			
Action	0002: Info Requested		AuthorizGroup	
Type	01) Telephone			
In/Outgoing	Incoming			
Act. Info	Fully Resolved			
Priority	Average			
Customer Info.				

La Text

EM Steve (flord) cid/werfu [redacted] as new trnt w move in date of 08-11/

adv hv trnt callback for srvc

T L

PGN (100)