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January 4, 2012

Mr. Jeff R. Derouen
Executive Director
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, Kentucky 40602-0615

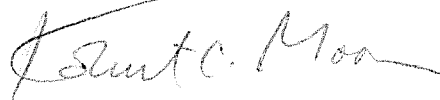
RECEIVED
JAN - 6 2012
PUBLIC SERVICE
COMMISSION

Re: An Investigation into the Condition and Quality of Service of
Hillridge Facilities, Inc. ("Hillridge")
PSC Case No. 2011-00371

Dear Mr. Derouen:

Please find enclosed a copy of my letter of January 4, 2012, to Jeffrey Schuhmann with the Kentucky Division of Water ("DOW") advising the DOW of the steps taken by Hillridge to implement its plan to improve and upgrade its wastewater treatment plant and collection system. Please call me if you have any questions concerning this letter.

Respectfully submitted,



Robert C. Moore

RCM

Enclosures

cc: Gerald Wuetcher
Sonja Ridge

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January 4, 2012

Mr. Jeffrey Schuhmann
Department of Environmental Protection
Division of Enforcement
300 Fair Oaks Lane
Frankfort, KY 40601

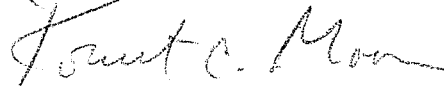
Re: Hillridge Facilities, Inc. ("Hillridge")

Dear Jeffrey:

As indicated in my letter to you of September 27, 2011, Hillridge is in the process of implementing its plan to make repairs to its collection system to prevent and/or minimize I & I into its system. In accordance with this plan, in October of 2011, Hillridge's contractor, Murphy's Excavating, completed work on the collection system at 3406 LaFollette Drive. Murphy's Excavating also completed work at the following locations that will reduce I & I into its collection system: 9000 Lethborough, 9006 Lethborough, 4004 Stoneybrook, and 3911 Bayonne. Copies of the invoices issued by Murphy's Excavating which describe the work done at these locations are attached for your review as Attachment A. These invoices reflect that the cost to make these repairs/upgrades was \$12,940.00, and the rate increase granted by the Public Service Commission enabled Hillridge to make these repairs. I have also enclosed a copy of the revised letter to be sent to Hillridge's customers during the second week of January, 2012, requesting permission to inspect their residences to determine if there are any sump pumps or down spouts connected to a collection system. Any improper connections to the collection system will be removed to further reduce or eliminate I & I into Hillridge's system.

Hillridge is continuing to implement its plan to make repairs/upgrades to its collection system and will keep you advised of the status of same. Please contact me should you wish to discuss this matter.

Yours truly,



Robert C. Moore

RCM/jlc

cc: Sonja Ridge

#1470

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

HILLRIDGE FACILITIES-----10-14-2011

- FOR WORK COMPLETED ON 10-5 THROUGH 10-14-2014 AT 3406 LAFOLLETTE DR.
- SAW CUT STREET, PICK UP ROAD PLATES--- PUT UP STREET SIGNS & BARRICADES.
- REMOVE ALL PAVEMENT, LOAD HAUL OFF & DISPOSE OF.
- EXCAVATE AROUND PIPING APPROX. 8FT. DEEP, LOAD, HAUL OFF ALL DEBRIS (2 LOADS).
- BLOCK OFF ALL WATER, CUT & REMOVE ALL PIPING---REMOVE PIPING TO P.S.C.---ADD NEW GRAVEL---INSTALL ALL NEW PIPING---PACK ALL NEW GRILLAGE AROUND PIPING & BACKFILL WITH GRAVEL TO MAKE LEVEL TO STREET.
- EXCAVATE AREA---OVER CUT ALL SIDES, PREPARE FOR CONCRETE.
- INSTALL CONCRETE, CONTOUR---REINSTALL PLATES.
- REMOVE PLATES AFTER CONCRETE SET UP & REPAVE AREA.
- REPAIR ALL AFFECTED AREA AROUND REPAIR.
- 2 & 3 MEN & EQUIP.-----42HRS. TOTAL-----\$4,200.00
- PARTS, DISPOSAL FEES, GRILLAGE, CONCRETE & PAVING-----\$ 740.00
- TOTAL-----\$4,940.00

FOUR THOUSAND, NINE HUNDRED & FOURTY

#1472

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

11-11-2011

HILLRIDGE FACILITIES

9000 9006 LEITHBOURGH

When they paved over by covered

- FOR EMERGENCY WORK COMPLETED ON 10-16-2011, ---PER SONYA RIDGE
- LOCATE & EXPOSE COVERED MANHOLE & CHECK SEWER MAIN.
- EXCAVATE ALL ROAD SERVICE MATERIALS, REMOVE MANHOLE COVER—AUGER & CAMERA ALL LINES.
- BACKFILL OVER TOP OF MANHOLE FOR TRAFFIC.

• 2 MEN & EQUIP.---8HRS.-----\$800.00

- RETURNED ON 11-10 & 11—2011 TO REPAIR MANHOLE.
- ORIGINAL MANHOLE COVER WAS BROKEN—HAD TO INSTALL NEW BASE.
- HAD TO MODIFY NEW BASE TO FIT MANHOLE COVER.
- INSTALL NEW PACKED FILL AROUND MANHOLE COVER & REPAVE.

• 2 MEN & EQUIP.—BOTH DAYS-----14HRS.-----\$1,400.00

• PARTS-MANHOLE BASE, CONSEAL, ROCK & PAVEMENT-\$ 180.00

• TOTAL ALL DAYS & PARTS-----\$2,380.00

TWO THOUSAND, THREE HUNDRED & EIGHTY DOLLARS

THANK YOU---JOE MURPHY

#1488

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

12-9-2011

HILLRIDGE FACILITIES
INVOICE FOR SERVICES
9000 LEIGHTBOURGH

- FOR WORK COMPLETED ON 10-24-2011: REPAIR P.S.C., PER SONJA RIDGE.
- EXCAVATE P.S.C., REMOVE 2 SECTIONS OF PIPING—FILLED WITH ROOTS.
- INSTALLED 6FT. OF NEW PVC PIPING & INSTALLED 6IN. CLEAN-OUT TEE-----BACKFILLED, CONTOUR—SEED & STRAW.
- 2 MEN & EQUIP.-----8HRS.-----\$800.00
- PARTS---PIPING, TEE CONNECTION, FERNCOES-GRAVEL-----
-----SEED & STRAW-----\$180.00
- TOTAL-----\$980.00

NINE HUNDRED & EIGHTY DOLLARS

THANK YOU

JOE MURPHY

#1489

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

12-9-2011

HILLRIDGE FACILITIES
INVOICE FOR SERVICES

9006 LEATHBOURGH

- FOR WORK COMPLETED ON 10-25-2011—REPAIR P.S.C., PER SONJA RIDGE.

- EXCAVATE P.S.C., REMOVE BAD ROOTS AT ONE LOCATION---INSTALL 6FT. OF NEW PVC PIPING. INSTALL GRILLAGE, BACKFILL, CONTOUR—SEED & STRAW.

- 2 MEN & EQUIP.-----7HRS.-----\$700.00
- PARTS---PIPING, FERNCOES, GRAVEL—SEED & STRAW--\$120.00

- TOTAL-----\$820.00

EIGHT HUNDRED & TWENTY

THANK YOU

JOE MURPHY

#1491

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

12-9-2011

HILLRIDGE FACILITIES
INVOICE FOR SERVICES

4004 STONEYBROOK

- FOR WORK COMPLETED ON 12-8-2011—REPAIR P.S.C., PER SONJA RIDGE.
- ON 12/8/2011-- WE EXCAVATED P.S.C., AUGERED TO MAIN & INSTALLED A CLEANOUT TEE.
- INSTALL PROPER GRILLAGE, BACKFILL, CONTOUR—SEED & STRAW.

- 2 MEN & EQUIP.---9HRS./ -----\$900.00
- PIPING, ROCK, FERNCOES & TEES-----\$ 160.00
- TOTAL-----\$1,060.00

ONE THOUSAND, SIXTY DOLLARS

THANK YOU

JOE MURPHY

#1490

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

12-9-2011

HILLRIDGE FACILITIES
INVOICE FOR SERVICES

3911 BAYONNE

- FOR WORK COMPLETED ON 12-6 & 7-2011—REPAIR P.S.C., PER SONJA RIDGE.
- ON 12/6/ THERE WAS NO ACCESS TO THE SEWER LINE, HAD TO RUN CAMERAS & LOCATORS FROM ROOF TO MAIN. LOCATED & MARKED SEWER LINE.
- ON 12/7/ WE EXCAVATED P.S.C., AUGERED TO MAIN & INSTALLED A CLEANOUT TEE.
- INSTALL PROPER GRILLAGE, BACKFILL, CONTOUR—SEED & STRAW.
- 2 MEN & EQUIP.---11HRS./ -----\$1,100.00
- PIPING, ROCK, FERNCOES & TEES-----\$ 180.00
- TOTAL-----\$1,280.00

ONE THOUSAND, TWO HUNDRED & EIGHTY DOLLARS

THANK YOU

JOE MURPHY

#1509

MURPHYS EXCAVATING

379 BROOKSVIEW CR.

BROOKS, KY. 40109

PHONE-957-3775-MOBIL-773-3526-FAX-957-6185

1-1-2012

HILLRIDGE FACILITIES
3909 BAYONNE CT.
INVOICE FOR SERVICES

- FOR EMERGENCY SERVICE RUN COMPLETED ON 11-24-2011, CUSTOMER WITHOUT SERVICE, PER SONJA RIDGE.
- CUSTOMER HAD NO ACCESS INTO THEIR SEWER LINE.
- RAN SMALL AUGER THROUGH VENT STACK, ON TOP OF HOUSE—WAS ONLY ABLE TO OPEN A SMALL AMT. OF USAGE.
- 2 MEN & EQUIP.-----3HRS.-----\$300.00

- RETURNED ON 11-25-2011 TO MAKE NEEDED REPAIRS.
- 6" P.S.C., HAD BROKEN PIPING & ROOTS IN THE MIDDLE OF THE DITCHLINE.
- EXCAVATE & REMOVE APPROX. 8' OF BROKEN PIPING, INSTALLED NEW P.V.C. WITH 6" CLEANOUT. BACKFILL, CONTOUR—SEED & STRAW.
- PIPE HAD ROOTS & ALL DITCHLINE GROUND WATER WAS ALSO RUNNING IN.
- 2 MEN & EQUIP.-----10HRS.-----\$1000,00
- PARTS—PIPING-TEE CONNECTIONS-FERNCO BOOTS-----
-----\$ 180.00
- TOTAL-----\$1,180.00

- TOTAL BOTH DAYS, ALL WORK-----\$1,480.00

ONE THOUSAND, FOUR HUNDRED—EIGHTY DOLLARS

THANK YOU---JOE MURPHY