



SOUTH LOGAN WATER ASSOCIATION, INC.

114 S. MAIN STREET
ADAIRVILLE, KENTUCKY 42202
PHONE (270) 539-6730
FAX (270) 539-5730

March 23, 2011

Public Service Commission
Attn: Daniel Hinton
211 Sower Blvd
PO Box 615
Frankfort, KY. 40602

RECEIVED

MAR 23 2011

PUBLIC SERVICE
COMMISSION

Dear Commission,

Please use the following as a guideline as to what South Logan Water Association is charged by our merchant bank and the fee that is passed on to our customers for using a debit or credit card.

Our merchant bank charges us a flat fee of \$22.95 per month along with a .022200 charge per transaction. When a customer uses a debit card the fee changes, for example the fee could be .150000 or .019500. These fees are set by the individual banks and we have no way of knowing what the fee is before the charge is processed.

At this time South Logan Water Association will charge a flat 3% convenience fee for the use of a credit or debit card. This fee is not making South Logan Water Association any money we are just recouping what we are charged.

Please see chart below for examples:

<u>Date</u>	<u>SLWA 3% Convenience Fee</u>	<u>Merchant Bank</u>	<u>Merchant Fee</u>	<u>Total Merchant fees</u>
12/10	\$152.10	\$151.37	\$22.95	\$174.32
01/11	\$157.64	\$168.20	\$22.95	\$191.15
02/11	\$142.93	\$138.07	\$22.95	\$161.02

Thank you for your attention and should you have any questions please do not hesitate calling me at 270-539-6730.

Sincerely,

Denise Gunderson
Manager
South Logan Water Association

FOR Logan County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

Original SHEET NO. 52

South Logan Water Association
(Name of Utility)

CANCELING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

Credit/Debit Cards

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay the credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a 3% fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction.

Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

DATE OF ISSUE March 23, 2011
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY Bob Allen
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____