tom.herren@herrenadams.com
chuck.adams@herrenadams.com
FAX: (859) 254.5991

January 24, 2011

Mr. Jeff Derouen
Executive Director
Public Service Commission
211 Sower Blvd.
P.O. Box 615

## RECEIVED

Frankfort, KY 40602-0615
Re: Formal Complaint Received 12/10/10
Herren \& Adams vs. Kentucky Utilities
Dear Mr. Derouen:
Per your request, please find enclosed three copies of our electric bills for the months of June, 2010 through October, 2010.

I am also enclosing three copies of our electric bill from September, 2009. In September, 2009, we used 3620 kilowatts of electricity and KU billed us $\$ 392.29$. In September, 2010, we used 2586 kilowatts ( 1100 less kilowatts) than in September the year before, but our bill was $\$ 961.80$. In other words, our bill nearly tripled even though we used substantially less electricity.

Finally, I am enclosing a notice which KU claims was inserted in our February, 2010 bill. KU says that we were in the "Power Service" rate class. As you can see, in the notice KU estimated that our monthly bill would only be increased by $10.44 \%$. Instead, our bills went up 200\%-300\%.

Please let me know if there is anything else you need from us. Thank you.
Very truly yours,


Charles C. Adams, Jr.

## CCA/js

Enclosures
C:SDocumentslccalltrsIDEROUEN(PUBLIC SERVICE) 1-24-11.LTR.doc

Telephone Payments: Customer Service: 1-800-807-3596 (24 hours a day; $\$ 2.95$ fee) 1-859-367-1200 (M-F, 7 a.m. to 6 p.m. EST) Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. EST

| DUE DATE | Pay This Amount |
| :---: | :---: |
| $06 / 29 / 10$ | $\$ 395.25$ | an 600 company

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | HERREN \& ADAMS |
| Service Address: | 148 N Broadway St |
| Next Read Will Occur: | $07 / 14 / 10-07 / 20 / 10$ |


| Averages for | This | Last | BILLING SUMMARY |  |
| :--- | :--- | :--- | :--- | :--- |
| Billing Period | Year | Year |  |  |
| Average Temperature | $73^{\circ}$ | $70^{\circ}$ |  | 295.14 |
| Number of Days Billed | 30 | 30 | 78.1 | Previous Balance |
| Electric/kwh per day | 109.1 |  | Payment(s) Received $5 / 19-6 / 17$ | -295.14 |

## ELECTRIC CHARGES

Rate Type: Power Service - Secondary

| Customer Charge | 75.00 |
| :--- | :--- |

$\begin{array}{ll}\text { Energy Charge } & 110.89\end{array}$
Demand Charge ( $\$ 9.42 \times 14.60 \mathrm{kw}$ ) 137.53
Other Charges For Above Rates
Fuel Adjustment ( $\$ 0.00077-\times 3275 \mathrm{kwh}) \quad-2.52$
Electric DSM ( $\$ 0.00030 \times 3275.00 \mathrm{kwh}) \quad 0.98$
Environmental Surcharge $(9.290 \% \times \$ 321.88)$
Total Electric Charges

## METER AND USAGE INFORMATION

| METER AND USAGE INFORMATION |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ELECTRIC <br> Meter Number | Previous Read Date | Previous Reading | Current Read Date | Current <br> Reading | Read Code | Meter <br> Multiplier | Demand | kwh |
| Power Service - Secondary  <br> kwh C285715 <br> demand C285715 | $\begin{aligned} & 05 / 17 / 10 \\ & 05 / 17 / 10 \end{aligned}$ | 72958 | 06/16/10 06/16/10 | $\begin{aligned} & 76233 \\ & 14.6000 \end{aligned}$ | $\begin{aligned} & R \\ & R \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \end{aligned}$ | 14.60 | 3275 |

Please see reverse side for additional charges.

Telephone Payments: Customer Service: Walk-In Center: Online Customer Self-Service: Open Mon-Fri 8 a.m. to 5 p.m. EST www.eon-us.com ( 24 hours a day)

| DUE DATE | Pay This Amount |
| :---: | :---: |
| $07 / 28 / 10$ | $\$ 425.41$ |

an e.On company
See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

## ACCOUNT INFORMATION

Account Number: Account Name: Service Address: HERREN \& ADAMS 148 N Broadway St
Next Read Will Occur: 08/12/10-08/18/10

| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $77^{\circ}$ | $75^{\circ}$ |
| Number of Days Billed | 29 | 29 |
| Electric/kwh per day | 143.0 | 113.1 |

## BILLING SUMMARY

| Previous Balance | 395.25 |  |
| :--- | :--- | ---: |
| Payment(s) Received 6/18-7/16 | -395.25 |  |
| Balance as of $7 / 16$ | 380.77 | 0.00 |
| Current Electric Charges | 47.06 |  |
| Current Taxes and Fees |  | 427.83 |
| Current Charges as of $7 / 16$ | -2.42 |  |
| Other Charges (See Other Charges Box) |  | 425.41 |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

Rate Type: Power Service - Secondary

| Customer Charge | 75.00 |
| :--- | :--- |


| Energy Charge | 140.49 |
| :--- | :--- |

Demand Charge (\$9.42 x 14.20 kw ) 133.76
Other Charges For Above Rates
$\begin{array}{ll}\text { Fuel Adjustment ( } \$ 0.00169 \times 4149 \mathrm{kwh}) & 7.01\end{array}$
Electric DSM ( $\$ 0.00030 \times 4149.00 \mathrm{kwh}) \quad 1.24$
Environmental Surcharge $(6.510 \% \times \$ 357.50) \quad 23.27$
Total Electric Charges
$\$ 380.77$

| DUE DATE | Pay This Amount |
| :---: | :---: |
| $08 / 30 / 10$ | $\$ 755.10$ |

$\begin{array}{ll}\text { Walk-In Center: } & \text { Open Mon-Fri } 8 \text { a.m. to } 5 \text { p.m. ET } \\ \text { Online Customer Self-Service: } & \text { www.eon-us.com ( } 24 \text { hours a day) }\end{array}$

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

| ACCOUNTINFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | HERREN \& ADAMS |
| Service Address: | 148 N Broadway St |
| Next Read Will Occur: | $09 / 14 / 10-09 / 20 / 10$ |
| Date Bill Mailed: | $08 / 18 / 10$ |


| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $80^{\circ}$ | $73^{\circ}$ |
| Number of Days Billed | 32 | 32 |
| Electric/kwh per day | 139.1 | 110.2 |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 425.41 |  |
| Payment(s) Received $7 / 17-8 / 18$ |  | -425.41 |
| Balance as of 8/18 | 0.00 |  |
| Current Electric Charges | 86.39 |  |
| Current Taxes and Fees |  | 785.28 |
| Current Charges as of 8/18 |  | -30.18 |
| Other Charges (See Other Charges Box) | $\mathbf{7 5 5 . 1 0}$ |  |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

Rate Type: Power Service Secondary
$\begin{array}{ll}\text { Basic Service Charge } & 82.50\end{array}$
$\begin{array}{ll}\text { Energy Charge } & 150.81\end{array}$
Demand Charge 70.34
$\begin{array}{ll}\text { Base Demand Minimum Applied } & 340.80\end{array}$
Other Charges For Above Rates
$\begin{array}{ll}\text { Fuel Adjustment ( } \$ 0.00538 \times 4454 \mathrm{kwh}) & 23.97\end{array}$
Electric DSM ( $\$ 0.00017 \times 4454.00 \mathrm{kwh}) \quad 0.76$
Environmental Surcharge (4.440\% x \$669.18) 29.71
Total Electric Charges
$\$ 698.89$

| DUE DATE | Pay This Amount |
| :---: | :---: |
| $09 / 28 / 10$ | $\$ 961.80$ |

an O-On company
Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | HERREN \& ADAMS |
| Service Address: | 148 N Broadway St |
| Next Read Will Occur: | $10 / 13 / 10-10 / 19 / 10$ |
| Date Bill Mailed: | $09 / 16 / 10$ |


| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :---: |
| Average Temperature | $73^{\circ}$ | $71^{\circ}$ |
| Number of Days Billed | 30 | 35 |
| Electric/kwh per day | 86.2 | 103.4 |


| BILLING SUMMARY |  |  |
| :--- | :--- | ---: |
| Previous Balance | 755.10 |  |
| Payment(s) Received $8 / 19-9 / 16$ |  | -755.10 |
| Balance as of $9 / 16$ | 856.00 | 0.00 |
| Current Electric Charges | 105.80 |  |
| Current Taxes and Fees |  | 961.80 |
| Current Charges as of $9 / 16$ |  | 961.80 |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

Rate Type: Power Service Secondary
Basic Service Charge
Energy Charge ( $\$ 0.03386 \times 2586.00 \mathrm{kwh}$ )
Base Demand Minimum Applied ( $\$ 12.78 \times 50.00 \mathrm{kw}$ )
Other Charges For Above Rates
Fuel Adjustment ( $\$ 0.00352 \times 2586 \mathrm{kwh}$ )
Electric DSM ( $\$ 0.00017 \times 2586.00 \mathrm{kwh})$
Environmental Surcharge ( $3.620 \% \times \$ 826.10$ )
Total Electric Charges

| 90.00 |
| ---: |
| 87.56 <br> 639.00 |
| 9.10 |
| 0.44 |
| 29.90 |
| $\$ 856.00$ |

## METER AND USAGE INFORMATION

## ELECTRIC

|  | Meter Number | Previous Read Date | Previous Reading | Current Read Date | Current Reading | Read Code | Meter Multiplier | Demand | kwh |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Power Service Secondary |  |  |  |  |  |  |  |  |  |
| kwh | C285715 | 08/16/10 | 84836 | 09/15/10 | 87422 | R | 1 |  | 2586 |
| dem-bs | C285715 | 08/16/10 |  | 09/15/10 | 11.3000 | R | 1 | 11.30 |  |
|  |  |  |  |  |  |  | Total Usage | 11.30 | 2586 |

Telephone Payments: Customer Service: Walk-In Center: Online Customer Self-Service:

| DUE DATE | Pay This Amount |
| :---: | :---: |
| $10 / 27 / 10$ | $\$ 763.93$ |

an Q.On company

Late Payment 'Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $65^{\circ}$ | $61^{\circ}$ |
| Number of Days Billed | 29 | 30 |
| Electric/kwh per day | 57.9 | 66.8 |

## ACCOUNT INFORMATION

Account Number:
Account Name:
HERREN \& ADAMS
Service Address: 148 N Broadway St
Next Read Will Occur: 11/11/10-11/17/10
Date Bill Mailed: $\quad 10 / 15 / 10$

| BILLING SUMMARY |  |  |
| :---: | :---: | :---: |
| Previous Balance |  | 961.80 |
| Payment(s) Received 9/17-10/15 |  | -961.80 |
| Balance as of 10/15 |  | 0.00 |
| Current Electric Charges | 679.89 |  |
| Current Taxes and Fees | 84.04 |  |
| Current Charges as of 10/15 |  | 763.93 |
| Total Amount Due |  | 763.93 |

## ELECTRIC CHARGES

| Rate Type: Power Service Secondary |  |
| :--- | ---: |
| Basic Service Charge | 90.00 |
| Energy Charge ( $\$ 0.03386 \times 1680.00 \mathrm{kwh})$ | 56.88 |
| Base Demand Minimum Applied ( $\$ 10.53 \times 50.00 \mathrm{kw}$ ) | 526.50 |
| Other Charges For Above Rates |  |
| Fuel Adjustment ( $\$ 0.00141 \times 1680 \mathrm{kwh})$ | 2.37 |
| Electric DSM ( $\$ 0.00017 \times 1680.00 \mathrm{kwh})$ | 0.29 |
| Environmental Surcharge $(0.570 \% \times \$ 676.04)$ | 3.85 |
| Total Electric Charges | $\$ 679.89$ |

## METER AND USAGE INFORMATION

## ELECTRIC

|  | Meter <br> Number | Previous <br> Read Date | Previous <br> Reading | Current <br> Read Date | Current <br> Reading | Read <br> Code | Meter <br> Multiplier | Demand | kwh |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Please see reverse side for additional charges
an e.Dos company
Please see the Important Information section of this bill for details about your new account number.

| DUE DATE | AMOUNT DUE |
| :---: | :---: |
| $09 / 28 / 09$ | $\$ 392.29$ |

www.eon-us.com

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | HERREN \& ADAMS |
| Service Address: | 148 N Broadway St |
| Next Read Date: | $10 / 13 / 09$ |


| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $72^{\circ}$ | $75^{\circ}$ |
| Number of Days Billed | 35 | 30 |
| Electric/kwh per day | 103.4 | 135.8 |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 388.86 |  |
| Payment as of 09/15 |  | $(388.86)$ |
| Balance as of 09/15 | 349.14 | 0.00 |
| Electric Charges | 43.15 |  |
| Taxes and Fees |  | 392.29 |
| Utility Charges as of 09/15 |  | $\mathbf{3 9 2 . 2 9}$ |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

Rate Type: Power Service - Secondary

| Customer Charge | 75.00 |
| :--- | :--- |

Energy Charge 122.57

Demand Charge ( $\$ 7.65 \times 14.40 \mathrm{kw}$ ) 110.16
Other Charges For Above Rates
Fuel Adjustment ( $\$ 0.00113 \times 3620 \mathrm{kwh}) \quad 4.09$
Electric DSM ( $\$ 0.00030 \times 3620.00 \mathrm{kwh}) \quad 1.09$
Environmental Surcharge ( $11.580 \% \times \$ 312.91$ ) 36.23
Total Electric Charges

## METER AND USAGE INFORMATION

| ELECTRIC |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Meter Number | Previous Read Date | Previous Reading | Current Read Date | Current Reading | Read Code | Meter Multiplier | Demand kw | kwh |
| Power Service - Secondary |  |  |  |  |  |  |  |  |  |
| kwh | C285715 | 08/10/09 | 56529 | 09/14/09 | 60149 | R | 1 |  | 3620 |
| demand | C285715 | 08/10/09 |  | 09/14/09 | 14.4000 | R | 1 | 14.40 |  |
|  |  |  |  |  |  |  | Total Usage | 14.40 | 3620 |

## NOTICE TO CUSTOMERS OF KENTUCKY UTILITIES COMPANY

PLEASE TAKE NOTICE that on January 29, 2010, Kentucky Utilities Company will file with the Kentucky Public Service Commission a request for an adjustment of its rates and charges to become effective on and after March 1, 2010.

Kentucky Utilities Company proposes to change the text of the following electric tariffs: Residential Rate RS, Volunteer Fire Department Rate VFD, General Service Rate GS, All Electric School Rate AES, Power Service Rate PS, Time-of-Day Service Rate TOD, Large Time-of-Day Service Rate LTOD, Retail Transmission Service Rate RTS, Industrial Service Rate IS, Street Lighting Service Rate ST. LT, Private Outdoor Lighting Rate P.O.LT, Lighting Energy Rate LE, Traffic Energy Service Rate TE, Cable Television Attachment Charges, Special Charges, Curtailable Service Rider CSR, Excess Facilities Rider EF, Supplemental/Standby Service Rider SS, Intermittent and Fluctuating Loads Rider IFL, Temporary/Seasonal Service Rider TS, Brownfield Development Rider BDR, Real Time Pricing Rate RTP, Demand Side Management Cost Recovery Mechanism DSM, Environmental Cost Recovery Surcharge ECR, School Tax Adjustment Clause, and the Terms and Conditions.

Copies of the proposed tariffs containing text changes may be obtained by contacting Lonnie $E$. Bellar, Kentucky Utilities Company at 220 West Main Street, Louisville, Kentucky, 502-6274830.

The foregoing rates reflect a proposed annual increase in revenues of approximately $11.5 \%$ to Kentucky Utilities Company.

The estimated amount of the annual change and the average monthly bill to which the proposed electric rates will apply for each electric customer class is as follows:

| Electric Rate Class | Annual <br> \$ Increase | Annual <br> $\%$ Increase | Mthly Bill <br> § Increase | Mthly Bill <br> \% Increase |
| :--- | ---: | ---: | ---: | :---: |
| Residential | $\$ 58,746,914$ | $13.54 \%$ | $\$ 11.70$ | $13.54 \%$ |
| General Service | $\$ 16,388,192$ | $10.06 \%$ | $\$ 17.24$ | $10.06 \%$ |
| All Electric School | $\$ 1,149,071$ | $13.90 \%$ | $\$ 324.69$ | $13.90 \%$ |
| Power Service | $\$ 32,024,348$ | $10.44 \%$ | $\$ 307.14$ | $10.44 \%$ |
| TOD Power - Sec | $\$ 1,075,445$ | $10.79 \%$ | $\$ 1,636.90$ | $10.79 \%$ |
| TOD Power - Pri | $\$ 15,516,516$ | $11.09 \%$ | $\$ 22,784.90$ | $11.09 \%$ |
| Retail Transmission | $\$ 7,258,002$ | $9.97 \%$ | $\$ 19,939.56$ | $9.97 \%$ |
| Industrial Service | $\$ 1,872,641$ | $9.87 \%$ | $\$ 156,053.42$ | $9.87 \%$ |
| Lighting | $\$ 2,065,293$ | $9.84 \%$ | N/A | N/A |
| CTAC | $\$ 925,108$ | $229 \%$ | N/A | N/A |

KU is proposing to increase the required Customer Deposit for residential electric customers served under Residential Rate RS from the current amount of $\$ 135.00$ to $\$ 160.00$ ( $19 \%$ increase), and the required Customer Deposit for general service customers served under General Service Rate GS from the current amount of $\$ 140.00$ to $\$ 220$ ( $57 \%$ increase).

The rates contained in this notice are the rates proposed by Kentucky Utilities Company; however, the Public Service Commission may order rates to be charged that differ from the proposed rates contained in this notice.

Notice is further given that any corporation, association, body politic or person with a substantial interest in the matter may by written request, within thirty (30) days after publication of the notice of the proposed rate changes, request to intervene. The motion shall be submitted to the Public Service Commission, 211 Sower Boulevard, P. O. Box 615, Frankfort, Kentucky 40601, and shall set forth the grounds for the request, including the status and interest of the party. Intervention may be granted beyond the thirty (30) day period for good cause shown. Any person who has been granted intervention may obtain copies of the application and any other filing made by the utility by contacting Lonnie E. Bellar, Vice President - State Regulation and Rates, Kentucky Utilities Company, c/o E.ON U.S. LLC, 220 West Main Street, Louisville, Keatucky, 502-627-4830.

A copy of the application and testimony shall be available for public inspection at the office of Kentucky Utilities Company, 100 Quality Street, Lexington, Kentucky, or the Public Service Commission, 211 Sower Boulevard, Frankfort, Kentucky.

A copy of this Notice and the proposed tariff, once filed, shall also be available for public inspection on Kentucky Utilities Company's website at www.eon-us.com.

Kentucky Utilities Company<br>Public Service Commission<br>c/o E.ON U.S. LLC<br>220 West Main Street<br>P. O. Box 32010<br>Louisville, Kentucky 40232<br>211 Sower Boulevard<br>P. O. Box 615<br>Frankfort, Kentucky 40601<br>502 564-3940<br>502-627-4830

