

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INVESTIGATION OF LIFECONNEX TELECOM,)	
LLC FOR CONTINUATION AS AN ELIGIBLE)	CASE NO.
TELECOMMUNICATIONS CARRIER IN THE)	2011-00045
COMMONWEALTH OF KENTUCKY)	

ORDER

On February 28, 2011, the Commission opened this proceeding to investigate whether Lifeconnex Telecom, LLC (“Lifeconnex”) complied with Eligible Telecommunications Carrier (“ETC”) regulations and should continue to be designated as an ETC. The Commission Staff issued requests for information to the company, held informal conferences, and required the company to file certain reports. Lifeconnex has failed to file two status reports as required by the Commission’s Order of November 3, 2011. On February 27, 2012, the Commission received notice by electronic mail from Attorney Henry Walker, former outside counsel, that Lifeconnex has ceased operations in Kentucky. Further, Mr. Walker noted that all attempts to contact Lifeconnex have been unsuccessful. The website for Lifeconnex has a message that reads:¹

Welcome to LifeConnex Telecom,

We regret to inform you LifeConnex Telecom, LLC is no longer providing home phone service and you must find a new phone carrier. You may choose from a number of local providers in your area. A list of providers is located in your local telephone directory.

Should you have any questions or concerns, please feel free to email customerservice@usfreecall.com.

¹ <http://www.getlifeconnex.com/>, accessed March 7, 2012.

Again, we do apologize for any inconvenience this may cause you and urge you to contact another local telephone company as soon as possible to make sure your home telephone service is not interrupted or is restored.

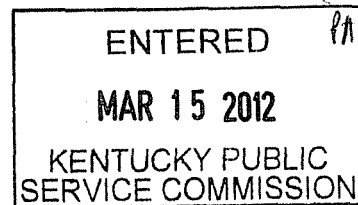
Thank You,
LifeConnex Telecom, LLC

Based on the evidence of record, the Commission finds that the ETC designation of Lifeconnex should be revoked as of the date of this Order. Lifeconnex shall no longer be eligible to receive federal or state funding for Lifeline or Link-Up.

IT IS THEREFORE ORDERED that:

1. Lifeconnex's designation as an ETC for the purpose of receiving federal and state funds for low-income programs is revoked.
2. A copy of this Order shall be served on the Federal Communications Commission and the Universal Service Administration Company.

By the Commission



ATTEST:



Executive Director

Justin Nymark
Lifeconnex Telecom, LLC
6905 N Wickman Road, Suite 403
Melbourne, FL 32940