

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INVESTIGATION OF LIFECONNEX TELECOM,)
LLC FOR CONTINUATION AS AN ELIGIBLE) CASE NO.
TELECOMMUNICATIONS CARRIER IN THE) 2011-00045
COMMONWEALTH OF KENTUCKY)

O R D E R

On July 25, 2011, LifeConnex Telecom, LLC (“LifeConnex”) filed a motion to hold this case in abeyance. In support of the motion, Lifeconnex stated that, as part of an agreement with the Florida Public Service Commission (“Florida PSC”), Lifeconnex had agreed to voluntarily surrender its Competitive Local Exchange Carrier (“CLEC”) certificate in Florida. As part of the agreement, the Florida PSC staff and Lifeconnex “will work cooperatively to address the phase out of any current customers,” and the Florida PSC agreement does not order Lifeconnex to immediately disconnect Lifeline customers. Likewise, Lifeconnex requests that the Kentucky Public Service Commission adopt a similar position permitting Lifeconnex to continue to serve its current customer base, as it expects attrition trends will reduce its customer base to zero. Lifeconnex has stated that it no longer markets to customers and is not signing up any new customers.

A telephonic informal conference was held on September 6, 2011 to discuss the motion. LifeConnex stated that its plan was to cease doing business in Kentucky. LifeConnex also proposed to send a letter to its Kentucky customers notifying them that LifeConnex was wrapping up its business in Kentucky and urging the customers to find

an alternative provider. LifeConnex filed a copy of this letter with the Commission on September 30, 2011. Lifeconnex also proposed to periodically report to the Commission the number of remaining customers.

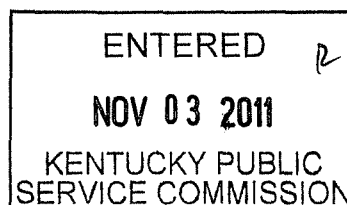
The Commission, being sufficiently advised, hereby orders that the motion to hold the case in abeyance shall be granted and Lifeconnex shall periodically report its number of customers.

IT IS THEREFORE ORDERED that:

1. LifeConnex's motion to hold the case in abeyance is granted. This case shall be held in abeyance until January 31, 2012.

2. LifeConnex shall file a status report with the Commission on November 30, 2011, December 30, 2011, and January 31, 2012. This status report shall contain the number of customers LifeConnex has remaining in Kentucky as of those dates.

By the Commission



ATTEST:

Stephanie Bell for Jeff Deane
Executive Director

Justin Nymark
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