# Mulish \& Cowan, P.L.L.C. ATTORNEYS AT LAW <br> Houston T, Musick 1403 WEST SIXTH STREET AUSTIN, TEXAS 78703 

Writer's email. htmusick@malishcowan.com

Via UPS Next Day Air: Tracking Number 1Z F7V 3200196640887
Kentucky Public Service Commission
Attn: Mr. Jeff Derouen
Executive Director
211 Sower Boulevard
Frankfort, Kentucky 40602-0615


Re: Nexus Communications, Inc. v. BellSouth Telecommunications, Inc. d/b/a AT\&T Kentucky before the Kentucky Public Service Commission

Dear Mr. Derouen:

Regarding the above-referenced case, please find enclosed an original and 11 copies of Nexus Communication, Inc.'s Original Complaint to be filed with the Kentucky Public Service Commission. Please file the petition, disseminate 10 copies as necessary, and return a file-marked copy to our office. A self-addressed stamped envelope is included for your convenience.

Thank you for your attention to this matter. Should you have any questions, please feel free to contact our office.

Very truly yours,


Houston T. Musick

STATE OF KENTUCKY
KENTUCKY PUBLIC SERVICE COMMISSION

NOV 102010
In the matter of: ..... )
)
NEXUS COMMUNICATIONS, INC. ..... )
v.
)BELLSOUTH TELECOMMUNICATIONS,)
INC. D/B/A AT\&T KENTUCKY ..... ))NC.D/B/A AT\&T KENTUCKY)
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Cash Back promotions to Nexus
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NEXUS COMMUNICATIONS, INC.'S ORIGINAL COMPLAINT
TO THE HONORABLE KENTUCKY PUBLIC SERVICE COMMISSION:

1. Nexus Communications, Inc. ("Nexus") files this complaint seeking to recover cashback promotional credits from BellSouth Telecommunications, Inc. d/b/a AT\&T Kentucky("AT\&T") and in support thereof, shows as follows:

## I. IDENTIFICATION OF PARTIES

2. Complainant Nexus is a corporation headquartered at 3629 Cleveland Avenue, Suite C, Columbus, Ohio, 43224, and is a competitive local exchange carrier ("CLEC").

Designated representatives for petitioner are:

## Christopher Malish

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Malish \& Cowan, P.L.L.C.
1403 West Sixth Street
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(512) 476-8591
(512) 477-8657-facsimile
3.

Telecommunications Act of 1996 (the "Act"). 47 U.S.C. § 251(h). AT\&T's principal place of business is 675 West Peachtree Street NE, Suite 4300, Atlanta, Georgia, 30308.

## II. FACTS AND NATURE OF THE DISPUTE

4. 
5. 
6. This dispute arises because AT\&T has over the past months and years sold its retail services at a discount to its end users under various promotions that have lasted for more than 90 days. Nexus is entitled to purchase and resell those same services at the promotional rate, less the wholesale discount.
7. Of concern in this particular case, AT\&T has provided a number of "cash back"
promotions going back to late 2003. Although Nexus met the same qualifications as AT\&T's retail end users, and applied for these promotional credits, AT\&T has paid only a fraction of the promotion's face amount.
8. AT\&T contends that, if it is required to extend cash back promotions to CLECs at all, then it should not be required to extend to CLECs the entire amount of the promotion, but rather a lesser amount derived by reducing the promotional amount by the resale discount. AT\&T's contention is incorrect and incompatible with the requirements of the Act and harms competition. To comply with the law, the Commission should properly require AT\&T to provide the full amount of the cash back promotions to CLECs.
9. The overarching purpose behind the Act's resale provisions is to permit CLECs to purchase, for subsequent resale, services from the ILEC at a lower rate than the ILEC sells those services at retail. In short, wholesale should always be less than retail.

The flaw in AT\&T's position is dramatically illustrated by the promotions in question, where applying the formula advanced by AT\&T results in a situation where the cash back promotion reduces the retail sale price of the offer in question to a point where it is lower than the wholesale price. An easy hypothetical example showing the effect of applying AT\&T's method is shown in Figure 1, below:

Figure 1.
Comparison of Results of applying AT\&T's proposed method for calculating promotion amount due resellers to (applying hypothetical $20 \%$ wholesale discount to both tariff price and to promotional price).

| Standard/Tariffed price | Special/promotional retail <br> cash back offer | Net retail price | Net wholesale price |
| :---: | :---: | :---: | :--- |
| $\$ 50$ | $\$ 0$ | $\$ 50$ | $\$ 40$ |
| $\$ 50$ | $\$ 50$ | $\$ 0$ | $\$ 0$ (retail now same as <br> wholesale) |
| $\$ 50$ | $\$ 100$ | $\$-50$ | $\$-40$ (retail now LESS <br> than wholesale) | less than the retail price guts the purpose of the Act and dooms competition. Accordingly, AT\&T's model cannot be correct.

12. The appropriate method for determining the wholesale price is to first calculate the amount of the avoided cost discount, then subtract the avoided cost from the actual sales price. See 47 U.S.C. § $252(\mathrm{~d})(3) .{ }^{1}$ At the times when these resale agreements were first built in 1996 and 1997, the avoided cost (and thus the wholesale discount) was calculated upon the ILECs' standard tariffed pricing, at the time still regulated. The calculations were not based on promotion prices, which did not then exist, and which in any event by definition are not standard prices, but the equivalent of a special sale price. To determine the avoided cost, one multiplies the resale discount factor times the tariffed price. This gives one the base amount of the avoided cost, and thus the amount by which the wholesale amount should be lower than the retail price. Obviously, there will always be costs to providing service, regardless of what the sales price is, and although initially formulated as a percentage to avoid recalculating the costs as tariffed rates rose, the avoided cost is best considered a fixed amount of the standard, or tariffed, rate.
13. Since the actual sales price is not necessarily the tariffed price, but can be lowered by short term "promotional" offers, i.e., special sales, the Federal Communication Commission ("FCC") has required ILECs to make the benefits of those promotions available

47 U.S.C. $\S 252(\mathrm{~d})(3)$ Wholesale prices for telecommunications services.
For the purposes of section 251 (c)(4) of this title, a State commission shall determine wholesale rates on the basis of retail rates charged to subscribers for the telecommunications service requested, excluding the portion thereof attributable to any marketing, billing, collection, and other costs that will be avoided by the local exchange carrier.
to CLECs. ${ }^{2}$ The FCC has discussed the promotion issue at length in various dockets, notably including Local Competition Order. ${ }^{3}$ Indeed, in the Local Competition Order the FCC expressly recognizes that ILECs could use promotions like AT\&T's to manipulate their retail rates and effectively avoid their resale obligations. Consequently, the FCC found that the resale requirement of section 251 (c)(4) of the Act
makes no exception for promotional or discounted offerings, including contract and other customer-specific offerings. We therefore conclude that no basis exists for creating a general exemption from the wholesale requirement for all promotional or discount service offerings made by incumbent LECs. A contrary result would permit incumbent LECs to avoid the statutory resale obligation by shifting their customers to nonstandard offerings, thereby eviscerating the resale provisions of the 1996 Act. Local Competition Order, 11 FCC Rcd at 15970, 9948 (footnote omitted) (emphasis added).

Consequently, the price to which the avoided cost discount is applied is simply the lower of the tariffed standard price, or, if any, the promotional price in effect for the services in question. Stated another way, the three steps to finding the wholesale price are:

STEP 1: Find the retail price in the tariff.
STEP 2: Multiply the standard tariffed retail price by the wholesale discount factor. This gives you the value of the avoided costs.

STEP 3: Subtract the avoided cost from the retail sales price, which is standard tariffed price, or, if a promotion applies, the price after applying the promotion.

The results of using this method are shown below in Figure 2. Note that by using this

47 C.F.R. § 51.605 Additional obligations of incumbent local exchange carriers.
(a) An incumbent LEC shall offer to any requesting telecommunications carrier any telecommunications service that the incumbent LEC offers on a retail basis to subscribers that are not telecommunications carriers for resale at wholesale rates

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In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996, First Report and Order, 11 FCC Rcd 15954, 9907 (rel. Aug. 8, 1996) ("Local Competition Order").
method, the wholesale price is always the same amount less than the retail price, which is a better reflection of the fact that the cost to provide the services is constant regardless of what the sales price turns out to be.

Figure 2.
Comparison of results of applying just avoided cost discount based on standard/tariffed retail price

| Standard/Tariffed price | Special/promotional <br> retail discount | Net retail price | Net wholesale price |
| :---: | :---: | :---: | :--- |
| $\$ 50$ | $\$ 0$ | $\$ 50$ | $\$ 40$ (avoided cost is $\$ 10$ ) |
| $\$ 50$ | $\$ 50$ | $\$ 0$ | $\$-10$ (wholesale still $\$ 10$ avoided <br> cost less than retail) |
| $\$ 50$ | $\$ 100$ | $\$-50$ | $\$-60$ (wholesale still $\$ 10$ avoided <br> cost less than retail) |

15. Because Nexus has consistently been credited not the full amount of the promotions
to which it is entitled, but instead by that amount less the wholesale discount, Nexus is entitled recover the difference, and hereby pleads for the same.

WHEREFORE, PREMISES CONSIDERED, based upon the foregoing, Nexus respectfully requests and prays the Kentucky Public Service Commission issue a ruling such that Nexus is entitled to recover all promotional credits due and any other such relief as it is entitled to in law and equity.

Respectfully submitted,
Malish \& Cowan, P.L.L.C. 1403 West Sixth Street Austin, Texas 78703 (512) 476-8591
(512) 477-8657-facsimile

By: $\qquad$ /s/Chris Malish
Christopher Malish
State Bar No. 00791164
cmalish@malishcowan.com
Attorneys for Nexus Communications, Inc.

## CERTIFICATE OF SERVICE

I hereby certify that true copy of the foregoing document has been served on AT\&T through its attorneys on this $9^{\text {th }}$ day of November, 2010, via facsimile and First Class Mail.

## /s/Chris Malish

Christopher Malish

