a PPL company

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

February 14, 2011

Kentucky Utilities Company
State Regulation and Rates 220 West Main Street PO Box 32010
Louisville, Kentucky 40232
www.lge-ku.com

Rick E. Lovekamp
Manager - Regulatory Affairs
T 502-627-3780
F 502-627-3213
rick.lovekamp@lge-ku.com

RE: RICHARD A. GENTNER, COMPLAINANT V. KENTUCKY

Dear Mr. DeRouen:
Kentucky Utilities Company files herewith the original and ten (10) copies of
its Response to the First Data Request of Commission Staff dated February 3,
Kentucky Utilities Company files herewith the original and ten (10) copies of
its Response to the First Data Request of Commission Staff dated February 3, 2011 in the above-cited case.

Also enclosed are an original and ten (10) copies of a Petition for Confidential Protection regarding certain information provided in response to Question No. 1.

A copy is being mailed to the Complainant.
Please contact me if you have any questions concerning this filing.

Sincerely,
Puck S. Pow lane
Rick E. Lovekamp

## UTILITIES COMPANY DEFENDANT CASE NO. 2010-00438

Rick Lovekamp

## RECEIVED

FEB 142011 PUGLIO service COMMISSION

## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

## In the Matter of:

| RICHARD A. GENTNER | ) |
| :--- | :--- |
| COMPLAINANT | ) |
| v. | ) |
| KENTUCKY UTILITIES COMPANY | ) |
| DEFENDANT |  |

## RECEIVED <br> FEB II 2019 <br> PUELIC SEAVICE COMAMISSION <br> CASE NO. 2010-00438

)


## PETITION OF KENTUCKY UTILITIES COMPANY FOR CONFIDENTIAL PROTECTION

Kentucky Utilities Company ("KU") hereby petitions the Kentucky Public Service Commission ("Commission") pursuant to 807 KAR 5:001, Section 7, and KRS 61.878(1)(a) to grant confidential protection for the items described herein, which KU has provided in support of its Responses to the Commission Staff's First Data Request in this proceeding. In support of this Petition, KU states as follows:

1. The Kentucky Open Records Act exempts from disclosure certain information of a personal nature where public disclosure would constitute a clearly unwarranted invasion of personal privacy. KRS 61.878 (1)(a).
2. In the response to Request No. 1 of the Commission Staff, KU attached copies of some of Complainant's electric utility bills. This information contains the customer's account
number and merits confidential protection because KU believes that revealing their contents in the public record could result in an unwarranted invasion of personal privacy.
3. If the Commission disagrees with this request for confidential protection, however, it must hold an evidentiary hearing (a) to protect KU's due process rights and (b) to supply the Commission with a complete record to enable it to reach a decision with regard to this matter. Utility Regulatory Commission v. Kentucky Water Service Company, Inc., Ky. App., 642 S.W.2d 591, 592-94 (1982).
4. KU will disclose the confidential documents, pursuant to a protective agreement, to intervenors and others with a legitimate interest in this information and as required by the Commission. In accordance with the provisions of 807 KAR 5:001 Section 7, KU herewith files with the Commission one copy of the above-discussed documents with the confidential information highlighted and ten (10) copies of its response without the confidential information.

WHEREFORE, Kentucky Utilities Company respectfully requests that the Commission grant confidential protection for the information at issue, or in the alternative, schedule an evidentiary hearing on all factual issues while maintaining the confidentiality of the information pending the outcome of the hearing.

Dated: February 14, 2011


## CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the $14^{\text {th }}$ day of February, 2011, U.S. mail, postage prepaid:

Richard A. Gentner
P.O. Box 1893

Richmond, Kentucky 40476


COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION
In the Matter of:

RICHARD A. GENTNER ) COMPLAINANT ) CASE NO. 2010-00438
2010-00438
V.
KENTUCKY UTILITIES COMPANY DEFENDANT

## )

)

## VERIFICATION

## COMMONWEALTH OF KENTUCKY

The undersigned, Timothy A. Melton, being duly sworn, deposes and says that he is Manager - Customer Commitment for LG\&E and KU Services Company and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.


Subscribed and sworn to before me, a Notary Public in and before said County and State, this
 day of Febonaly 2011.


My Commission Expires:

## KENTUCKY UTILITIES COMPANY

## Response to Commission Staff's First Data Request Dated February 3, 2011

Case No. 2010-00438
Question No. 1
Witness: Timothy A. Melton

Q-1. Provide copies of all Complainant's electric utility bills for January 2010, February 2010, and the bill with the due date of June 15, 2010.

A-1. Please see the attached copies of Complainant's KU bills for the months requested. A petition for the confidential treatment of information contained in these documents is being filed simultaneously herewith.

| DUE DATE | AMOUNT DUE |
| :---: | :---: |
| $01 / 18 / 10$ | $\$ 7.40$ |

Telephone Payments: (800) 807-3596

Please have your account number available when calling to discuss your account.

| ACCOUNTINFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | RICHARDA GENTNER |
| Service Address: | 915 Villa Dr Apt 38 |
| Next Read Will Occur: | $01 / 29 / 10-02 / 04 / 10$ |


| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $34^{\circ}$ | $37^{\circ}$ |
| Number of Days Billed | 34 | 34 |
| Electric/kwh per day | 44.0 | 48.5 |


| BILLING SUMMARY |  |  |
| :---: | :---: | :---: |
| Previous Balance |  | 71.50 |
| Payment as of 01/05 |  | (125.00) |
| Balance as of 01/05 |  | (53.50) |
| Electric Charges | 107.30 |  |
| Taxes and Fees | 5.22 |  |
| Utility Charges as of 01/05 | 112.52 |  |
| Other Charges |  | 2.90 |
| Budget Amount |  | 58.00 |
| Total Amount Due |  | 7.40 |


| Rate Type: All Electric Residential Service | Meter Reading Information |  |  |
| :---: | :---: | :---: | :---: |
| Customer Charge | 5.00 | Meter \# C 385731 |  |
| Energy Charge | 88.07 | Actual Reading on 0104 | 97944 |
| Other Charges For Above Rates |  | Previous Reading on $12 / 01$ | $\underline{96446}$ |
| Fuel Adjustment ( $50.00138-\mathrm{x} 14988 \mathrm{kwh}$ ) | -2.07 | Current kwh Usage | 1498 |
| Electric DSM ( $50.02022 \times 1498.00 \mathrm{kwh}$ ) | 3.03 | Meter Multipler | 1 |
| Environmental Surcharge ( $13.950 \% \times 994.03$ ) | 13.12 | Metered kwh Usage | 1498 |
| Home Energy Assistance Fund Charge | 0.15 |  |  |
| Total Electric Charges | \$107.30 |  |  |
| OTHER CHARGES |  |  |  |
| Late Payment Charge Total Other Charges Due | $\frac{2.90}{\$ 2.90}$ |  |  |
| 2- TAXES AND FEES |  |  |  |
| Rate Increase For School Tax ( $3.000 \% \times \$ 107.15$ ) Franchise Fee-Richmond (1.88\% x \$107.15) | 3.21 <br> 2.01 |  |  |
| Total Taxes and Fees | \$5.22 |  |  |

Please see reverse side for additional charges.
Customer Service 1-800-981-0600

Bring entire bill when paying in person.
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Account Number_, $\quad$ Num, |
| :---: |


| Payment <br> Due Date | Amount Due <br> by Due Date | Amount Due 3 Days <br> After Due Date | Winter Care <br> Donation | Amount |
| :---: | :---: | :---: | :---: | :---: |
| $01 / 18 / 10$ | $\$ 7.40$ | $\$ 7.77$ |  | $\$$ |

Home Phone (859) 623-3790
OFFICE USE ONLY:
MRU02231512, G000000
P71.50
PF:Y eB:P

\#200422627 6\#
RICHARD A GENTNER
P.O. BOX 1893

RICHMOND KY 40476-1893

## PO BOX 539013

 ATLANTA, GA 30353-9013

New enrollment only - Please check box(es) below and on front of stub.
$\square$ I would like to enroll in Demand Conservation.Automatic Bank Club (voided check must be provided). Please note that any past due balance on your KU account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your $K U$ account balance is current before enrolling in $A B C$.

Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize $K U$ to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.

## Signature:

$\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

| DUE DATE | AMOUNT DUE |
| :---: | :---: |
| $02 / 15 / 10$ | $\$ 137.58$ |

## ACCOUNT INFORMATION

## Current due date applies to the current bill only．Previous amount due may be subject to disconnection．

| ACCOUNTINFORMATION |  |
| :--- | :--- |
| Account Number： |  |
| Account Name： | RICHARD A GENTNER |
| Service Address： | 915 Villa Dr Apt 38 |
| Next Read Will Occur： | 03／01／10－03／05／10 |


| Averages for Billing Period | This Year | Last <br> Year |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\overline{\text { Average Temperature }}$ | $30^{\circ}$ | $28^{\circ}$ | Previous Balance |  | 7.40 |
| Number of Days Billed | 29 | 28 | Payment as of 02／03 Balance as of 02／03 |  | 0.00 |
| Electric／kwh per day | 48.5 | 55.6 | Balance as of 02／03 Electric Charges | 111.31 | 7.40 |
|  |  |  | Taxes and Fees | 5.49 |  |
|  |  |  | Utility Charges as of 02／03 |  | 116.80 |
|  |  |  | Other Charges |  | 13.38 |
|  |  |  | Total Amount Due |  | 137.58 |


| ELECTRIC CHARGES． |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type：All Electric Residential Service |  | Meter Reading inform |  |
| Customer Charge | 5.00 | Meter \＃C385731 |  |
| Energy Charge | 90.39 | Actual Reading on 02／02 | 99351 |
| Other Charges For Above Rates |  | Previous Reading on 01／04 | $\underline{97944}$ |
| Fuel Adjustment（ $\$ 0.00057 \times 1407 \mathrm{kwh}$ ） | 0.80 | Current kwh Usage | 1407 |
| Electric DSM（ $\$ 0.00202 \times 1296.00 \mathrm{kwh}$ ） | 2.62 | Meter Multiplier | 1 |
| Electric DSM（ $\$ 0.00202 \times 111.00 \mathrm{kwh}$ ） | 0.22 | Metered kwh Usage | 1407 |
| Environmental Surcharge（12．250\％$\times \$ 99.03$ ） | 12.13 |  |  |
| Home Energy Assistance Fund Charge | 0.15 |  |  |
| Total Electric Charges | \＄111．31 |  |  |
|  | ES | $\sqrt{\text { ma }}$ | $4$ |
| Budget Setllement Adjustment | 19.91 |  |  |
| Late Payment Charge | 0.37 |  |  |
| Interest for Cash Sec．Deposit | －6．90 |  |  |
| Total Other Charges Due | \＄13．38 |  |  |

Please see reverse side for additional charges．
Customer Service 1－800－981－0600
Bring entire bill when paying in person．


## TAXES AND FEES

Rate Increase For School Tax ( $3.000 \% \times \$ 111.16$ )
Franchise Fee-Richmond (1.94\% $\times \$ 111.16$ )
Total Taxes and Fees
3.33
2.16
$\$ 5.49$

## BILLING INFORMATION

## YOUR BUDGET AMOUNT HAS CHANGED

Energy use can change, often due to weather-related heating or cooling. Your account is reviewed periodically so your budget payment will reflect an average of your energy usage. This helps avoid a large account balance on your budget settlement month. Based on your actual consumption, your budget amount has been revised to $\$ 67.00$.
Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.
Franchise Fee: A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.
Actual billings to date \$137.58
Budget Roll-In $\$ 0.00$
Budget amount
$\$ 0.00$
Actual account balance after paying this bill
$\$ 0.00$
February

This is the settlement month for your budget payment plan and the account balance is now due. Your budget payment will resume next month.

## IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 2,814 pounds of CO 2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.
Please make note of your new account number, which can be found on the front of your bill. Your old account number, is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.Budget PlanI would like to enroll in Demand Conservation.Automatic Bank Club (voided check must be provided). Please note that any past due balance on your KU account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your $K U$ account balance is current before enrolling in $A B C$.

Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future $K U$ accounts, and will remain in effect until revoked by me or KU.

Signature: $\qquad$
Date: $\qquad$

| DUE DATE | AMOUNT DUE |
| :---: | :---: |
| $03 / 15 / 10$ | $\$ 10.42 \mathrm{CR}$ | www.eon-us.com

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

| ACCOUNTINFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | RICHARD A GENTNER |
| Service Address: | 915 Villa Dr Apt 38 |
| Next Read Will Occur: | 03/31/10-04/07/10 |


| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $29^{\circ}$ | $38^{\circ}$ |
| Number of Days Billed | 27 | 28 |
| Electric/kwh per day | 52.8 | 47.3 |


|  | BILLING SUMMARY |  |
| :--- | ---: | ---: |
| Previous Balance |  |  |
| Payment as of 03/02 |  | $(137.58$ |
| Balance as of 03/02 | 114.18 | 37.58 |
| Electric Charges | 5.63 |  |
| Taxes and Fees | 119.81 |  |
| Utility Charges as of 03/02 |  | $(115.00)$ |
| Other Charges |  | 67.00 |
| Budget Amount | $\mathbf{( 1 0 . 4 2 )}$ |  |
| Total Amount Due |  |  |



Please see reverse side for additional charges.
Customer Service 1-800-981-0600

Bring entire bill when paying in person.
NO PAYMENT REQUIRED

| Account Number, |
| :---: |
| An, |

Home Phone (859) 623-3790
OFFICE USE ONLY:
MRUO2231512, G000000
P137.58



PO BOX 539013 ATLANTA, GA 30353-9013
\#206011911 8\#
RICHARD A GENTNER
P.O. BOX 1893

RICHMOND KY 40476-1893

|  | BILLING INFORMATION |
| :--- | :--- |
| Actual billings to date | $\$ 119.81$ |
| Budget Roll-ln | $\$ 0.00$ |
| Budget amount | $\$ 67.00$ |
| Actual account balance after paying this bill | $\$ 52.81$ |
| Budget settle month | February |

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.
The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 2,854 pounds of CO 2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

## New enrollment only - Please check box(es) below and on front of stub.

I would like to enroll in Demand Conservation.Automatic Bank Club (voided check must be provided). Please note that any past due balance on your KU account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your KU account balance is current before enrolling in $A B C$.
## Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future $K U$ accounts, and will remain in effect until revoked by me or $K U$.

Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

| DUE DATE | Pay This Amount |
| :---: | :---: |
| $06 / 15 / 10$ | $\$ 93.83$ |

See the＂Billing Information＂section for details about the pending pledge／payment，late payment charges and service disconnection．

## ACCOUNT INFORMATION

Account Number： Account Name：
Service Address： RICHARD A GENTNER 915 Villa Dr Apt 38 Next Read Will Occur：06／30／10－07／07／10

| Averages for <br> Billing Period | This <br> Year | Last <br> Year |
| :--- | :--- | :--- |
| Average Temperature | $67^{\circ}$ | $66^{\circ}$ |
| Number of Days Billed | 30 | 30 |
| Electric／kwh per day | 14.5 | 15.0 |


| BILLING SUMMARY |  |  |
| :---: | :---: | :---: |
| Previous Balance |  | 67.00 |
| Payment（s）Received 5／5－6／3 |  | －40．12 |
| Balance as of $6 / 3$ |  | 26.88 |
| Current Electric Charges | 37.01 |  |
| Current Taxes and Fees | 1.83 |  |
| Current Charges as of $6 / 3$ |  | 38.84 |
| Other Charges（See Other Charges Box） |  | 28.11 |
| Total Amount Due |  | 93.83 |


| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type：All Electric Residential Service |  | Meter Reading Inform |  |
| Customer Charge | 5.00 | Meter \＃C385731 |  |
| Energy Charge | 28.01 | Actual Reading on $6 / 2$ | 2595 |
| Other Charges For Above Rates |  | Previous Reading on $5 / 3$ | $\underline{2159}$ |
| Fuel Adjustment（ $\$ 0.00077-\times 436 \mathrm{kwh}$ ） | －0．34 | Current kwh Usage | 436 |
| Electric DSM（ $\$ 0.00243 \times 436.00 \mathrm{kwh}$ ） | 1.06 | Meter Multiplier | 1 |
| Environmental Surcharge（9．290\％$\times \$ 33.73$ ） | 3.13 | Metered kwh Usage | 436 |
| Home Energy Assistance Fund Charge | 0.15 |  |  |
| Total Electric Charges | \＄37．01 |  |  |
| OTHER CHARGES |  |  |  |
| Late Payment Charge | 3.35 |  |  |
| Budget True－Up | 24.76 |  |  |
| Total Other Charges Due | \＄28．11 |  |  |
|  | S | － |  |
| Rate Increase For School Tax（ $3.000 \% \times \$ 36.86$ ） | 1.11 |  |  |
| Franchise Fee－Richmond（1．94\％$\times \$ 36.86$ ） | 0.72 |  |  |
| Total Taxes and Fees | \＄1．83 |  |  |

Please see reverse side for additional charges．
Customer Service 1－800－981－0600
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Account Number， |
| :---: |
|  |


| Payment <br> Due Date | Pay This <br> Amount | Pay This Amount 3 Days <br> After Due Date | Winter Care <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: | :---: | :---: |
| $06 / 15 / 10$ | $\$ 93.83$ | $\$ 95.77$ |  | $\$$ |

$\square$ Check here if plan（s）requested on back of stub
OFFICE USE ONLY：
MRU02231512，G000000
P67．00
PF：Y eB：P

\＃215307492 3\＃
RICHARD A GENTNER
PO BOX 1893
RICHMOND KY 40476－1893

| Printed on recycled paper |
| :---: |
| Rev， 10.06 .02 |

PO BOX 539013
ATLANTA，GA 30353－9013

Service Address： 915 Villa Dr Apt 38


## New enrollment only - Please check box(es) below and on front of stub.

Budget PlanI would like to enroll in Demand Conservation.Automatic Bank Club (voided check must be provided). Please note that any past due balance on your KU account will be debited from your bank account immediately upon enrollment in the ABC program. To avold unintended debits to your bank account, please make sure your KU account balance is current before enrolling in $A B C$.Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future $K U$ accounts, and will remain in effect until revoked by me or KU.

Signature: $\qquad$
Date: $\qquad$

