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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

RICHARD A. GENTNER
(Your Full Name)

COMPLAINANT

NOV 04 2010

PUBLIC SERVICE
COMMISSION

VS.

KENTUCKY UTILITIES
(Name of Utility)

DEFENDANT

COMPLAINT

2010-00438

The complaint of RICHARD A. GENTNER respectfully shows:
(Your Full Name)

(a) RICHARD A. GENTNER
(Your Full Name)

Mailing - PO Box 1893 - RICHMOND, KY. 40476
Home 915 VILLA DR. - APT 38 - RICHMOND, KY. 40475
(Your Address)

(b) KENTUCKY UTILITIES
(Name of Utility)

WATER ST. - RICHMOND, KY. 40475
(Address of Utility)

(c) That: On or about FEB. 8 - 2010, I went
(Describe here, attaching additional sheets if necessary,

to KU & asked to be taken off the
the specific act, fully and clearly, or facts that are the reason

'budget' program as my rate rose from
and basis for the complaint.)

\$58.00 monthly to \$67.00. They said

it would go into the computer as Feb

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Formal Complaint

RICHARD GENTNER vs. KENTUCKY UTILITIES

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was my budget settle month. This never happened until June; all the while, late fees + budget amounts have accumulated. I have made numerous calls; no one knows why it took so long to remove me from budget." I have been paying actual usage every month

Wherefore, complainant asks

these late fees and

(Specifically state the relief desired.)

budget amounts be removed due to KIU's incompetence as I asked to be relieved from 'budget account' in a timely fashion.
Thank you for your time & efforts!

Dated at RICHMOND, Kentucky, this 27th day
(Your City)

of OCTOBER, 2010.
(Month)

Richard A. Gentner
(Your Signature)

(Name and address of attorney, if any)